# **RHB BANK BERHAD**

Analysts Presentation 1<sup>st</sup> Quarter 2019 Financial Results RHB

Dato' Khairussaleh Ramli Group Managing Director RHB Banking Group 27 May 2019



enda **Executive Summary** 1<sup>st</sup> Quarter 2019 Financial Results

- 3. Strategy Update
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# **Executive Summary**

### Highlights of Q1 2019 Performance (1/2)

#### Year-on-year:

- Net profit rose 6.7% to RM630.2 million:
  - Net fund based income declined 2.2% to RM1,208.4 million mainly due to higher funding cost vs the positive impact of OPR hike seen in Q1 2018
  - Non-fund based income grew 0.3% to RM534.0 million contributed largely by higher capital market related fee income and insurance underwriting surplus
  - Operating expenses decreased 1.9% to RM846.3 million as a result of lower personnel costs and IT-related expenses.
     Cost-to-income ratio (CIR) improved to 48.6% from 48.8% last year
  - Allowances for ECL was 36.4% lower at RM72.9 million, primarily due to higher writeback in losses for financial investments and financial assets and lower allowances for loan impairment
- ROE at 10.7% compared with 10.4% for the same period last year

- Gross loans and financing grew 5.6% Y-o-Y and 0.7% year-to-date to RM170.1 billion driven mainly by mortgage and SME
  - Domestic loans grew 5.1% Y-o-Y, ahead of the industry which grew 4.9%
- Total customer deposits rose 9.5% Y-o-Y to RM186.9 billion and 4.5% for the quarter
  - Total CASA dropped 8.1% Y-o-Y and 1.5% from December 2018
  - CASA composition at 24.5% from 25.9% in December 2018
- Gross impaired loans (GIL) ratio stood at 2.12% from 2.29% a year ago and 2.06% in December 2018
- LLC ratio (including regulatory reserve) stood at 106.3% as at end-March 2019

Assets and Liabilities

#### Profitability

# Highlights of Q1 2019 Performance (2/2)

orporate & Investment Banking pre-tax profit declined 9.7% to RM155.3 million on the back of lower net fund based nd non-fund based income reasury and Global Markets recorded a 8.6% decrease in pre-tax profit to RM328.3 million mainly due to lower xchange gain and derivatives
Achange gain and derivatives
<b>ng</b> pre-tax profit grew 6.5% Y-o-Y to RM250.3 million mainly due to higher net fund based income and lower penses
<b>king</b> pre-tax profit grew 17.5% to RM100.5 million mainly due to lower allowances for ECL on loans and financing
corded a pre-tax profit of SGD8.6 million, up 6.2% Y-o-Y attributed to higher write back of impairment losses on loans
ing:
rofit increased by 4.3% Y-o-Y to RM155.2 million
inancing of RM54.4 billion as at March 2019 represents 35.3% of the Group's total domestic gross loans and , up from 31.5% a year ago
ndustry by financing assets

Group Wholesale Banking recorded a pre-tax profit of RM483.6 million. down 8.9% Y-o-Y.

- Group CET I ratio at 15.7%, Tier I ratio at 15.8% and total capital ratio at 19.0%
- Bank entity CET I ratio at 13.6%, Tier I ratio at 13.8% and total capital ratio at 17.2%
- Healthy liquidity coverage ratio (LCR) at 155.3%

