Investor Presentation

FY 2014 Financial Results



Mr. Kellee Kam Group Managing Director RHB Banking Group 27 February 2015





AGENDA

RHB Hong Kong Laos RHB Thailand RHB® Cambodia RHB. RH8 Vietnam RHB Brunei RHB Singapore RHB Indonesia RHB.

Executive Summary

FY 2014 Financial Results

Key Corporate and Business Updates

Summary

Executive Summary

Revenue for FY 2014 was up 4.8% year-on-year on the back of higher fee and fund base income. Other operating income to total income ratio rose to 35.5% from 35.0% in 2013.

Pretax profit increased by 10.7% year-on-year to RM2.7 billion.

Gross loans grew by 17.0% to RM142.5 billion as at 31 December 2014, close to twice the industry loan growth.

Customer deposits expanded by 14.1% to RM157.1 billion as at 31 December 2014, higher than industry of 7.6%.

5 CASA balances increased by 6.4%, outpacing industry CASA growth of 4.0%.

6 2014 ROE at 11.5%.

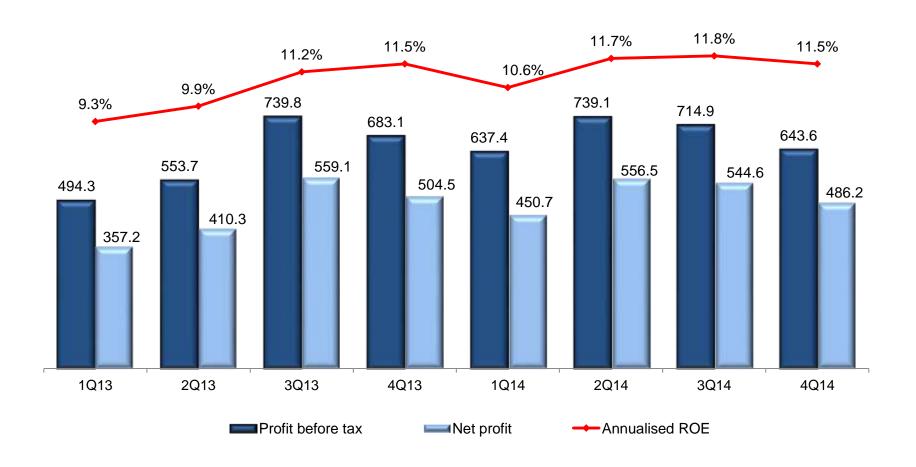
Declared an interim single tier dividend of 6 sen amounting to RM154.3 million.

RHB Banking Group Scorecard 2014

Top Level Indicators	Target 2014	Actual 2014
ROE	>12.0%	11.5%
Loans Growth	12%	17.0%
CASA Growth	>15%	6.4%
Gross Impaired Loans Ratio	<2.5%	2.0%
Cost to Income Ratio	<50%	54.7%
International Contribution	>12%	13.1%



Quarterly Profit and ROE







AGENDA

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Indonesia RHB.

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RM mil	Q4 2014	Q3 2014	Q-o-Q Change %	FY 2014	FY 2013	Y-o-Y Change %
Net Interest Income	805	836	-4	3,291	3,275	-
Other Operating Income	671	615	9	2,212	2,085	6
Income from Islamic Banking Business	201	196	3	732	591	24
Total Income	1,677	1,647	2	6,235	5,951	5
Other Operating Expenses	-987	-841	17	-3,411	-3,052	12
Operating Profit Before Allowances	690	806	-14	2,824	2,899	-3
Allowances for Loan Impairment	-40	-94	-57	-206	-448	-54
Impairment Losses on Other Assets	-6	3	-100	117	19	>100
Profit Before Taxation	644	715	-10	2,735	2,471	11
Net Profit	486	545	-11	2,038	1,831	11
EPS (sen)	18.9	21.2	-11	79.7	72.9	9
Cost to Income Ratio				54.7	51.3	3.4
ROE				11.5	11.5	-
ROA				1.0	1.0	-
Gross Impaired Loans Ratio				2.03	2.81	-0.78
Credit Charge Ratio				0.14	0.37	-0.23

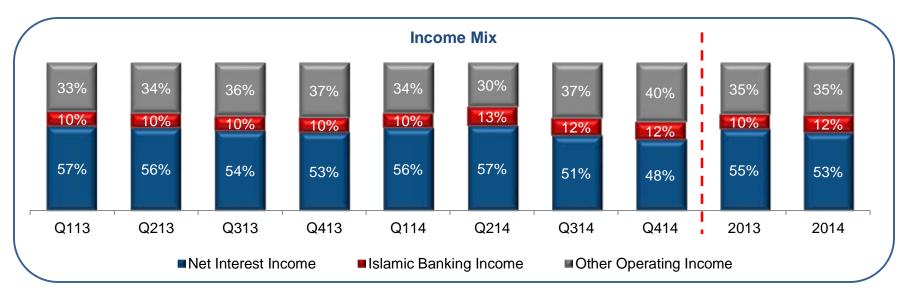
Year-on-Year Performance:

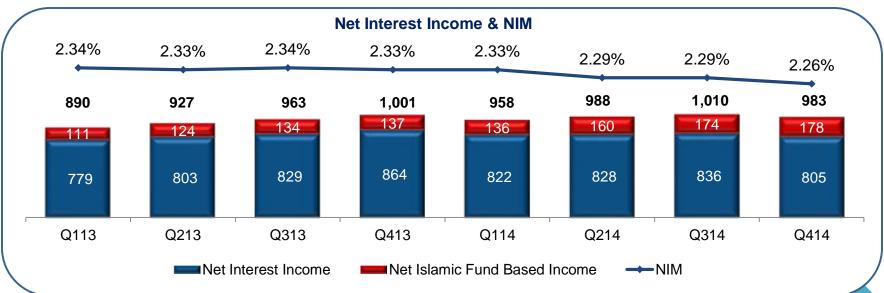
- Net fund base income increased by 4% mainly due to 17% increase in the Group's gross loans and financing.
- Non interest income recorded growth of 6%, underpinned by higher fee income, net foreign exchange gain and insurance underwriting surplus.
- Other operating expenses increased by 12%, mainly due to increase in personnel costs and information technology expenses in line with the Group's continuous investment into human capital, as well as technology and infrastructure to support the increase in business volume and the Group's growth agenda.
- Allowance for loan impairment decreased by 54% due to strong bad debt recoveries and non-recurrence of impairments made on certain corporate accounts and one time bad debts written-off pertaining to the refinement of application of MFRS139 in 2013. During the financial year, higher collective allowance was made in tandem with loans and financing growth and refinement of Retail collective assessment impairment methodology.

