



- 2. 9M 2020 Financial Results
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Executive Summary

## RHB remains committed in supporting our customers through Targeted Repayment Assistance

- "Credit War Room" initiatives continued to be implemented:
  - Credit strategy coordinated efforts to ensure consistent and structured response across the Group with task forces for Retail Banking,
     Business Banking and Corporate Banking to ensure appropriate course of actions for vulnerable portfolios
- Repayment Assistance has been provided to customers since before the end of the 6-month moratorium with >RM16 bil approved so far
- Targeted Repayment Assistance specific for eligible individuals from the B40 segment and microenterprises will be provided for following the Budget 2021 announcement. The enhanced repayment assistance is available for customers effective 1 Dec 2020 until 30 June 2021

#### **Retail Banking**

#### For B40 segment:

- Based on those who have registered under Bantuan Sara Hidup / Bantuan Prihatin Nasional
- Opt-in approach with automatic approval
- Options for customers:
  - 3 months moratorium from Dec 2020;
  - 50% instalment reduction for 6 months from Dec 2020.

#### For other segments:

- Continue to offer Repayment Assistance to customers
- Based on self-declaration



#### **Business Banking & Corporate Banking**

#### **Business Banking:**

- 1. Microenterprises
  - Repayment assistance for microenterprises, with exposure of <RM150,000</li>
  - Customers can apply / Opt-In
- 2. Other SMEs
  - Targeted Relief and Recovery Facility (TRRF)

#### **Corporate Banking:**

- We have reached out to all our customers and identified those who may require R&R
- Engagements with the customers continue and we will closely monitor their latest developments and ready to assist in R&R where required

## Repayment Assistance extended to our customers to-date

### Repayment Assistance (as at 17 November 2020)

% of Outstanding  Loan Balance	Approved R&R			
Loan Dalance	RM bil	%		
GROUP RETAIL	9.2	10%		
Mortgage	7.0	11%		
Commercial Property	0.5	12%		
Auto Finance	0.6	7%		
Unsecured Business	0.6	6%		
Securities	0.5	6%		
GROUP BUSINESS BANKING	3.7	13%		
SME	2.4	11%		
Commercial	1.3	22%		
GROUP WHOLESALE BANKING	3.5	9%		
TOTAL DOMESTIC	16.5	10%		

### **Repayment Assistance Options**

Types of Repayment Assistance approved for Retail & SME customers to date (as at 17 November 2020):

% of Approved R&R	Retail	SME
Reduction in monthly instalments	52%	98%
Deferment of monthly instalments	46%	2%
Others	2%	-

#### **SME**

- Relief funds:
  - SRF disbursed RM955 mil to almost 90% of approved clients (as at 20 November 2020)
  - BizPower Relief Fund (BRF) alternative to SRF, same features but with variance in pricing and tenure. Disbursed RM335 mil to almost 40% of approved clients (as at 20 November 2020)



## **Highlights of 9M 2020 Performance**

## Profitability

#### Year-on-year

- Net profit of RM1,593.9 million (-14.4% Y-o-Y). Normalised for one-off net modification loss (ML) of RM392.4 million, gain on disposal of RHB Securities Singapore of RM55.0 million and losses from discontinued operations of RM20.4 million, Group net profit was RM1,857.5 million (-1.8% Y-o-Y)
- **Total income** declined 2.0%, dragged by the net ML. Excluding the net ML, total income grew 5.5% supported by growth in both net fund based and non-fund based income
- Operating expenses up marginally by 0.4% Y-o-Y from continued disciplined cost management. Cost-to-income ratio (CIR) at 48.8%. Normalised for the net ML, CIR was 45.3% compared with 47.6% a year ago
- Allowances for ECL increased by 159.9% Y-o-Y to RM540.7 million which incorporated amount set aside for potential COVID-19 impact and macroeconomic forward looking adjustments
- ROE at 8.0%. On a normalised basis, ROE at 9.3% vs 10.2% for the same period last year

Assets and Liabilities

- Gross loans and financing grew 5.6% Y-o-Y and 3.5% YTD to RM182.4 billion. Loans growth backed primarily by mortgage, SME and Singapore. Domestic loans expanded 4.7% Y-o-Y
- Total customer deposits rose 7.5% Y-o-Y and 3.3% YTD to RM196.8 billion supported by growth in CASA and fixed deposits. CASA composition improved further to 31.3% (25.4% in September 2019; 25.7% in December 2019)
- Gross impaired loans (GIL) ratio was at 1.69% against 1.97% in December 2019 and 2.16% in September 2019
- LLC excluding regulatory reserve stood at 108.3% against 85.7% in December 2019