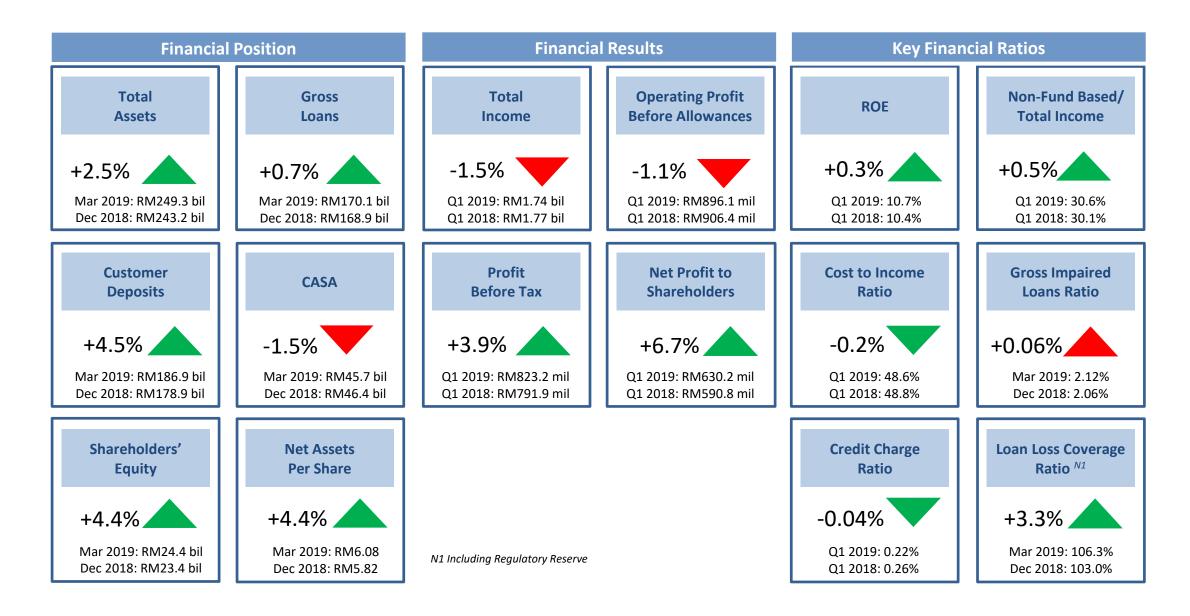
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**Capital and** 

Top Level Indicators	Target 2019	Actual Q1 2019
ROE	10.5%	10.7% <sup><i>N1</i></sup>
Loans Growth	5.0%	5.6% <sup>N2</sup>
CASA Growth	5.0% (Group)	-8.1% <sup>N2</sup>
Gross Impaired Loans Ratio	<2.0%	2.12%
Cost to Income Ratio	49.0%	48.6%

N1 : Annualised N2 : Year-on-year growth

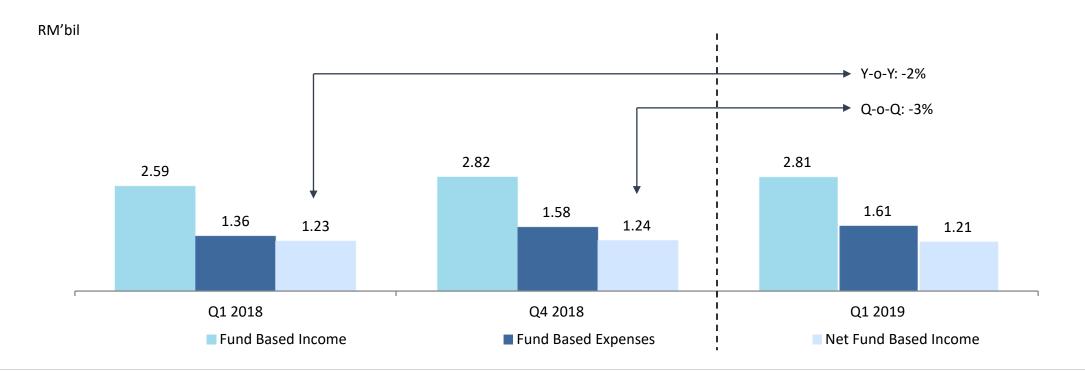
# 1<sup>st</sup> Quarter 2019 Financial Results

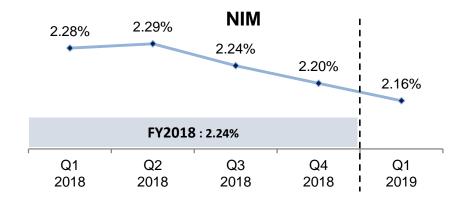


Higher profit Y-o-Y from lower operating expenses and ECL allowances, partly offset by lower net fund based income due to the positive impact of OPR hike in Q1 2018; Q-o-Q profit grew mainly from higher non-fund based income and lower operating expenses