Quarter-on-Quarter Performance:

- Total income was higher by 2% mainly due to 9% increase in other operating income contributed by higher fee income.
- Pretax profit was lower by 10% compared to the preceding quarter, mainly attributable to higher other operating expenses due to higher personnel costs and marketing expenses.

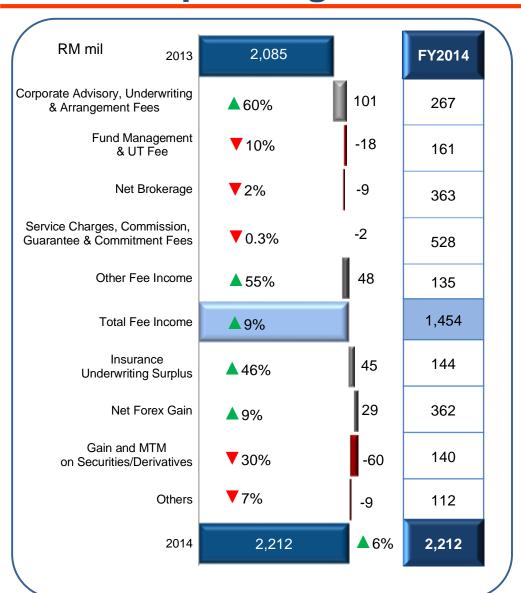
Income Mix & NIM

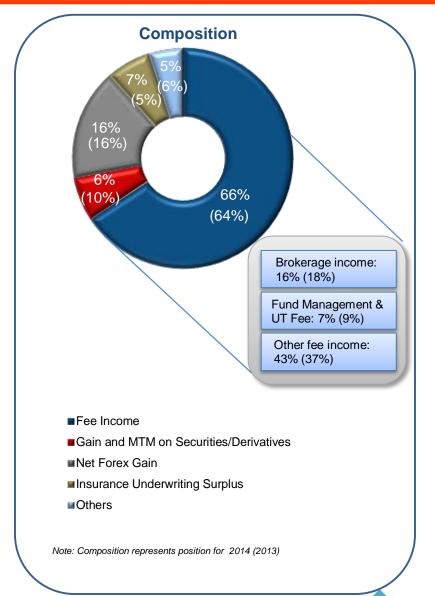






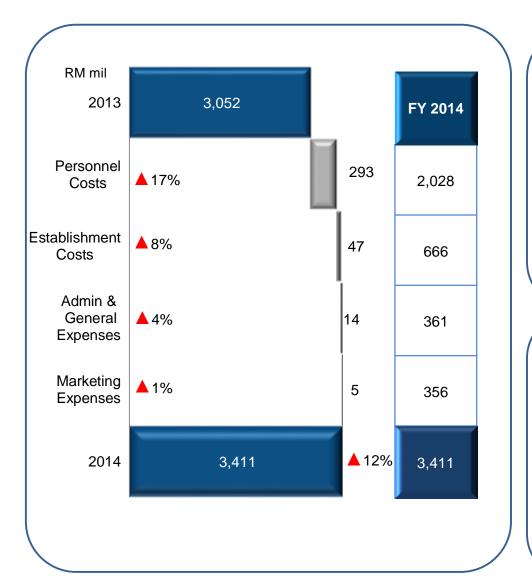
Other Operating Income

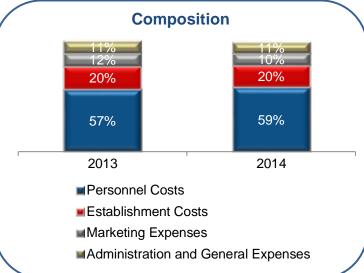


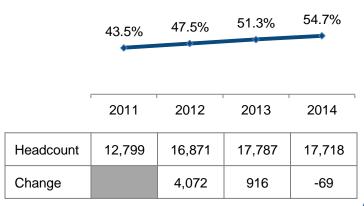




Other Operating Expenses

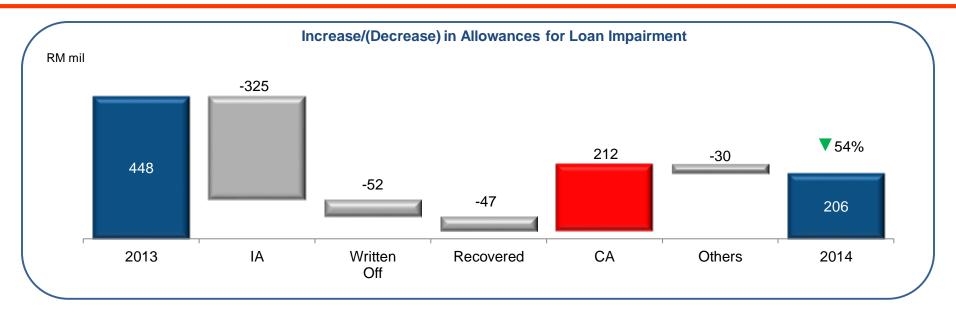


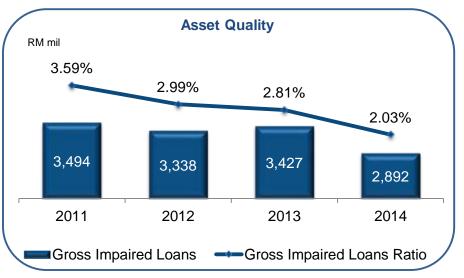


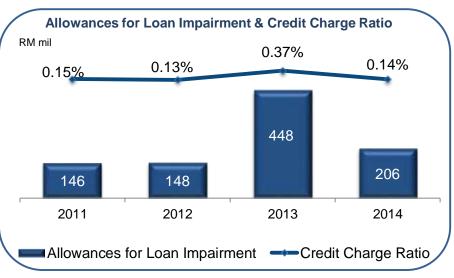


Cost-to-Income Ratio

Allowances for Loan Impairment









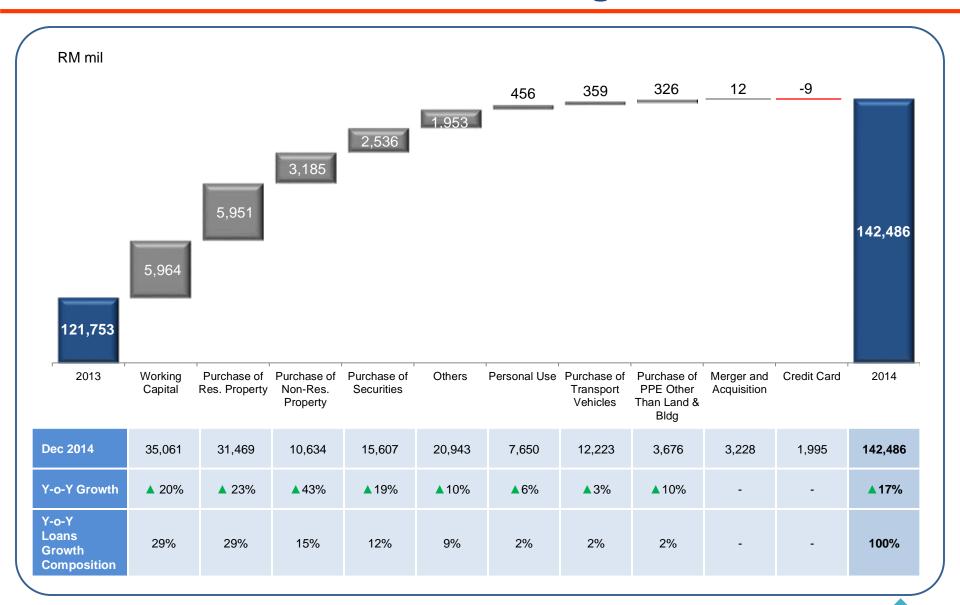
Financial Position as at 31 December 2014

RM mil	Dec 2014	Sep 2014	Dec 2013	Q-o-Q Change %	Y-o-Y Change %
Total Assets	219,354	209,454	191,090	5	15
Total Financial Assets/Investments	43,003	43,620	43,746	-1	-2
- Financial Assets HFT	2,931	2,826	4,038	4	-27
- Financial Investments AFS	19,602	19,466	16,930	1	16
- Financial Investments HTM	20,470	21,328	22,778	-4	-10
Gross Loans	142,486	136,009	121,753	5	17
Customer Deposits	157,134	148,108	137,741	6	14
Borrowings and Senior Debt Securities	5,685	4,470	4,547	27	25
Subordinated Notes	6,099	6,149	4,581	-1	33
Hybrid Tier-1 Capital Securities	602	598	601	1	-
Shareholders' Funds	18,794	18,319	16,739	3	12
Net Assets per Share	7.31	7.12	6.57	3	11
LD Ratio	91%	92%	88%	-1	3

- Total assets expanded by 15% to RM219.4 billion mainly due to growth in loans and financing assets.
- Domestic gross loans increased by 14%.
- Non-Malaysian gross loans grew by 57% mainly due to a 61% increase in Singapore loan assets.
- Main growth areas are from purchase of residential and non-residential properties, working capital and purchase of securities.
- Fixed deposits increased by 16% whilst demand deposits and savings deposits increased by 7% and 5% respectively.
- Retail deposits increased by 11% to RM40.7 billion resulting in market share improving to 7.7% from 7.2% in 2013.

