

Dato' Khairussaleh Ramli Group Managing Director RHB Banking Group 27 November 2017



## **AGENDA**

**Executive Summary** 

3<sup>rd</sup> Quarter 2017 Financial Results

**Strategy Update** 

**Summary and Outlook** 





## **Highlights of Financial Performance (1/2)**



#### Y-o-Y:

- Net profit grew 4.9% y-o-y to RM1.5 billion, pre-tax profit increased by 3.6% to RM2.0 billion
- Earnings improvement mainly due to lower impairment losses on other assets and higher net funding income, partially offset by lower non-fund based income, higher overheads and higher loan loss impairment
- Operating expenses tightly managed, up by 2.0%. Cost-to-income ratio at 49.6%
- Annualised ROE at 8.9%

#### Q3 2017 vs Q3 2016:

- ♦ Net profit declined by 3.3% to RM488.8 million
- Higher net fund based income was offset by lower non-fund based income and higher operating expenses

Assets and Liabilities

- Gross loans and financing grew by 3.3% y-o-y and 2.3% for the first 9M to RM158.0 billion mainly driven by mortgages and SME
  - Domestic loans growth at 4.2% y-o-y and 3.4% for the first 9M 2017
- Customer deposits increased by 1.7% for both y-o-y and the first 9M to RM168.5 billion
  - Total CASA registered a strong growth of 11.9% y-o-y
  - CASA composition improved to 27.1% as at 30 September 2017 from 25.6% recorded in December 2016
  - Growth impacted by conscious decision to reduce MMTD
- Gross impaired loans ratio at 2.31% from 2.43% in December 2016



### **Highlights of Financial Performance (2/2)**



- ◆ Higher profit in Group Treasury & Global Market mainly due to higher net funding income and higher impairment write-back on loans, partially offset by lower net FX gain and lower trading/investment income
- ◆ Retail Banking Mortgage loans and financing grew by 12.3% on annualised basis, market share increased to 8.9% from 8.6% in December 2016
  - Margin compression from competition contributed to lower profitability
- Business Banking SME lending increased by 8.7% annualised
  - Higher loan impairment affected profitability
- Investment Bank Group
  - Investment banking Higher brokerage income was negated by softer capital market and higher provision on margin accounts from overseas business
  - Asset management registered a 28.1% increase in pre-tax profit to RM46.9 million
- Singapore affected by impairment on corporate bond in oil and gas industry, and additional impairment on certain corporate accounts
- Islamic Banking business:
  - Pre-tax profit increased by 20.2% y-o-y
  - Islamic Financing represented 28.6% of the Group's total domestic gross loans and financing, up from 24.8% as at December 2016

Capital and Liquidity

- Capital position of RHB Bank Group (after proposed FY2017 interim dividend) remained strong with CET I ratio at 13.6%, Tier I ratio at 13.8% and total capital ratio at 17.9%
- Strong liquidity and funding position



## **RHB Banking Group Scorecard For 2017**

| Top Level Indicators         | Target 2017 | Actual 9M 2017      |
|------------------------------|-------------|---------------------|
| ROE                          | 9% - 10%    | 8.9% <sup>N1</sup>  |
| Loans Growth                 | 5%          | 3.3% <sup>N2</sup>  |
| CASA Growth                  | 8%          | 11.9% <sup>N2</sup> |
| Gross Impaired Loans Ratio   | < 2.5%      | 2.31%               |
| Cost to Income Ratio         | < 50%       | 49.6%               |
| Overseas Profit Contribution | 10%         | -7%                 |

N1: Annualised

N2: Year-on-year growth

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Sustained profitability amidst challenges in asset quality in oil and gas sector; Results affected by increased allowances for loan and asset impairment though magnitude has moderated; Healthy balance sheet