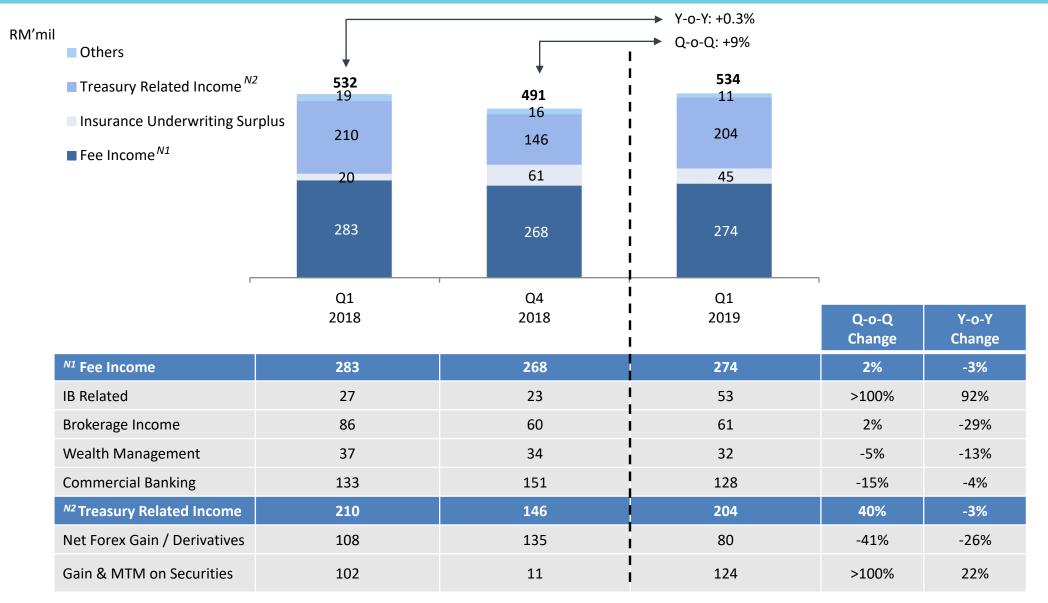
RM' mil	Q1 2018	Q4 2018	Q1 2019	Q-o-Q Change	Y-o-Y Change
Net Interest Income	930	898	880	% -2	-5
Net Islamic Fund Based Income	306	344	328	-5	7
Total Net Fund Based Income (A)	1,236	1,242	1,208	-3	-2
Total Non-Fund Based Income (B)	533	491	534	9	0
Total Income (A+B)	1,769	1,733	1,742	1	-1
Operating Expenses	-862	-870	-846	-3	-2
Operating Profit Before Allowances	906	863	896	4	-1
Allowances for Loan Impairment	-104	-77	-92	20	-11
Impairment Losses (Made)/ Written Back on Other Financial Assets	-11	13	19	54	>100
Impairment Losses (Made)/ Written Back on Other Non-Financial Assets	0	-23	0	-100	-
Profit Before Taxation	792	775	823	6	4
Net Profit	591	565	630	11	7

Net fund based income declined 2.2% Y-o-Y due to higher funding cost and normalisation of the OPR hike a year ago; NIM compression is in line with expectations

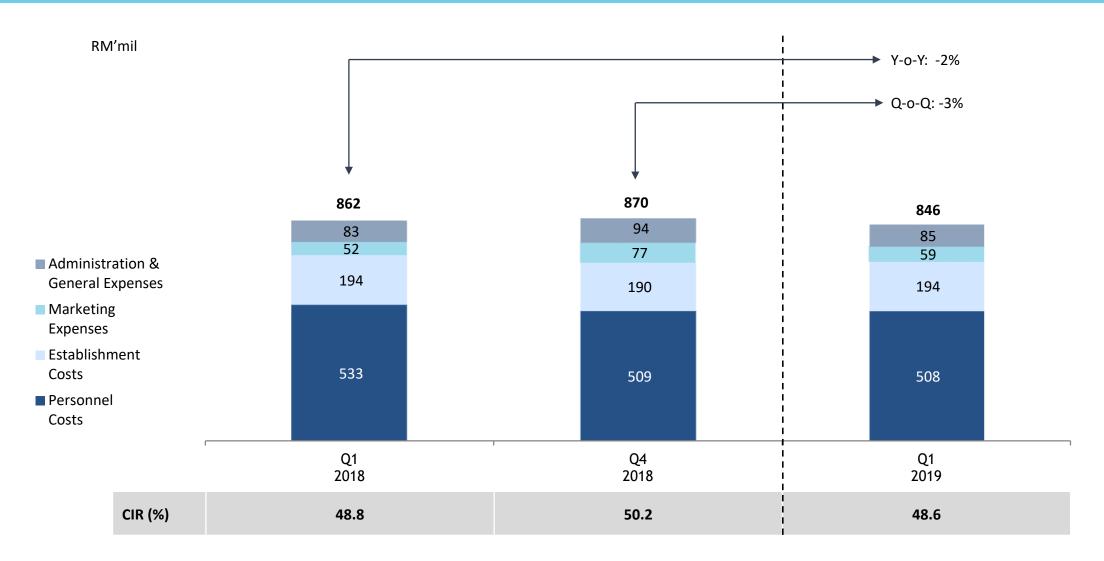




Non-fund based income remained stable Y-o-Y contributed mainly from growth in IB related fee income and insurance underwriting surplus; Better Q-o-Q mainly from higher IB related fee income and trading & investment income