Capital and Liquidity

### Strong capital and liquidity position

- Group CET 1 ratio at 16.4% (Q3 2019: 16.5%) and total capital ratio at 18.2% (Q3 2019: 19.0%)
- Bank entity CET 1 ratio at 15.1% (Q3 2019: 14.4%) and total capital ratio at 17.0% (Q3 2019: 16.9%)
- Healthy liquidity coverage ratio of 142.8% as of September 2020 (Q3 2019: 127.4%)



## **Completion of disposal of RHB Securities Singapore**

- The Group completed the disposal of its entire equity interest in RHB Securities Singapore (RHBSS) to Phillip Securities Pte Ltd on 11 September 2020
- The capital market businesses under RHBSS comprising client coverage, research and corporate advisory services, equity capital markets and institutional equities sales have been transferred to RHB Bank, Singapore
- The impact of the transaction on FY2020 and the comparative period's financials is as follows:

RM' mil	FY2019	YTD Sep 2020
Gain on disposal of a subsidiary	-	55.0
Net operating loss	(44.2)	(20.4)
(Loss) / Profit from discontinued operations	(44.2)	34.6



Top Level Indicators	Revised Target FY2020	Actual 9M 2020
ROE	≥8.0%*	8.0% [9.3%**]
Loans Growth	2%-3%	5.6%
CASA Growth	5%-6%	32.6%
Gross Impaired Loans Ratio	<1.95%	1.69%
Cost-to-Income Ratio	<48.9%*	48.8% [45.3%**]

<sup>\*</sup> Excluding impact of net modification loss



<sup>\*\*</sup> Based on continuing operations and excluding impact of net modification loss



## Profit impacted mainly by higher ECL allowances and net modification loss; Higher credit charge ratio mainly to absorb potential COVID-19 effects

#### **Financial Position**

**Total Assets** 



+2.1%

Sep 2020: RM263.0 bil Dec 2019: RM257.6 bil Gross Loan



+3.5%

Sep 2020: RM182.4 bil Dec 2019: RM176.2 bil

Customer **Deposits** 



+3.3%

Sep 2020: RM196.8 bil Dec 2019: RM190.6 bil

Shareholders'



+5.9%

Sep 2020: RM27.3 bil Dec 2019: RM25.8 bil **CASA** 



+25.9%

Sep 2020: RM61.6 bil Dec 2019: RM48.9 bil

> **Net Assets Per Share**



+5.9%

Sep 2020: RM6.81 Dec 2019: RM6.43

### Financial Results \*

**Total** Income



-2.0%

9M 2020: RM5.12 bil 9M 2019: RM5.22 bil

> **Profit Before Tax**



-18.1%

9M 2020: RM2.07 bil 9M 2019: RM2.53 bil

**Operating Profit Before Allowances** 



-4.3%

9M 2020: RM2.62 bil 9M 2019: RM2.74 bil

**Net Profit to Shareholders** 



-14.4%

9M 2020: RM1.59 bil 9M 2019: RM1.86 bil

### **Key Financial Ratios \***

Return on **Equity** 



-2.2%

9M 2020: 8.0% 9M 2019: 10.2% Non-Fund Based/ **Total Income** 



+5.0%

9M 2020: 34.7% 9M 2019: 29.7%

Cost-to-Income **Ratio** 



9M 2020: 48.8% 9M 2019: 47.6% **Gross Impaired Loans Ratio** 



-0.28%

Sep 2020: 1.69% Dec 2019: 1.97%

**Credit Charge Ratio** 



+0.20%

9M 2020: 0.38% 9M 2019: 0.18%

**Loan Loss** Coverage Ratio N1



+22.6%

Sep 2020: 108.3% Dec 2019: 85.7%

N1 excluding regulatory reserve



# Q3 profit from continuing operations declined 8.1% Y-o-Y on higher ECL allowances but grew 41.0% Q-o-Q from absence of net modification loss and lower ECL allowances