#### **Financial Position Financial Results Key Financial Ratios Operating** Non Interest Total Total Gross **Profit Before** ROE N1 Income / **Assets** Loans Income **Allowances Total Income** -0.7% +2.3% +0.2% -1.6% -3.5% -0.7% Sep 2017: RM235.1 bil 9M 2017: RM4.72 bil 9M 2017: RM2.38 bil 9M 2017: 8.9% Sep 2017: RM158.0 bil 9M 2017: 28.0% Dec 2016: RM236.7 bil 9M 2016: RM4.71 bil 9M 2016: RM2.42 bil 9M 2016: 9.6% Dec 2016: RM154.5 bil 9M 2016: 31.5% Gross **Profit Net Profit to** Customer Cost to **CASA Impaired Before Tax Shareholders Income Ratio Deposits Loans Ratio** +1.7% +7.4% +4.9% -0.1% +3.6% +0.9% Sep 2017: RM168.5 bil Sep 2017: RM45.6 bil 9M 2017: RM1.49 bil 9M 2017: 49.6% 9M 2017: RM1.96 bil Sep 2017: 2.3% Dec 2016: RM165.6 bil 9M 2016: RM1.42 bil 9M 2016: 48.7% Dec 2016: RM42.5 bil 9M 2016: RM1.89 bil Dec 2016: 2.4% **Loan Loss** Shareholders' **Net Assets Credit Charge** Coverage Per Share **Equity** Ratio N1 Ratio N2 +5.9% +5.9% +18.9% +0.01% 9M 2017: 0.26% Sep 2017: 93.6% Sep 2017: RM23.0 bil Sep 2017: RM5.74 N1 Annualised 9M 2016: 0.25% Dec 2016: 74.7% Dec 2016: RM21.7 bil Dec 2016: RM5.42 N2 Including Regulatory Reserve

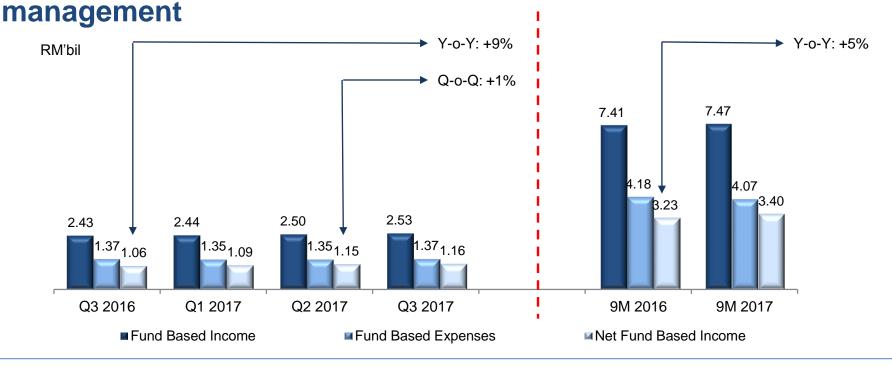


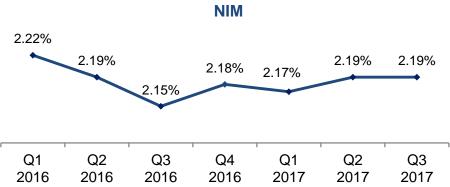
## Y-o-Y profits underpinned by higher fund based income and lower impairment; Profit for Q-o-Q flat, impacted by impairment losses

|  | Q3<br>2017 | Q2<br>2017 | Q3<br>2016 | Q-o-Q<br>Change | Y-o-Y<br>Change | 9M<br>2017 | 9M<br>2016 | Y-o-Y<br>Change |
|--|------------|------------|------------|-----------------|-----------------|------------|------------|-----------------|
| RM'mil                                 |            |            |            | %               | %               |            |            | %               |
| Net Interest Income                    | 893        | 886        | 849        | 1               | 5               | 2,630      | 2,593      | 1               |
| Net Islamic Fund Base Income           | 266        | 260        | 212        | 2               | 25              | 768        | 637        | 21              |
| Total Net Fund Based Income (A)        | 1,159      | 1,146      | 1,061      | 1               | 9               | 3,398      | 3,230      | 5               |
| Other Operating Income                 | 415        | 397        | 496        | 5               | -16             | 1,260      | 1,414      | -11             |
| Islamic Non-Fund Based Income          | 11         | 36         | 22         | -70             | -50             | 61         | 68         | -11             |
| Total Non Fund Based Income (B)        | 426        | 433        | 518        | -2              | -18             | 1,321      | 1,482      | -11             |
| Total Income (A+B)                     | 1,585      | 1,579      | 1,579      | -               | -               | 4,719      | 4,712      | -               |
| Operating Expenses                     | -794       | -784       | -776       | 1               | 2               | -2,339     | -2,293     | 2               |
| Operating Profit Before Allowances     | 791        | 795        | 803        | -1              | -1              | 2,380      | 2,419      | -2              |
| Allowances for Loan Impairment         | -148       | -33        | -146       | >100            | 1               | -313       | -286       | 9               |
| Impairment Losses Made on Other Assets | 1          | -108       | 6          | -100            | -92             | -111       | -246       | -55             |
| Pre-tax Profit                         | 644        | 654        | 663        | -2              | -3              | 1,956      | 1,887      | 4               |
| Net Profit                             | 489        | 501        | 505        | -2              | -3              | 1,490      | 1,420      | 5               |