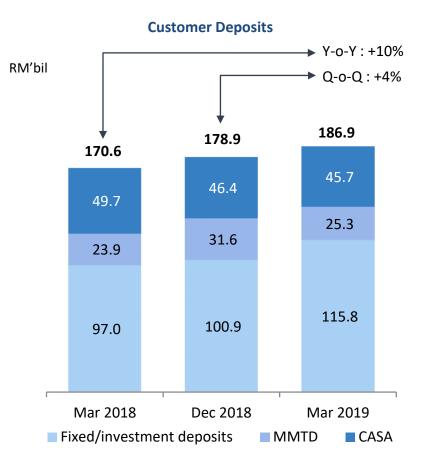
# Operating expenses down 1.9% Y-o-Y mainly from lower personnel costs and IT-related expenses; Positive JAW maintained with CIR improving to 48.6%

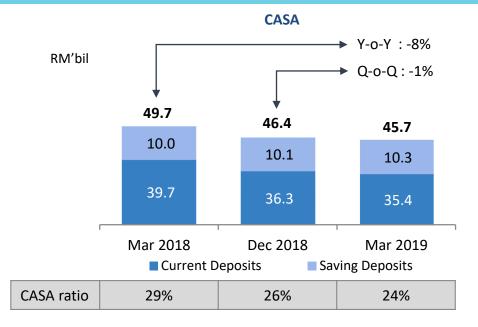


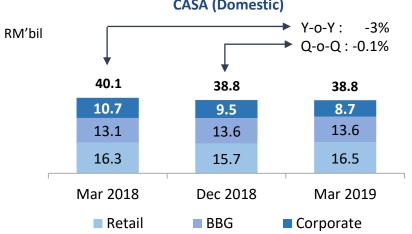
# Loans grew 5.6% Y-o-Y mainly driven by mortgage and SME while Singapore saw strong growth

						Comp	osition
RM'mil	Mar 2018	Dec 2018	Mar 2019	Q-o-Q Growth %	Y-o-Y Growth %	Dec 2018 %	Mar 2019 %
GROUP RETAIL	78,388	84,643	86,211	1.9	10.0	50	51
Mortgage	48,891	53,467	54,957	2.8	12.4	32	32
Commercial Property Financing	4,764	4,827	4,853	0.5	1.9	3	3
Securities	7,442	7,870	7,931	0.8	6.6	5	5
Auto Finance	8,127	8,366	8,404	0.5	3.4	5	5
Unsecured Business	8,132	9,120	9,112	-0.1	12.1	5	5
Others	1,032	993	954	-3.9	-7.6	0	1
GROUP BUSINESS BANKING	24,339	25,251	25,174	-0.3	3.4	15	15
SME	22,388	23,020	22,905	-0.5	2.4	14	14
Commercial	1,951	2,231	2,269	1.7	16.3	1	1
GROUP WHOLESALE BANKING	43,597	43,024	42,444	-1.3	-2.6	26	25
TOTAL RHB DOMESTIC	146,324	152,918	153,829	0.6	5.1	91	91
OVERSEAS OPERATIONS	14,784	15,961	16,227	1.7	9.8	9	9
Singapore	11,063	11,894	12,257	3.1	10.8	7	7
Others	3,721	4,067	3,970	-2.4	6.7	2	2
TOTAL RHB GROUP	161,108	168,879	170,056	0.7	5.6	100	100

### Total deposits grew 9.5% Y-o-Y led by higher fixed deposits; CASA competition remains intense with CASA ratio at 24.5%