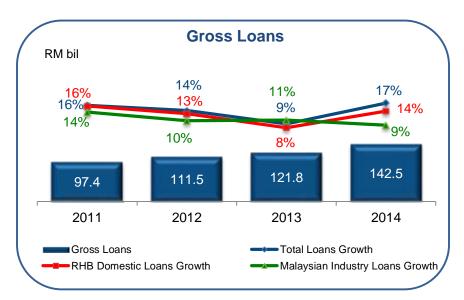


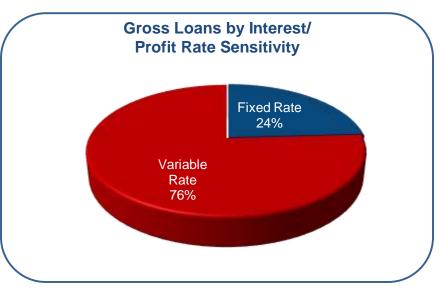
Loans, Advances and Financing

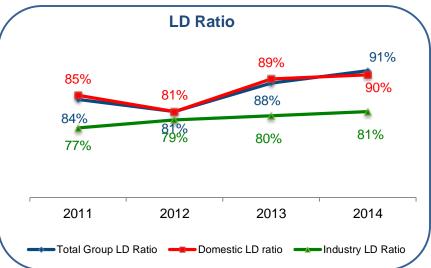


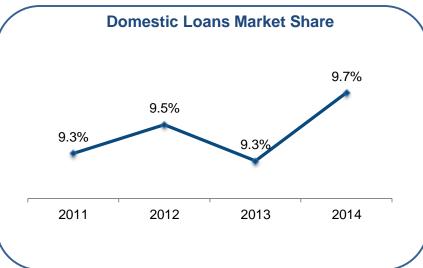


Loans Profile and Market Share



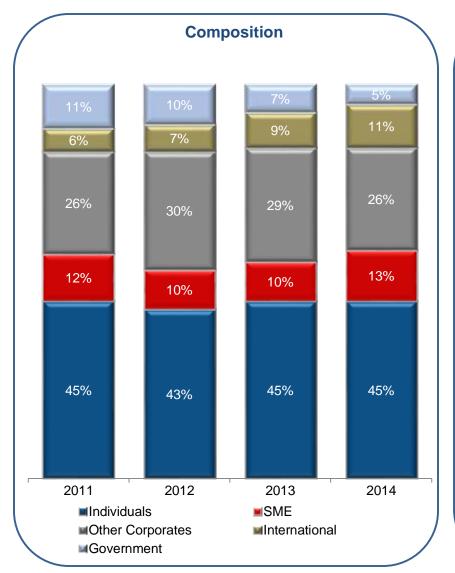








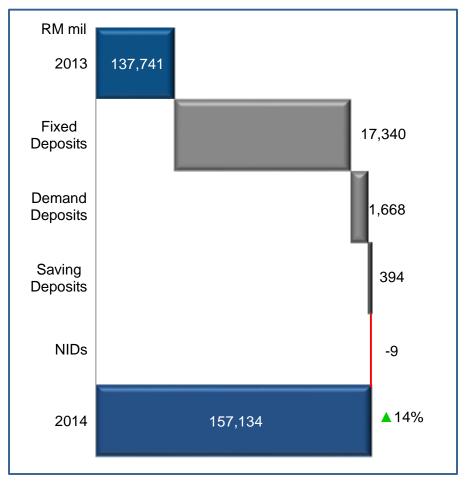
Loans By Type of Customers

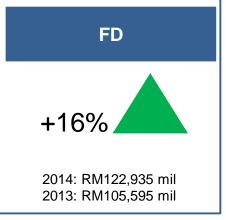


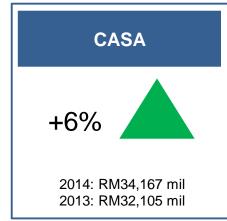


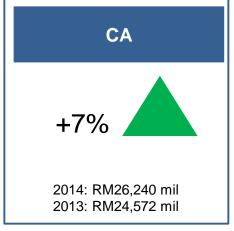


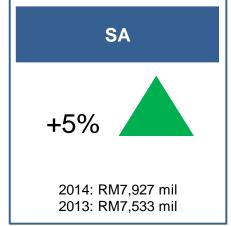
Customer Deposits



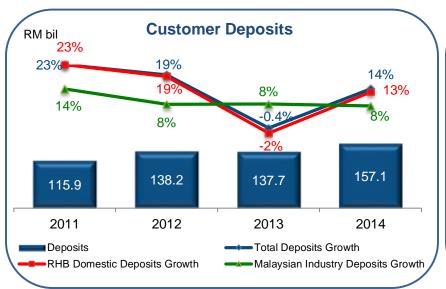