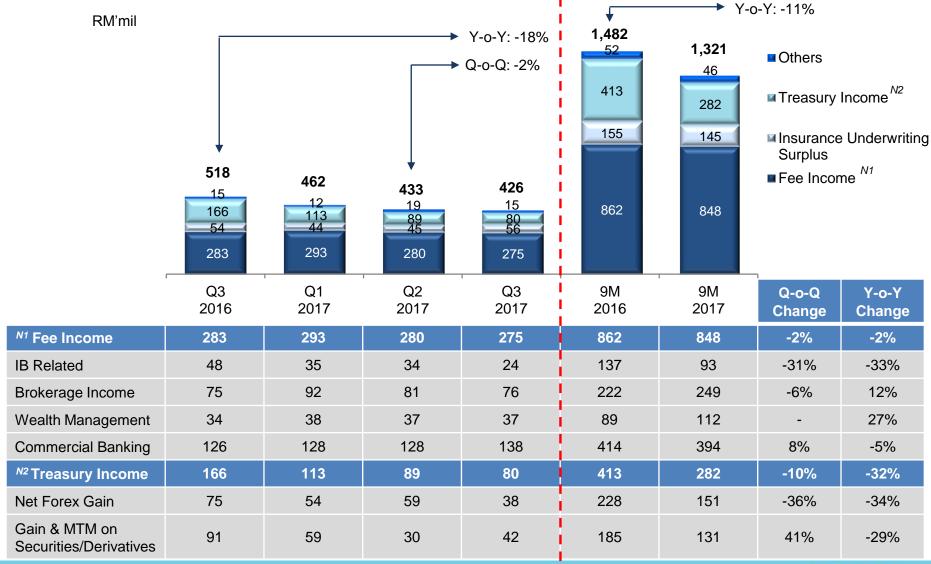
Net fund based income rose, supported by loans growth and margin stabilisation from more prudent funding cost



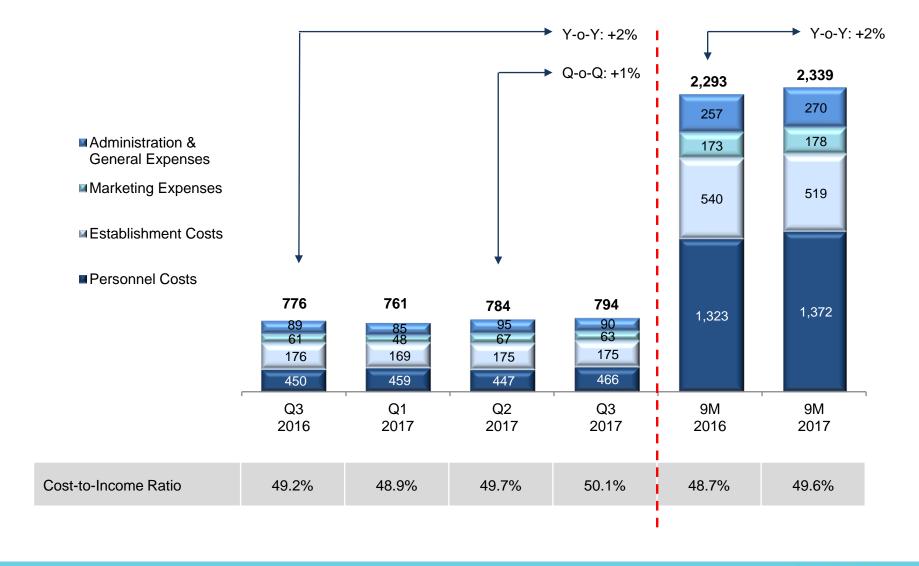




Lower non-fund based income contributed largely by lower net fx gain and fee income from loan and loan related exposure, partially offset by increases in net wealth management fee income and brokerage income



Operating expenses well-contained, up 1% Q-o-Q and 2% Y-o-Y; increase is from higher personnel cost and IT-related expenses as the Group continued to invest into technology infrastructure and capabilities