RM' mil	Q3 2019	Q2 2020	Q3 2020	Q-o-Q	Y-o-Y	9M 2019	9M 2020	Y-o-Y
Net Interest Income	915.4	888.6	905.6	1.9%	-1.1%	2,673.2	2,687.1	0.5%
Net Islamic Fund Based Income	345.3	349.2	333.9	-4.4%	-3.3%	999.1	1,049.0	5.0%
Total Net Fund Based Income (A)	1,260.7	1,237.8	1,239.5	0.1%	-1.7%	3,672.3	3,736.1	1.7%
Total Non-Fund Based Income (B)	469.6	712.9	590.7	-17.1%	25.8%	1,551.9	1,774.0	14.3%
Net Modification Loss (C)	-	-392.4	-	-	-	-	-392.4	-
Total Income (A+B+C)	1,730.3	1,558.3	1,830.1	17.4%	5.8%	5,224.1	5,117.7	-2.0%
Operating Expenses	-822.6	-826.4	-853.7	3.3%	3.8%	-2,487.3	-2,497.3	0.4%
Operating Profit Before Allowances	907.7	731.9	976.4	33.4%	7.6%	2,736.8	2,620.4	-4.3%
Allowance for Credit Losses on Financial Assets	-64.2	-203.4	-186.5	-8.3%	>100%	-208.0	-540.7	>100%
Impairment Losses Made on Other Non-Financial Assets	-	-9.5	-	-	-	-	-9.5	-
Profit Before Taxation	843.5	519.0	789.9	52.2%	-6.4%	2,528.8	2,070.2	-18.1%
Profit from Continuing Operations	626.2	408.3	575.8	41.0%	-8.1%	1,895.6	1,565.2	-17.4%
Profit / (Loss) from Discontinued Operations:								
Gain on Disposal of a Subsidiary	-	-	55.0	-	-	-	55.0	-
Net Operating Loss After Tax	-9.4	-4.6	-6.8	46.8%	-27.5%	-30.5	-20.4	-33.3%
Net Profit for the Financial Period	616.8	403.7	624.0	54.6%	1.2%	1,865.0	1,599.8	-14.2%
Net Profit Attributable to Equity Holders	615.8	400.8	622.2	55.3%	1.0%	1,861.4	1,593.9	-14.4%
Earnings Per Share (sen)	15.4	10.0	15.5	55.0%	0.6%	46.4	39.7	-14.4%



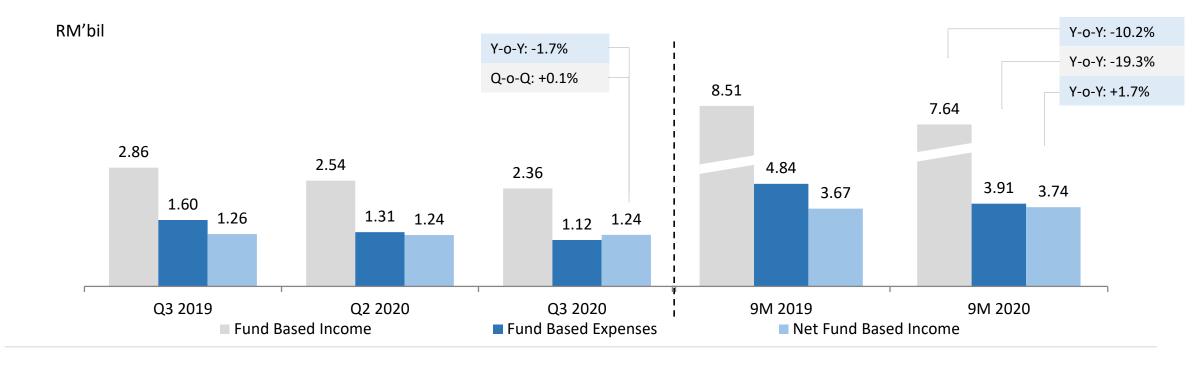
## Underlying performance of 9M and Q3 2020 Y-o-Y supported by higher non-fund based income but affected by increased ECL allowances

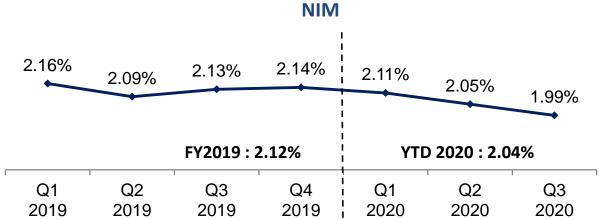
	RM' mil		Q2	Q3	Q-o-Q	Y-o-Y	9M	9M	Y-o-Y
	KIVI <sup>-</sup> MII	2019	2020	2020	Q-0-Q	1-0-1	2019	2020	1-0-1
Total Income	e (A)	1,730.3	1,558.3	1,830.1	17.4%	5.8%	5,224.1	5,117.7	-2.0%
Add back: No	et Modification Loss (B)	-	392.4	-	-	-	-	392.4	-
Normalised 1	Total Income (A+B)	1,730.3	1,950.7	1,830.1	-6.2%	5.8%	5,224.1	5,510.1	5.5%
Operating Ex	kpenses	-822.6	-826.4	-853.7	3.3%	3.8%	-2,487.3	-2,497.3	0.4%
Operating P	rofit Before Allowances	907.7	731.9	976.4	33.4%	7.6%	2,736.8	2,620.4	-4.3%
Normalised	Op. Profit Before Allowances	907.7	1,124.3	976.4	-13.2%	7.6%	2,736.8	3,012.8	10.1%
Allowance fo	Allowance for Credit Losses on Financial Assets		-203.4	-186.5	-8.3%	>100%	-208.0	-540.7	>100%
Impairment	Impairment Losses Made on Other Non-Financial Assets		-9.5	-	-	-	-	-9.5	-
Profit Before	e Taxation	843.5	519.0	789.9	52.2%	-6.4%	2,528.8	2,070.2	-18.1%
Normalised	Profit Before Taxation	843.5	911.4	789.9	-13.3%	-6.4%	2,528.8	2,462.6	-2.6%
Net Profit		615.8	400.8	622.2	55.3%	1.0%	1,861.4	1,593.9	-14.4%
Normalised	Normalised Net Profit *		703.6	574.1	-18.4%	-8.2%	1,891.9	1,857.5	-1.8%
	Cost-to-Income Ratio						47.6%	48.8%	1.2%
	Normalised Cost-to-Income Ratio							45.3%	-2.3%
RHB+	ROE						10.2%	8.0%	-2.2%
NIID V	Normalised ROE							9.3%	-0.9%



