

NOTICE: Revised Operating Hours

In line with advisories by Bank Negara Malaysia and Majlis Keselamatan Negara, and to help prevent the spread of COVID-19, please note the following revisions to our Branch and Self-Service Terminals operating hours throughout the Movement Control Order (MCO) period:

Business Entity/	Operating Hours	Notes
Service		



RHB Bank RHB Islamic Bank	Branches nationwide: 9.15am - 4.15pm, Monday to Friday* Branches in Shopping Complexes:		Please refer to notices and announcements at www.rhbgroup.com for updates on branch status
	RHB Bank Kenanga Wholesale City RHB Bank Kuala Lumpur City Centre (KLCC) RHB Bank Paradigm Mall	10.00am – 5.00pm, open daily 9.30am – 5.30pm, Monday - Saturday 9.30am – 4.30pm, Sunday 10.00am – 5.00pm, open daily	Note: *Branches in Kelantan and Terengganu are open Sunday to Thursday
	Sales Centres: 10.00am - 10.00pm, open daily (or following current shopping mall operating hours) Sales Hubs: 9.00am - 7.00pm, open daily		
RHB Investment Bank	Branches nationwide: 8.30am – 5.15pm, Monday to Friday		Please refer to notices and announcements at www.rhbgroup.com for updates on branch status



RHB Asset Management	Branches nationwide: 9.15am – 4.15pm, Monday to Friday	For further assistance, please contact our Customer Service Personnel: 1800-88-3175
RHB Insurance	Head Office, The ICON Jalan Tun Razak: 9:00am - 4:00pm, Monday to Friday RHB Insurance branches nationwide and Customer Relationship Centre (CRC) counter at RHB Centre and at The ICON Jalan Tun Razak: 9:30am - 3:00pm, Monday to Friday* Tel: 1300 220 007 Emergency Auto Assist Helpline: 24-hours Hotline 1300 880 881	Please refer to notices and announcements at www.rhbgroup.com for updates on branch status Note: *RHB Insurance Branch in Kota Bharu, Kelantan is open Sunday to Thursday
Self-Service Terminals (including ATM, cash and cheque deposit machines) (SST)	SST operating hours nationwide are as normal, except for some areas in accordance to requirements of relevant local authorities.	Cheque deposit cut-off time is before 4.00pm.
Bureau de Change (BDC)	BDC KLIA 1 & KLIA 2: 8.00am - 10.00pm, open daily*	Note: * Effective 1 July 2020
Customer Contact Centre	Telephone enquiries: 24-hours / 7-days a week Email correspondence hours: 9.00am - 4.00pm, Monday to Friday	