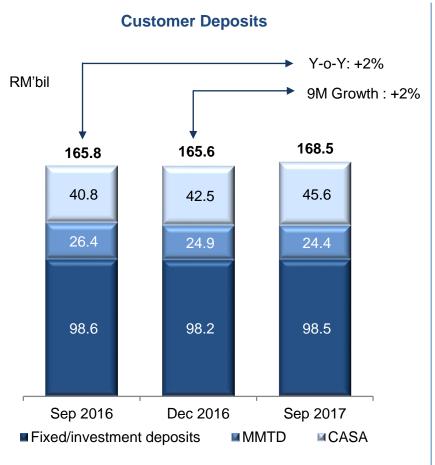


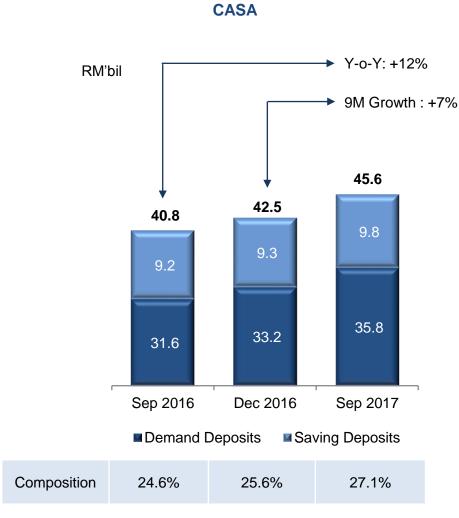
# Loans growth driven by mortgage and SME, partly offset by corporate repayments and tightening of credit underwriting in Singapore

| RM'mil                        | Sep 2017 | Jun 2017 | Q-o-Q<br>Change<br>% | Dec 2016 | YTD<br>Change<br>% |
|-------------------------------|----------|----------|----------------------|----------|--------------------|
| GROUP RETAIL                  | 73,608   | 71,725   | 3                    | 70,138   | 5                  |
| Mortgage                      | 44,987   | 43,372   | 4                    | 40,509   | 11                 |
| Commercial Property Financing | 4,626    | 4,605    | -                    | 4,550    | 2                  |
| Securities                    | 7,752    | 7,774    | -                    | 8,952    | -13                |
| Auto Finance                  | 8,028    | 8,070    | -1                   | 8,504    | -6                 |
| Unsecured Business            | 7,446    | 7,103    | 5                    | 6,793    | 10                 |
| Others                        | 769      | 801      | -4                   | 830      | -7                 |
| GROUP BUSINESS BANKING        | 23,448   | 22,933   | 2                    | 22,013   | 7                  |
| SME                           | 21,440   | 20,933   | 2                    | 20,097   | 7                  |
| Commercial                    | 2,008    | 2,000    | -                    | 1,916    | 5                  |
| GROUP WHOLESALE BANKING       | 45,189   | 45,412   | -                    | 45,471   | -1                 |
| TOTAL RHB DOMESTIC            | 142,245  | 140,070  | 2                    | 137,622  | 3                  |
| OVERSEAS OPERATIONS           | 15,779   | 16,503   | -4                   | 16,847   | -6                 |
| Singapore                     | 11,909   | 12,586   | -5                   | 13,026   | -9                 |
| Others                        | 3,870    | 3,917    | -1                   | 3,821    | 1                  |
| TOTAL RHB GROUP               | 158,024  | 156,573  | 1                    | 154,469  | 2                  |



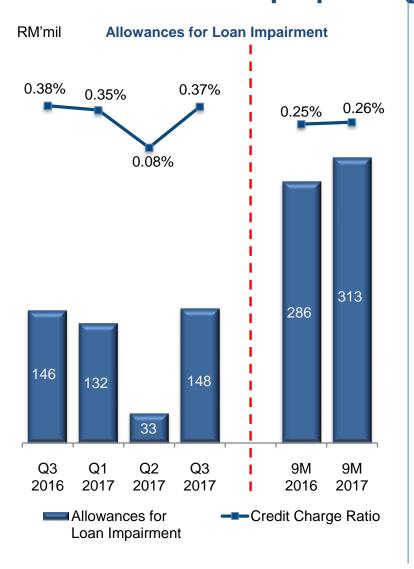
## Healthy deposits growth to support liquidity and ensure ample funding for business growth