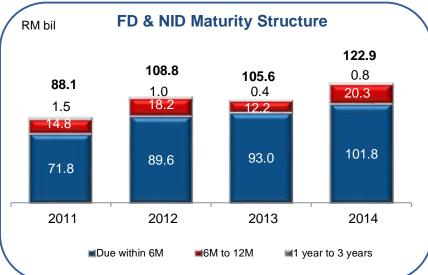


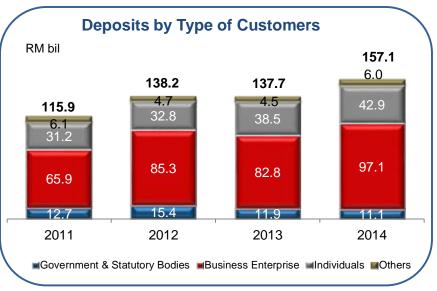


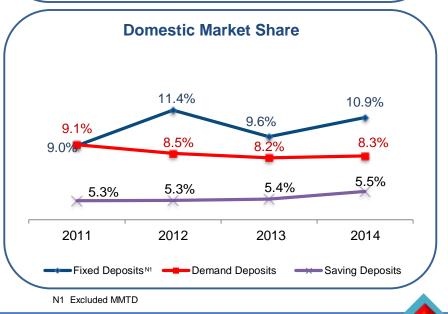


Customer Deposits Profile & Market Share

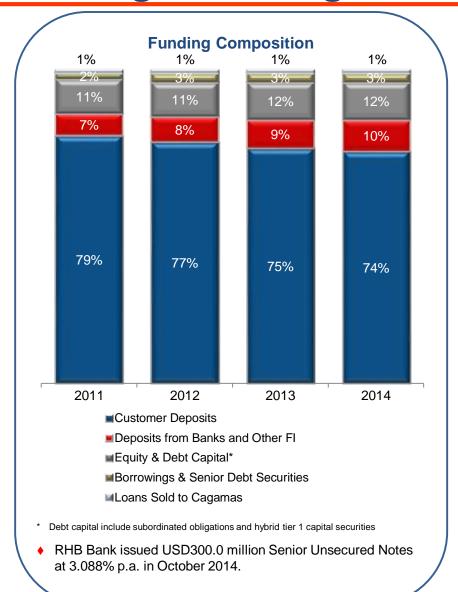


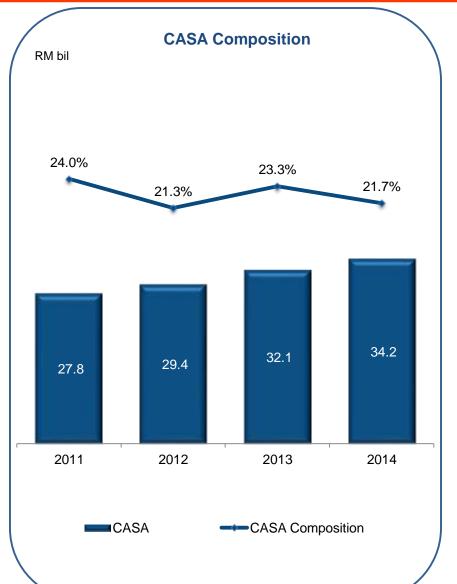






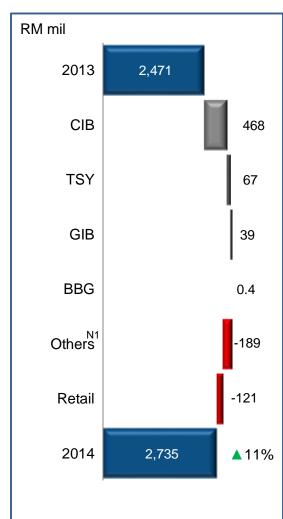
Funding & Leverage

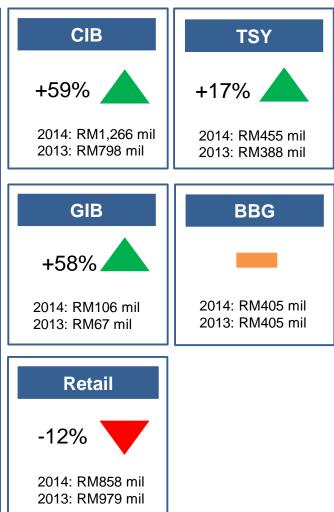


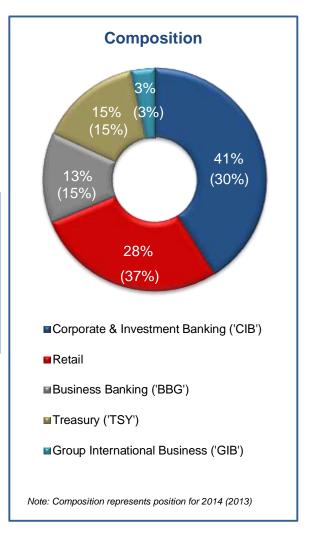




PBT by SBG



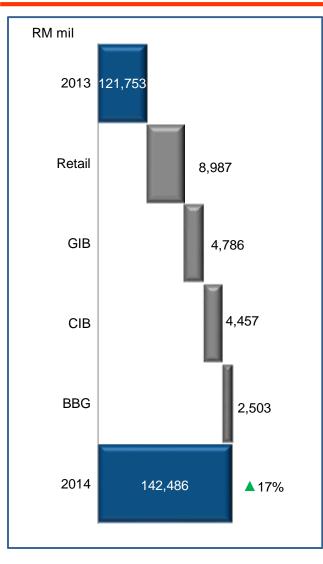




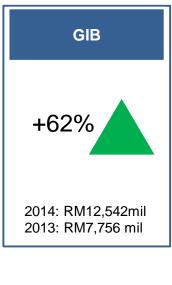
N1 Others refer to funding center, other business segments and inter-segment elimination