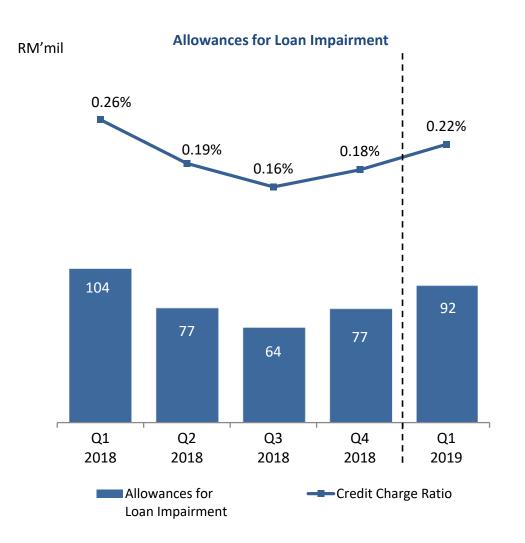


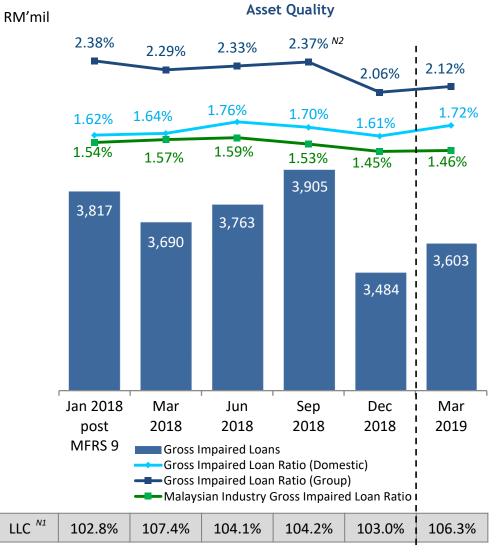




**CASA (Domestic)** 

### Credit charge and GIL ratios saw slight uptick in Q1 as we proactively manage some accounts into R&R

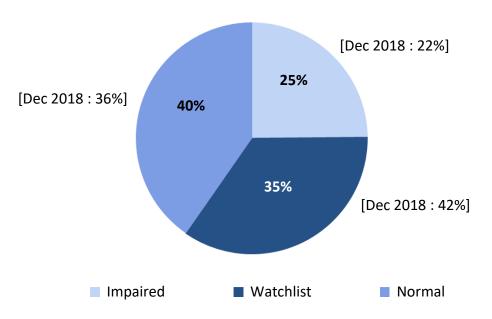




N1: Inclusive of 1.0% regulatory reserve

N2: Inclusive of the conversion of an impaired bond into loans. Excluding the said restructured account, GIL is at 2.28%

	Oil and Gas Related Industry					
	Upst	ream Downstream			Total	
Loans + Bonds Outstanding	RM' bil	% to Gross Loans	RM' bil	% to Gross Loans	RM' bil	% to Gross Loans
Mar 2019	2.7	1.6%	1.5	0.8%	4.2	2.4%
Dec 2018	3.3	1.9%	1.5	0.9%	4.8	2.8%



Oil & Gas Exposure

Country	% of Loans Outstanding
Malaysia	76%
Singapore	23%
Thailand	1%

Growth momentum continued for Retail and BBG profits; Treasury profit declined on lower forex gain while CBIB contribution affected by lower net fund based and non-fund based income