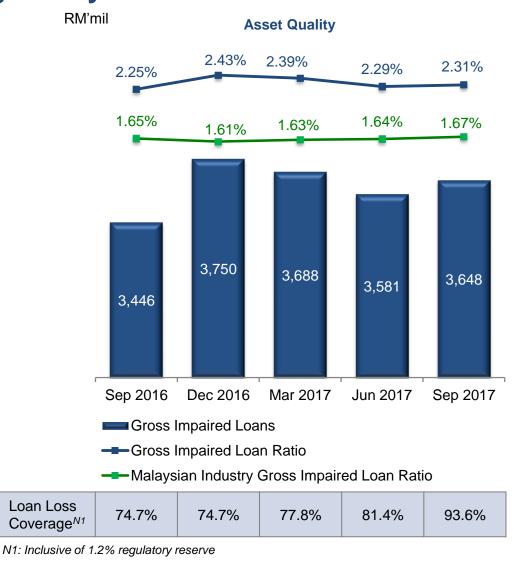






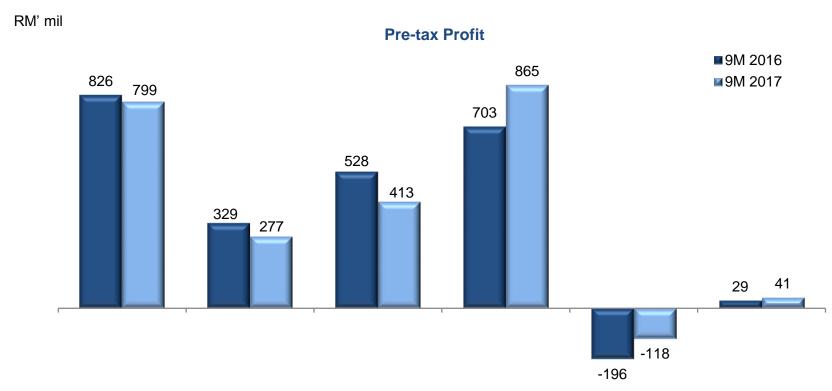
Asset quality actively managed; improving loan loss coverage with additional top-up in regulatory reserve







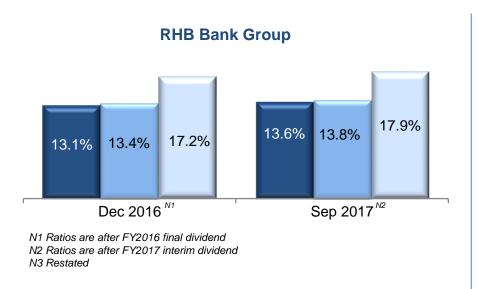
Treasury recorded better profitability while margin compression affected Retail; Higher loan impairment allowances resulted in lower profit at CBIB and BBG; Singapore impacted largely by impairments in oil and gas sector

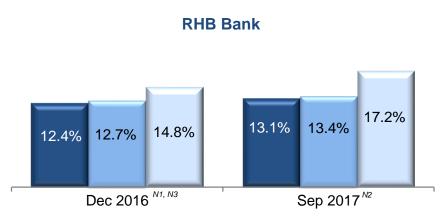


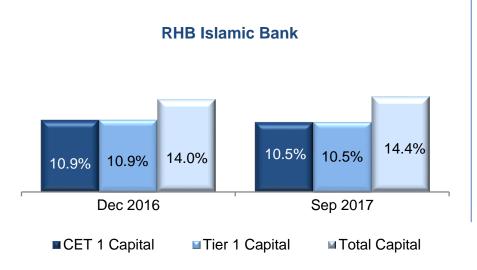
|                      |             |              | Wholesale Banking |              | GIB          |              |
|----------------------|-------------|--------------|-------------------|--------------|--------------|--------------|
| <b>Business Unit</b> | Retail      | BBG          | CBIB              | Treasury     | Singapore    | Others       |
| Y-o-Y Growth         | <b>₹</b> 3% | <b>₹</b> 16% | <b>₹</b> 22%      | <b>1</b> 23% | <b>1</b> 40% | <b>1</b> 40% |