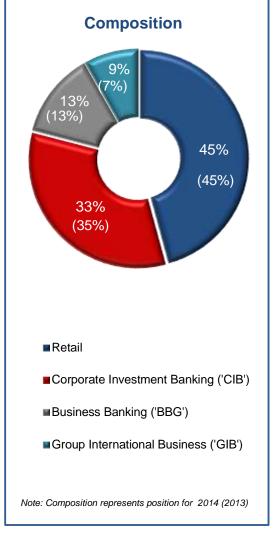
Loans, Advances and Financing by SBG





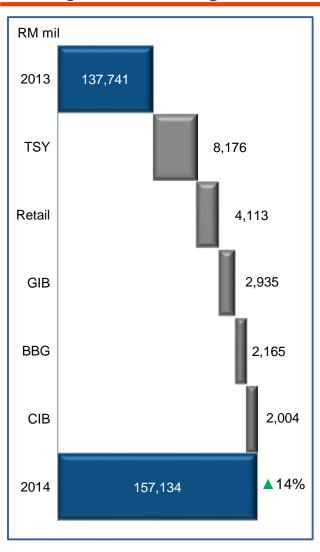


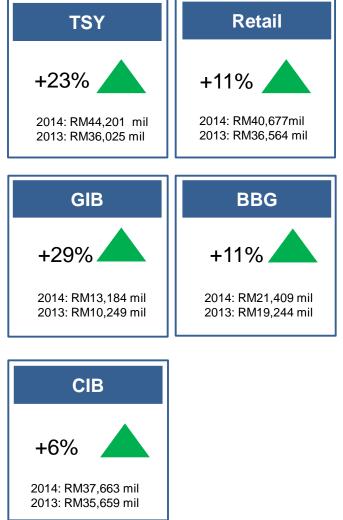


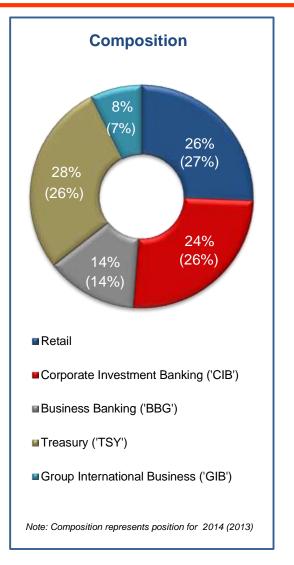




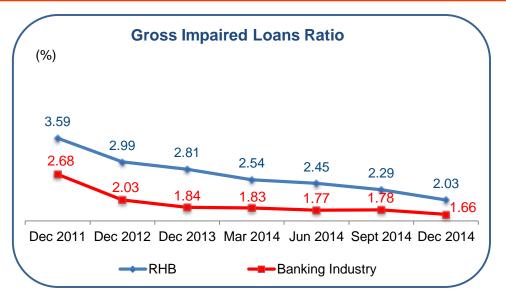
Deposits by SBG

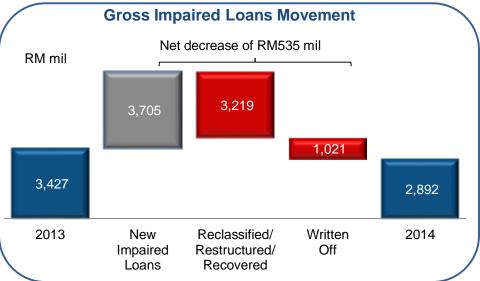




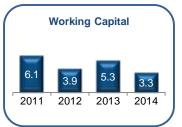


Asset Quality



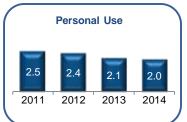


Gross Impaired Loans Ratio (%) by Purpose





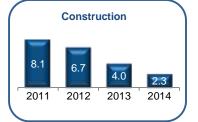




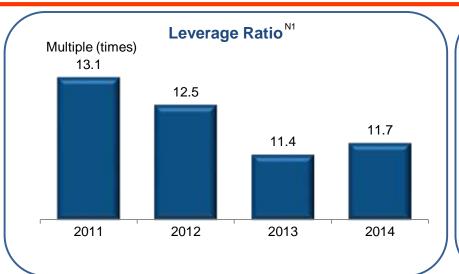








RHB Capital: Capital Position & Market Capitalisation





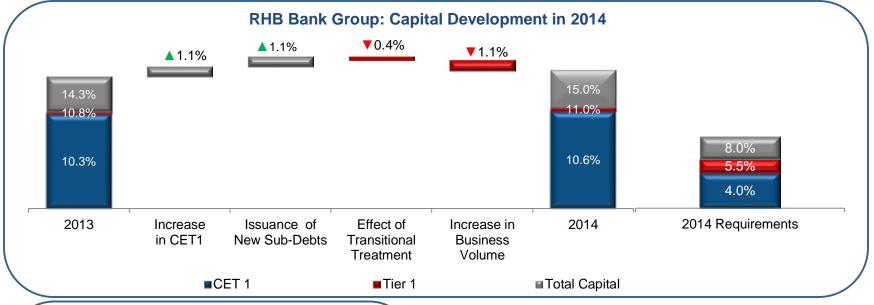


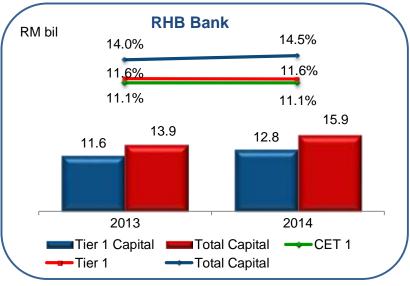
N1: Leverage ratio is defined as total assets over shareholders' funds

N2: Proforma Basel III CET 1 of RHB Capital Group is at 9.8% as at 31 December 2014.



