

Shell

Unlock RM5 e-voucher reward through Shell mobile application with Visa Cards/-i

Terms and Conditions

- 1. RHB Bank Berhad (Registration No. 196501000373 (6171-M)) and RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) herein will be referred as "RHB", unless otherwise specified.
- 2. Unlock RM5 e-voucher reward through Shell mobile application with Visa Cards/-i ("Promotion").
- 3. The Promotion is valid from 1 March 2024 till 30 April 2024, both dates inclusive ("Promotion Period").
- 4. Payment must be made using RHB Visa Credit Card/-i or RHB Visa Debit Card/-i only (excluding Corporate MyDebit Card/-i).
- 5. The Promotion is valid with a minimum spend of RM60 in single receipt, for fuels purchase made via Shell mobile application only.
- 6. The Promotion is limited to one (1) redemption per cardholder, limited to first forty thousand (40,000) redemptions throughout the Promotion Period only, on a first come first served basis.
- 7. RM5 e-voucher will be issued to the cardholder within transaction date plus two (2) business days upon completion of the eligible transaction with a validity of fourteen (14) calendar days.
- 8. RM5 e-voucher can be used for both fuels and in store purchase with a minimum spend of RM15 in a single receipt.
- 9. The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
- 10. RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- 11. RHB gives no representation or warranty with respect to any goods or services provided by Shell. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their redeemability and suitability for any purpose. For any dispute concerning the quality of goods or services received from Shell, customers are encouraged to call Visa Customer Service at 1800 80 2997 or call RHB Customer Contact Centre at 03-9206 8118. If customers are not satisfied



For avoidance of doubt, RHB Islamic Bank only promotes and manages promotions in relation to RHB Islamic Bank products and its related propositions only.



with the resolution given by RHB, please refer to Ombudsman for Financial Services (OFS) at 03-2272 2811.

12. These Terms and Conditions are to be read together with the terms and condition provided by Shell at <u>https://www.shell.com.my/motorists/promotions/shell-app-visa.html</u>.