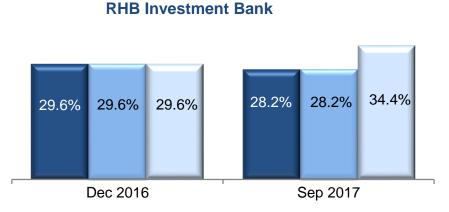


### Capital adequacy of Group and key banking subsidiaries remain strong









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## Key updates on the progress of IGNITE 2017 (1/3)

| Initiative                              | Objective / Target   | Achievement  |
|---|--|--|
| Affluent segment strategy               | <ul> <li>Relaunch Premier Banking with<br/>enhanced value proposition,<br/>services and offerings</li> <li>Expand and capture affluent<br/>customer base, particularly<br/>SME owners &amp; Corporate C-<br/>suites</li> </ul> | <ul> <li>Since the launch of the new Premier Banking value proposition in July 2016:</li> <li>Affluent AUM grew by 23.4% from RM 26.2 billion to RM 32.3 billion</li> <li>Premier Banking customer base grew by 56% to 43k with SME owners making up 35% of the total Premier Banking base</li> <li>Average productivity 39% above FY2017 target</li> </ul>  |
| Mass<br>Affluent<br>segment<br>strategy | <ul> <li>Expand segment base and increase profitability</li> <li>Become the customer's main transaction bank</li> </ul>  | <ul> <li>Increase the Mass Affluent customer base by 4.8% from Dec 2016 with a 4.0% CASA growth YTD Sep 2017</li> <li>Smart Account was launched in Mar 2017 and successfully attracted digital savvy banking customers (14,782 active Smart Accounts as at 30 Sep 2017)</li> <li>Average CASA balance is 2.5 times higher than the non-Smart Account CASA base</li> </ul>   |
| Asset<br>Management<br>strategy         | Scale up AUM growth through expansion of agency sales team and Group-wide collaboration  | <ul> <li>AUM from funds distributed through the agency channel grew by 36% to RM 1.5<br/>billion while AUM from funds distributed through RHB Banking Group grew by 28%<br/>to RM 1.7 billion YTD Sep 2017</li> </ul>  |
| SME growth strategy                     | Capture SME's end-to-end value chain by creating an integrated ecosystem   | <ul> <li>SME loan growth 3.3% vs. industry of 4.4% YTD Sep 2017</li> <li>SME market share showed a slight drop to 8.7% as at Sep 2017 from 8.8% in 2016</li> <li>RHB Cash Management (Reflex) registered a y-o-y subscriber growth of 16.2% with average current balance y-o-y growth of 12.8% as at Sep 2017</li> <li>Approved facilities amounting to RM110.5 mil under Financial Supply Chain (FSC) financing YTD Sep 2017</li> </ul> |



## Key updates on the progress of IGNITE 2017 (2/3)

| Initiative                 | Objective / Target   | Achievement  |
|----------------------------|--|--|
| Digital<br>and<br>payments | Build and develop a digital ecosystem to cater to our customers' lifestyle needs | <ul> <li>Ecosystem partnership with RinggitPlus for personal loan origination via chatbot in<br/>Oct 2017</li> <li>Ringgit-Plus</li> </ul>   |
|                            |  | ◆ Launched various initiatives to improve customer experience :  |
| Sy Digital.RHB             |  | RHB MyHome (First in Market Digital Mortgage App) in Oct 2017  Banking at your doorstep  CHB RHV WI (Green by No. 1 complete)  CHB RHV WI (Green b |



| Key updates on the progress of IGNITE 2017 (3/3) |   |  |  |  |  |  |
|--|---|--|--|--|--|--|
| Initiative                                       | Objective / Target  | Achievement  |  |  |  |  |
| CIB growth strategy                              | Boost returns via reinforcement of<br>Client Coverage Model         | <ul> <li>Increased product holding ratio for domestic top corporates to 5.29 as at Sep 2017<br/>from 4.56 in Dec 2016 through refined client coverage model</li> </ul> |  |  |  |  |
| DCM  | sarawak   | GovCo  |  |  |  |  |
|  | RM5.5 bil Debt Restructuring Exercise  RM5.5 bil Debt Restructuring | mbaga Pembiayaan Perumahan Sektor yam (LPPSA)  M3.5 bil sukuk issuance out of RM25.0 bil kuk Murabahah Programme  Joint Lead Arranger & Joint Lead Manager             |  |  |  |  |