Capital Position (1/2)

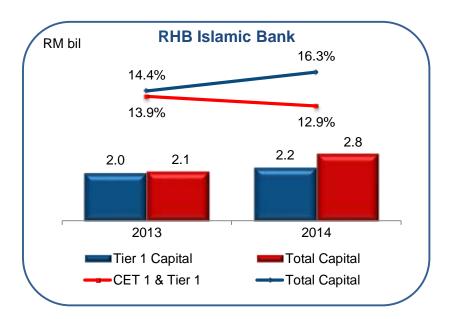


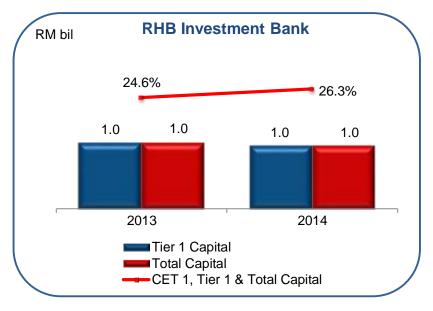


• Total capital of RHB Bank increased by RM2.0 billion in 2014 mainly due to issuance of RM1.0 billion Subordinated Notes on 8 July 2014 which qualify as Tier 2 capital and increase in CET 1 due to higher retained profits and new issuance of shares.



Capital Position (2/2)





Total capital of RHB Islamic Bank increased by RM751 million in 2014 mainly due to the issuance of RM500 mil Subordinated Sukuk Murabahah on 15 May 2014 which qualify as Tier 2 Capital and increase in CET 1 due to higher retained profits.



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Key Business Initiatives Update

Contribution to Group and Growth

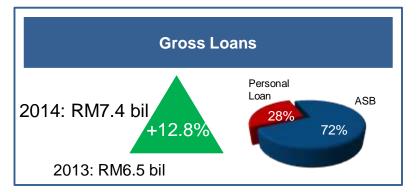
PBT

2014:
RM127.4 mil + 5.6%

2013: RM120.6 mil

2014: -0.2% 4.7% 2013: 4.9%

MOP was higher by RM26.2 mil



Gross loans contribution to the Group: 5.2% as at Dec 2014

Bank@ Work

Secured Companies +76%

2014: 2,815 2013: 1,596 Workforce Base +74%

2014: 196,851 2013: 113,277

No. of CASA A/c Acquired

+103%

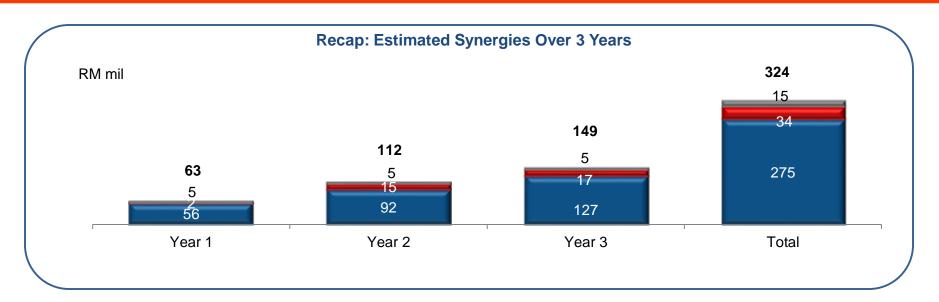
2014: 167,031 2013: 82,368 CASA Balance

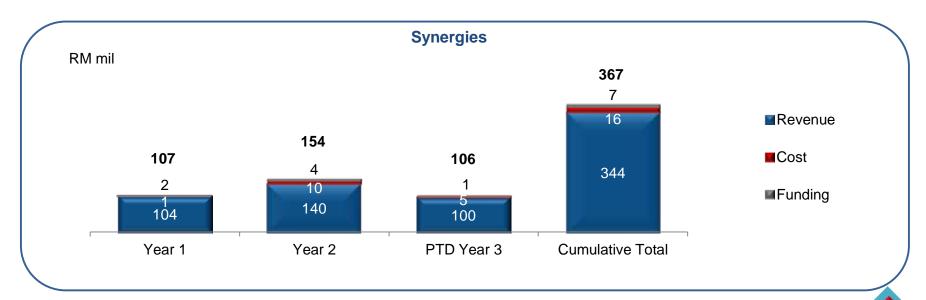
+133%

2014: RM 419 mil 2013: RM 180 mil



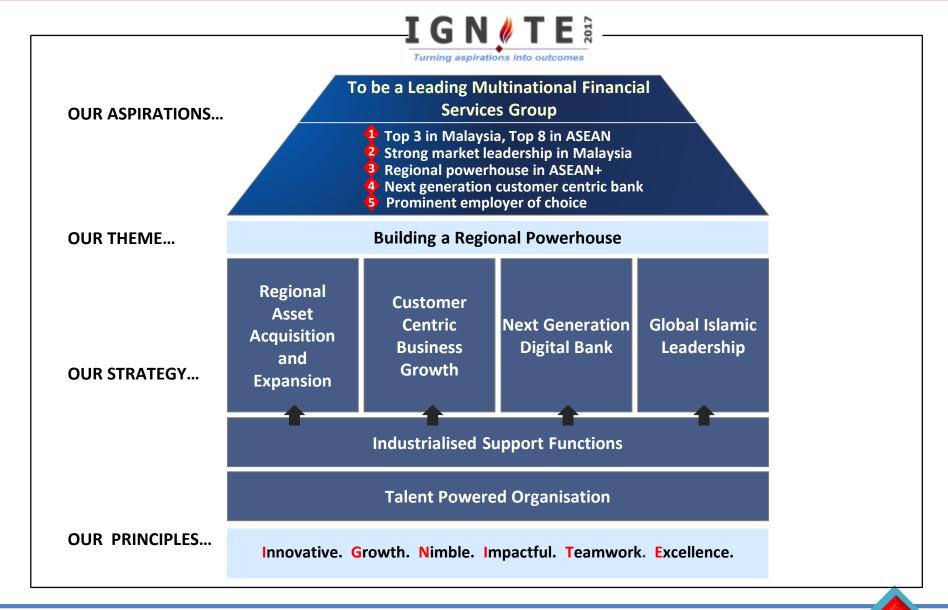
RHB-OSK Integration Update







IGNITE 2017 is driven by six strategic levers which serve as the building blocks for RHB's regional transformation





IGNITE 2017 aims to accelerate the achievement of RHB's aspirations

2015

Launch Differentiated and **Regional Capabilities**

IGNITE 2017 Journey

Businesses and **Capabilities**

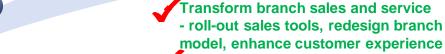
2016 Scale Regional

2017

A Regional **Powerhouse**

2014

Strengthen Value **Propositions and Core Capabilities**



- Drive significant growth in Singapore
- Win Mass Affluent segment through new business model and value propositions
- Redefine SME Business Model
- Launch Next Generation Digital Offerings
- Transform End-to-End Credit processes
- Transform HR Operating Model
- Revamp Talent Management programmes
- Optimise capital utilization and enhance Capital Management capabilities
- Roll-out CRM solution