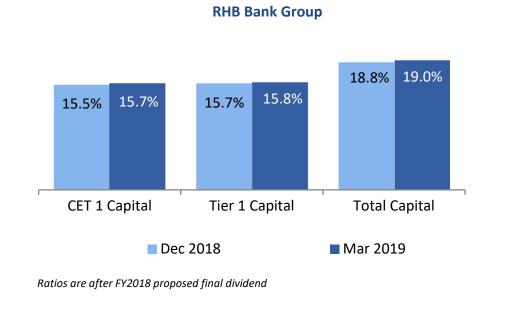


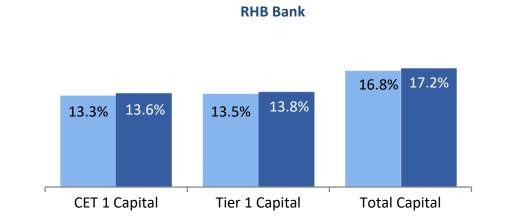
Revenue



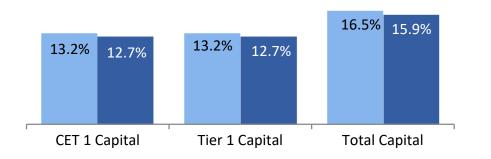
**Pre-tax Profit** 

# Capital position remained robust for the Group and key banking subsidiaries

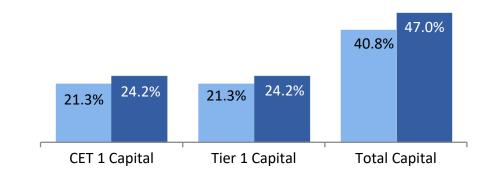




**RHB Islamic Bank** 







Strategy Update

# **FIT22 Key Highlights**

Fund our Journey	<ul> <li>Affluent : Increased Premier base by 4.0% YTD Mar 2019 to 63.0k customers from Dec 2018, of which 34.9% are SME owners. Total AUM of Premier customers grew by 8.2% to RM31.7 bil in the same period</li> </ul>
	• SME : Business Banking loans remained flat from Dec 2018 at RM25.2 bil, with a 1.8% growth in Retail SME loans. Business Banking deposits grew by 7.2% to RM27.1 bil
	• Large Cap : Achieved 19.4% share of wallet in fee income and 6.1% in interest income of large cap companies. Penetrated 82.6% of large cap companies as at Mar 2019 vs 82.5% in Dec 2018 with average product holding ratio increasing from 6.2 in 2018 to 6.9 in the same period
	• Mid Cap : Achieved 20.0% share of wallet in fee income and 12.3% in interest income of mid cap companies. Penetrated 59.5% mid cap companies as at Mar 2019 vs 58.6% in Dec 2018
	• Retail deposits : Grew retail deposits by 8.0% YTD Mar 2019 to RM56.7 bil from Dec 2018, outpacing industry at 2.1%. Retail LDR reduced to 152.0% in Mar 2019 from 161.2% in Dec 2018
	• Rebalance financing portfolio : Retail and SME make up 72.4% of total domestic financing portfolio as at Mar 2019 from 71.8% in 2018, in line with the strategy to have greater proportion of Retail and SME loans (2022 target of 75%)
Invest to Win	• Robotics Process Automation : Continued roll out of RPA Phase 1 for Group Operations with total of 7 processes and 5 bots implemented in Q1 2019
EOS S	• Analytics and big data : Institutionalised 14 new analytics use cases in Q1 2019, delivering incremental revenue of RM10.3 mil as at Mar 2019
	• Digital Channel Platform : Launched RHB Mobile Banking App to the public in April 2019 with 32,691 customers on-boarded as at 30 Apr 2019
Transform the	• AGILE : Scaled up rollout of Wave 1 AGILE to other business and functional units within Retail Banking, Business and Transaction Banking as well as Group Technology Services. 155 Full Time Equivalents (FTE) enhancements from Wave 1 rollout, which is 17.5% of population involved (888).
Organisation	<ul> <li>Community banking : Completed pilot implementation of community banking approach at 16 branches in Klang Valley in Mar 2019, subsequently rolled out approach nationwide in Apr 2019</li> </ul>
	• Ecosystems : Increased SME E-solutions customers by 14.6% to 3.6k customers as at Mar 2019, with 39.6% increase in CASA to RM585 mil. RHB Direct, an enhanced SME E-solution was launched on 23 Apr 2019 to provide SMEs a combined payment & invoice management solution in a single platform via partnership with Financio, a cloud-based Financial Accounting System service provider
	• RHB Way : As at Mar 2019, abandoned call rate was at 2.9% with 80% of calls responded within SLA of 20 seconds

Summary and Outlook

#### **Economic Outlook**

- Malaysia's GDP is expected to moderate to 4.6% in 2019 (2018: 4.7%)
- Downside risks still emanate from slowing global growth and continued uncertainty over the US-China trade tensions
- Post-OPR rate cut in early May, BNM is expected to keep the rate unchanged at 3.00% for the rest of 2019
- With sound fundamentals, the banking sector is expected to remain resilient despite challenging economic conditions with growth expected to be driven by the consumer and business segments

#### **Concluding Remarks**

- The Group exhibited resilience in its Q1 2019 performance
- Loans and financing continued to be driven by strong growth in mortgages and SME; Singapore loans growth picked up
- NIM moderated on funding cost pressure; recent OPR cut is expected to further compress NIM by approximately 5 bps this year
- Given the challenging environment, we remain cautious in our business approach while we continue to pursue opportunities for long term growth and improve efficiency across the Group
- FIT22 is making good progress as we continue to build strong foundation and deliver strategic priorities with a focus to serve our customers better. We will also continue to invest in our workforce, technology infrastructure and digital capabilities and promote the AGILE way of working to enhance our competitive edge