Joint Lead Arranger & Joint Lead Manager

**ECM** 

M&A



#### **Malaysian Resources Corporation Berhad** RM1.7 bil Rights Issue Sole Principal Adviser, Sole Managing



**Underwriter & Joint Underwriter** 

Sarawak Energy Berhad RM81.0 bil Acquisition of equity interest in Sarawak Hidro Sdn Bhd by the Sarawak State Government Sole Principal Adviser



**Advancecon Holdings Berhad** RM77.0 mil Main Market IPO Sole Principal Adviser & Sole Placement Agent



Mudajaya Group Berhad RM61.0 mil Private Placement Sole Principal Adviser & Sole Placement Agent



**Sunway REIT** RM340.0 mil Acquisition of Sunway Clio Property by Sunway Forum Hotel Sdn Bhd Sole Principal Adviser



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### **Economic Outlook**

- Malaysia's real GDP recorded a strong growth of 6.2% Y-o-Y in 3Q17 and is forecast to grow 5.6% in 2017, up from 4.2% recorded in 2016:
  - Continued strength in exports
  - Increase in domestic demand underpinned by investment spending
- Interest rate expected to be stable, with OPR forecast to remain at 3.0% for the year
  - Expected interest hike next year
- Malaysian banking sector is expected to see modest growth, with lending momentum to improve in the last quarter
- Rising pressure on funding cost may weigh on banks' performance



## **Concluding Remarks**

- The Group continues to achieve consecutive quarters of sustained profitability
- Loans growth picked up in Q3 2017
- Combined with our prudent management of funding cost, net interest margin has been holding up over the last three quarters
- Notwithstanding challenges in asset quality, our earnings and performance demonstrated our ability to capture opportunities across our businesses and effectively keeping a firm grip on costs
- Our mortgages, SME and Islamic banking portfolios have maintained their strong performance
- As we move towards the close of the year, we see stronger pipeline in our core businesses, and our balance sheet, liquidity and capital remain strong
- The Group will continue to focus on selective areas of growth while also effectively managing asset quality and enhancing productivity
- The Group expects to deliver a better performance this year compared to 2016



## **THANK YOU**

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#### **INVESTOR RELATIONS CONTACT:**

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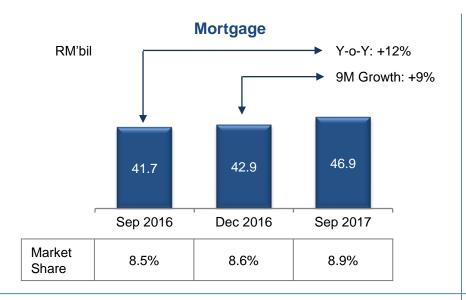
## **APPENDIX**