- Scale Islamic Banking growth through Jeverage across Group
- **Integrate Treasury function and launch** regional Treasury capabilities
- **Establish Global Account Management** to increase share of wallet
- **Drive productivity increase across** branches through better sales tools
- Drive cost efficiency through strategic cost management across Group
- Revamp Learning programmes
- Enhanced risk management capabilities

 Transform Core Banking platform and capabilities

 Roll-out Enterprise Data Warehouse and Analytics

Legend

Revenue Uplift Cost Savings Enablers



IGNITE has generated over RM425m of value since its inception in 2014

MANY INITIATIVES HAVE BEEN CATALYSTS FOR QUANTITATIVE & QUALITATIVE GROWTH TO THE GROUP

- ♦ Implementation of fully leveraged Islamic Banking model from May 2014 leading to value capture of over RM68 million
- ♦ More than RM55 million value garnered from collaborative Global Account Management for Corporate clients from July 2014
- ♦ Integration of treasury function across the Group and region resulted in RM53 million of value captured
- ♦ Over RM42 million value captured through Revitalisation of Singapore operations
- ♦ Launch of CONNECT Branch Sales & Service Transformation from August 2014 resulted in incremental deposits of ~RM1 billion, incremental CASA of ~RM610 million, and SME asset growth of ~RM190 million
- Focus on Strategic Cost Management resulted in RM61 million of cost savings and cost avoidance since July 2014
- ♦ Refinement of Group Business Banking Operating Model enhanced customer experience and reduced turnaround time by 11 days
- Other initiatives including portfolio optimisation, tactical sales program and enhancement to trade sales model have generated over RM146 million in value and resulted in better capital efficiency



Further Growth Opportunities

- Enhanced Customer Experience through:
 - Nationwide implementation of CONNECT Branch Sales & Service Transformation
 - Implement 'RHB Way'
 - Continued implementation of Global Account Management
 - Segmented value propositions and products and services offerings
- Industrialisation of operations and processes across the Group
- ♦ Focus on **Productivity Improvement** and **Strategic Cost Management**
- Drive better **risk-returns** and **profitability** through portfolio optimisation and risk adjusted insights
- Refreshed **Digital Strategy** to launch RHB's digital journey
- ♦ Strengthening **employee engagement** and value proposition for RHB employees







RM +178mPROFIT Before Tax

RM +425mIn 2014

RM +2,984mCaptured

RM +9,752mASSET Growth

REGIONAL GROWTH ASSET



Reduced

LAOS 459% above target



SINGAPORE

Islamic **Fransformation** vielded value

Enhanced Policy &

Corporate Website refreshed

The Journey Begins



32,610 trades

RM 306m volume



59% Document Management

Business Banking TRANSFORMATION

PROGRAM LENDING

+73%

per staff cturnarount time) sales productivity

Built brand recognition & future equity for

Future Markets



Re-engineered Trade Sales **Ops Model**

+51% Sales Productivity per staff

Strategic Cost Management









ENHANCED EMPLOYEE DEVELOPMENT

RHB-INSEAD Senior Leadership Development Programme



Connect **Branch Sales** & Service Transformation

Bukit Broga Trail Adoption

Portfolio Optimisation

RM 59m

savings in cost of capital



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Indonesia RHB.

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Going Forward

2015 Target

Top Level Indicators	Target 2015	Actual 2014
ROE	>11.5%	11.5%
Gross Impaired Loans Ratio	<1.8%	2.0%
Loans Growth	10%	17.0%
CASA Growth	>10%	6.4%
Cost to Income Ratio	<51%	54.7%
International Contribution	>13%	13.1%

Summary

Things we are happy about in 2014:-

- a. Financial performance broadly in line with what we set out to do notwithstanding the merger discussions
- b. IGNITE 2017 plan on-track with progress and value capture targets exceeding plan
- c. RHB / OSK combination continues to outperform our expectations

Things that did not meet our expectations in 2014:-

- a. Missing ROE and CIR targets
- b. CASA and overall cost of liabilities need to continue to improve
- c. Missed dividend payout ratio

Things we will be working on in 2015:-

- a. Focus on cost (both opex and funding), return on risk and capital position
- b. Refocus certain priorities relating to major capex and overseas expansion given expected more challenging operating environment





END

www.rhbgroup.com

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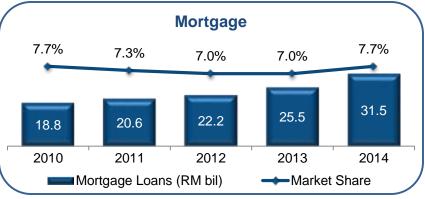


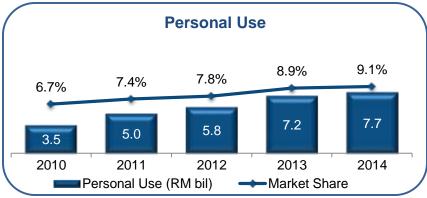
Appendix

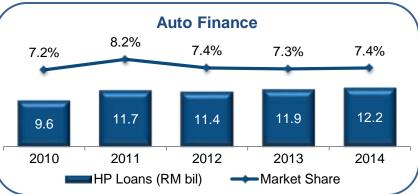
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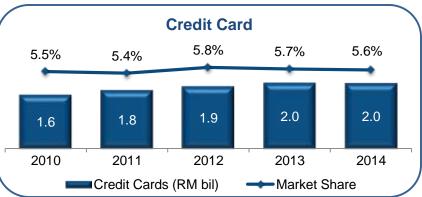
Key Business Highlights

Retail Business Performance

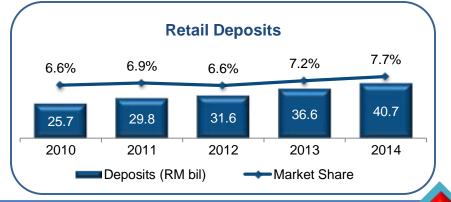














CIB Market Share

	FY 2014		FY 2013		FY 2012**	
	Market Share	Ranking	Market Share	Ranking	Market Share	Ranking
Debt Capital Market *	11.5%	4	16.3%	4	14.9%	4
Mergers & Acquisitions - by value	22.4%	1	11.8%	3	7.1%	11
- by deal count	27 deals	1	NA	1	NA	1
Equities Capital Market ^	8.6%	4	7.9%	3	2.6%	11