# THANK YOU

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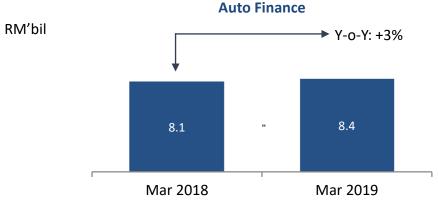
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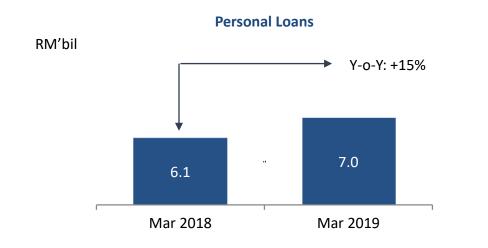
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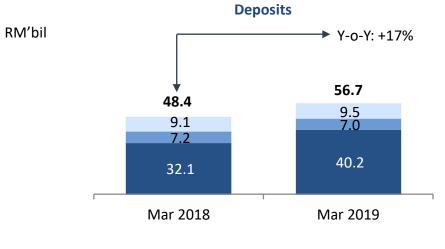


# **Retail Banking**





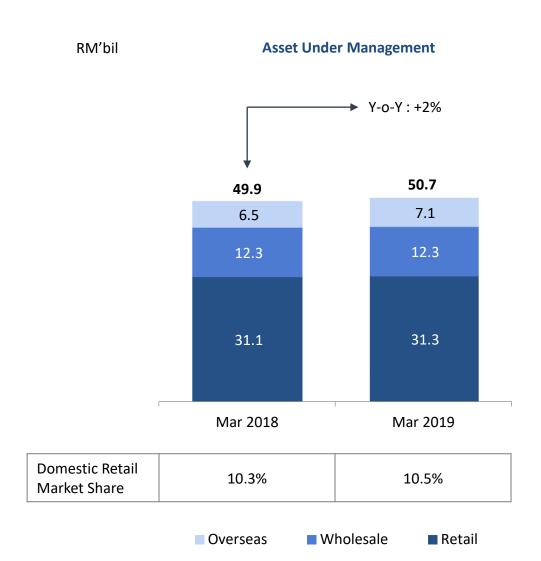




**Auto Finance** 

Fixed Deposits Demand Deposits Savings Deposits

YTD Mar 2019	Market Share	Ranking
Equity: - By value - By volume	8.3% 13.2%	4 <sup>th</sup> 3 <sup>rd</sup>
<ul> <li>Debt Capital Markets:</li> <li>MYR sukuk</li> <li>Total MYR bonds (Conventional &amp; Islamic bonds)</li> </ul>	6.9% 7.5%	5 <sup>th</sup> 4 <sup>th</sup>
Mergers & Acquisitions: - by value - by deal count	59.0% 2 deals	1 <sup>st</sup> 1 <sup>st</sup>
Equity Capital Markets	10.6%	3 <sup>rd</sup>



#### **Investment Banking – Notable Deals (2/2)**



Weida (M) Bhd RM203.2 mil Selective Capital Reduction and Repayment exercise of Weida (M) Bhd pursuant to Section 116 of the Companies Act 2016 Principal Adviser

Jelas Puri Sdn Bhd RM372.3 mil issuance out of RM500.0 mil **MTN** Programme Sole Principal Adviser, Sole Lead Arranger, Sole Lead Manager & Facility Agent

PETALING JAYA

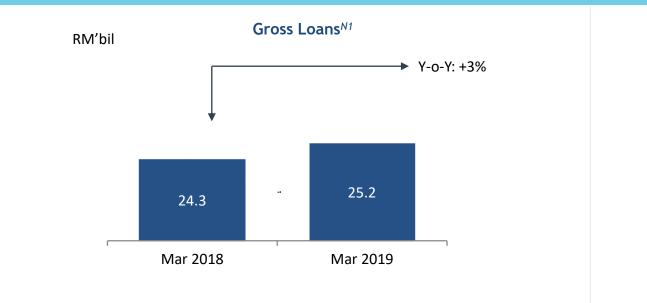
Joint Global Coordinator & Joint Underwriter

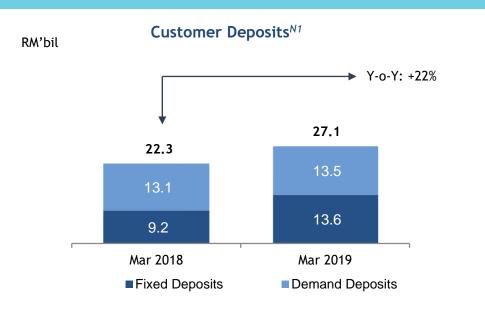
Sole Principal Adviser & Sole Placement Agent