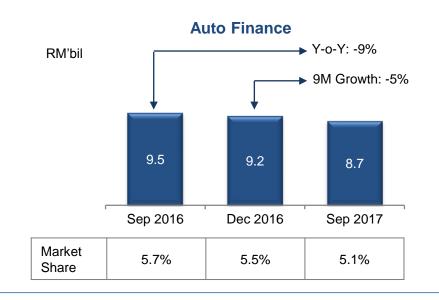
**Key Business Highlights** 

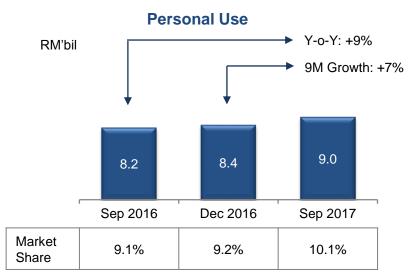


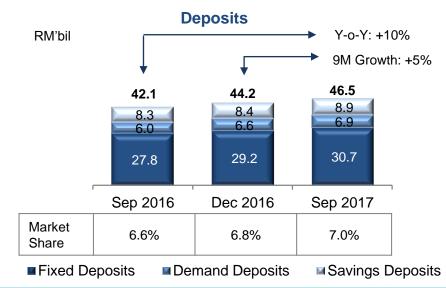


## **Retail Banking**





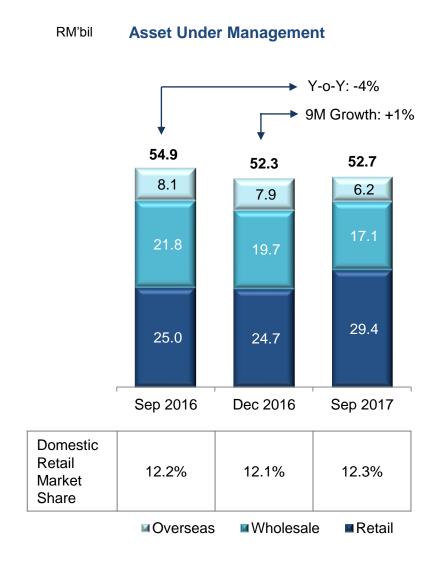






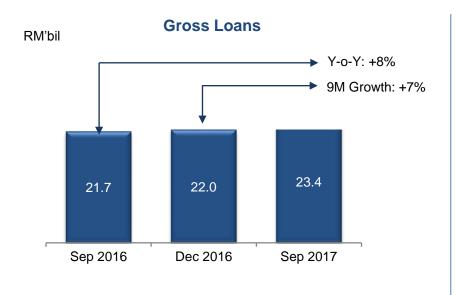
### **Investment Banking – Market Positions & Asset Management**

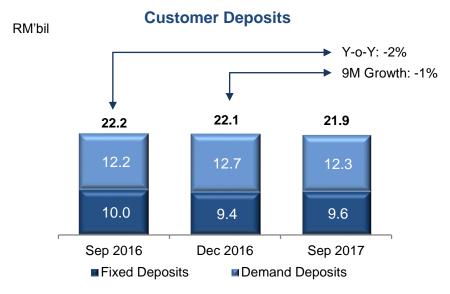
|  | YTD Sep 2017     |                                    |  |
|--|------------------|------------------------------------|--|
|  | Market<br>Share  | Ranking                            |  |
| Equity: - By value - By volume   | 8.5%<br>12.3%    | 5 <sup>th</sup><br>3 <sup>rd</sup> |  |
| Debt Capital Markets: - MYR sukuk - Total MYR bonds (Conventional & Islamic bonds) | 13.3%<br>12.4%   | 4th<br>4th                         |  |
| Mergers & Acquisitions: - by value - by deal count                                 | 13.7%<br>9 deals | 3 <sup>rd</sup><br>4 <sup>th</sup> |  |
| Equity Capital Markets   | 7.3%             | 4 <sup>th</sup>                    |  |

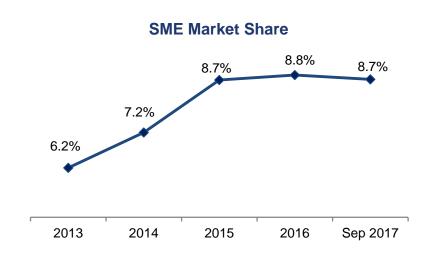


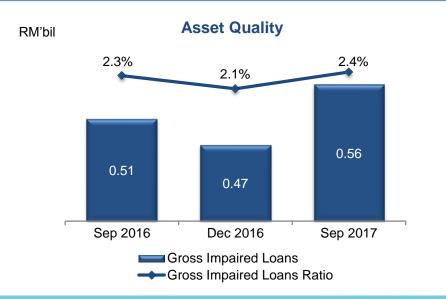


## **Business Banking**





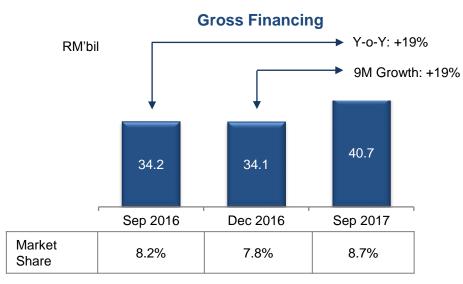


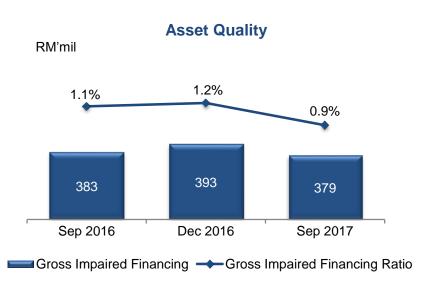




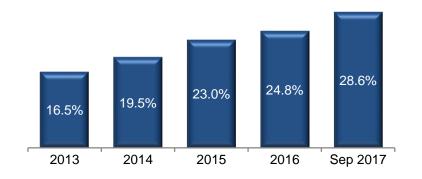
## **Islamic Banking**







## Gross Financing/ Total Gross Financing (Domestic)





### **RHB Singapore**