^{**} Combined RHBIB and OSKIB market data effective 9 Nov 2012

Source : Bloomberg & Bursa Malaysia as at 31 December 2014

Major Mandates FY 2014

DCM



Danga Capital Berhad (subsidiary of Khazanah Nasional Berhad)

RM1.5 bil issuance out of RM10.0 bil Islamic MTN Programme Sole Lead Manager & Sole Bookrunner



Cagamas Global P.L.C

USD500 mil issuance out of USD2.5 bil Multicurrency MTN Programme Joint Lead Arranger / Manager & Joint Bookrunner



Malaysia Buiding Society Berhad

RM700 mil (second issuance) out of RM3.0 bil Structured Covered Sukuk Murabahah Programme Sole Principal Adviser, Sole Lead Arranger & Joint Lead Manager

ECM



Public Bank Berhad

RM4.83 bil Rights Issue Joint Lead Underwriter & Joint Global Coordinator



Affin Holdings Berhad

RM1.24 bil Rights Issue Joint Underwriter



EA Technique (M) Berhad

RM83.85 mil IPO & Private Placement Sole Principal Adviser, Sole Underwriter & Placement Agent

M&A and Syndicated Loans



Kulim (Malaysia) Berhad

GBP525.4 mil (RM2.8 bil) Disposal of equity interest in New Britain Palm Oil Ltd to Sime Darby Plantation Sdn Bhd Sole Financial Adviser



IGB Corporation Berhad

RM4.02 bil

Take-Over Offer by Goldis Berhad to acquire all the remaining shares in IGB Corporation Berhad Financial Adviser



SapuraKenchana TMC Sdn Bhd

RM5.50 bil Senior Multi Currency Term and Revolving Facilities Joint Mandated Lead Arranger



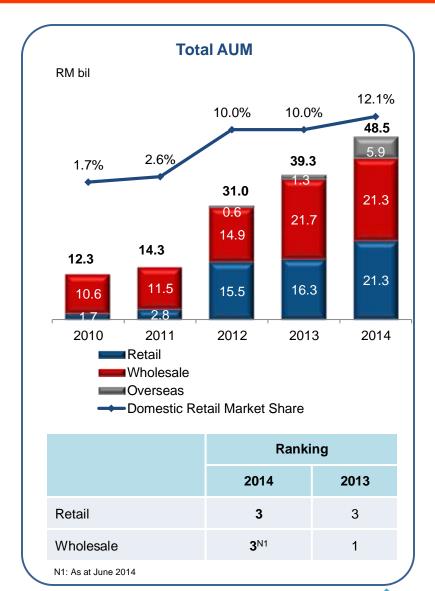
^{*} Primary Bond Offerings

[^] IPOs, Rights Issues & Additional Offerings

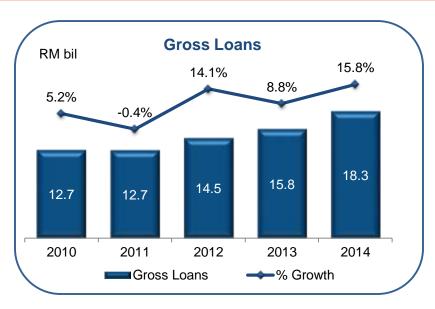
Equities, Futures & Asset Management

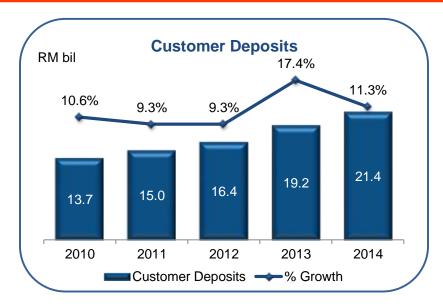
	FY 2	014	FY 2013		
Equities (by value)	Market Share	Ranking	Market Share	Ranking	
Malaysia					
- By value	9.5%	3	8.8%	3	
- By volume	13.7%	2	14.3%	1	
Singapore	5.4%	10	7.4%	6	
Hong Kong	0.1%	97	0.2%	84	
Indonesia	2.3%	15	2.2%	15	
Thailand	1.3%	27	1.3%	24	
Cambodia	2.5%	7	1.4%	9	

	FY 2014		FY 2013	
Futures (by volume)	Market Share	Ranking	Market Share	Ranking
Malaysia - FKLI	7.5%	4	9.2%	4
Malaysia - FCPO	9.6%	3	9.7%	3
Thailand	4.0%	8	2.1%	17
Hong Kong - HSIF	0.1%	71	0.2%	50

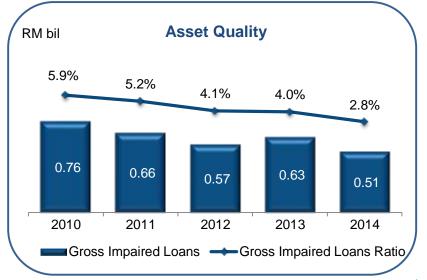


Business Banking and SME

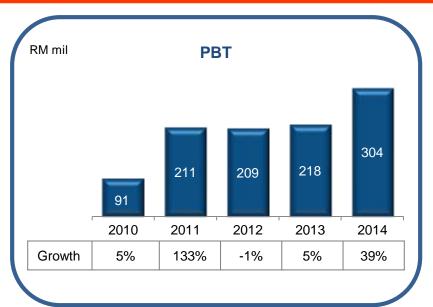




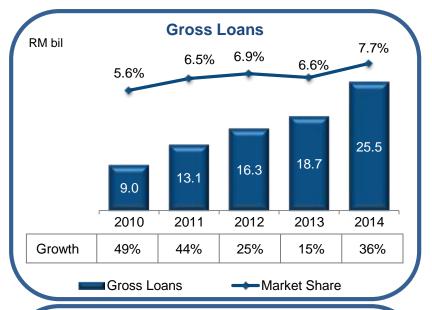


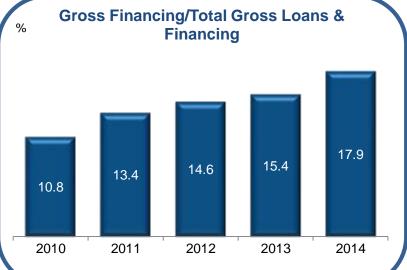


Islamic Financial Performance











RHB Bank Singapore Business Performance