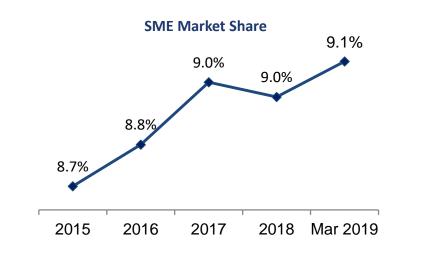


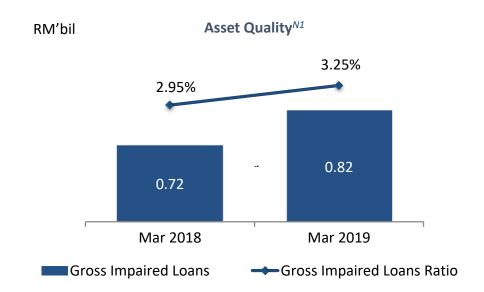
Sanbumi Holdings Berhad RM3.9 mil **Primary Placement** Sole Principal Adviser & Sole Placement Agent

### **Business Banking**





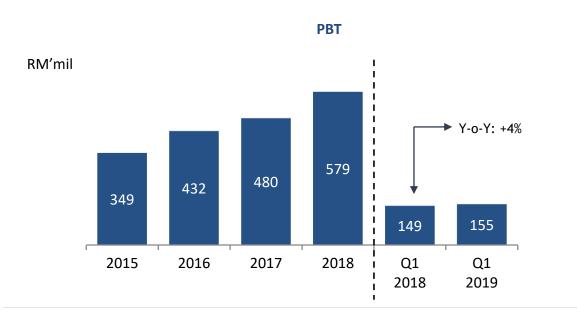


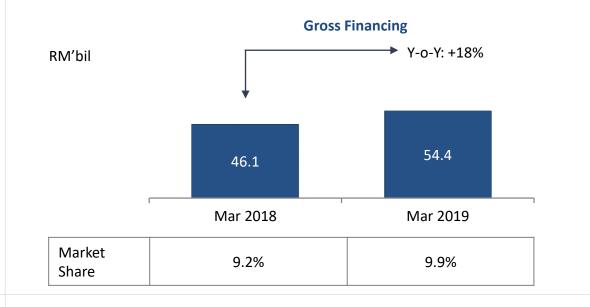


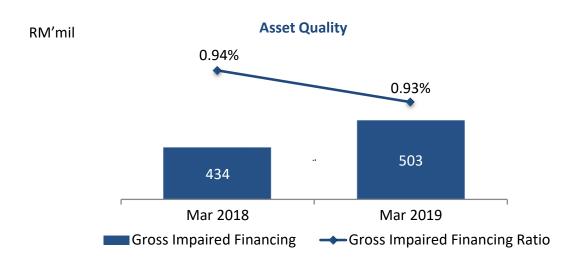
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N1: Domestic only

# **Islamic Banking**



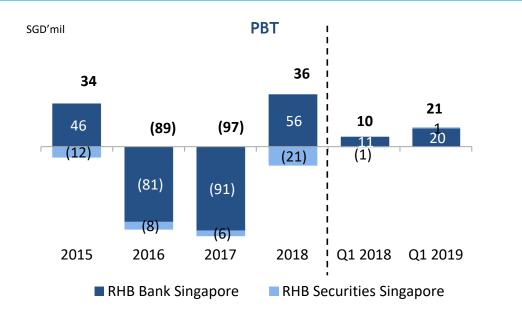




**Total Gross Financing (Domestic)** 1 1 35.3% н 31.5% 29.7% 24.8% 23.0% 1 1 2016 2017 2015 2018 Mar 2019

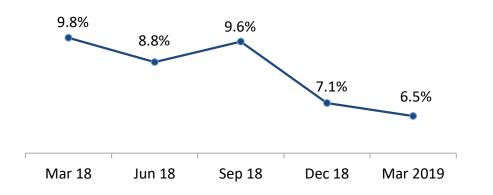
**Gross Financing**/

### **RHB Singapore**





**Gross Impaired Loans Ratio** 





**Credit Charge Ratio**