<sup>\*</sup> Excluding impact of net modification loss, gain on disposal of RHB Securities Singapore and net operating loss from discontinued operations

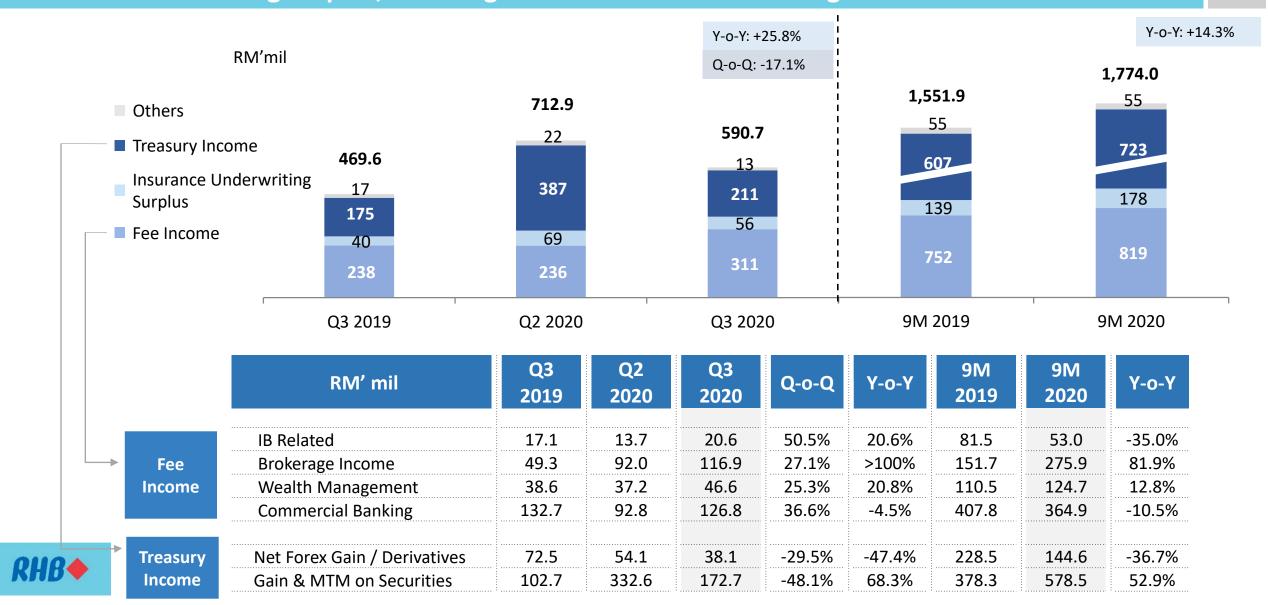
## Net fund based income grew 1.7% Y-o-Y mainly due to proactive funding cost management; NIM compression continued in line with expectations





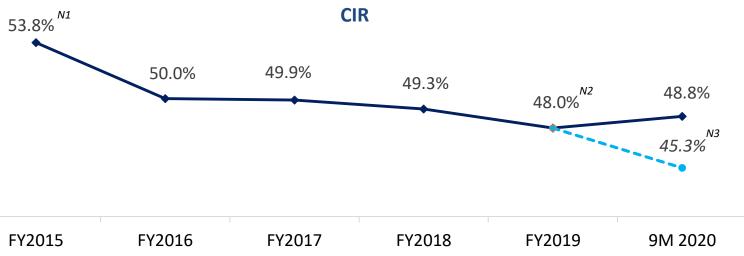


## Non-fund based income grew 14.3% Y-o-Y mainly due to higher investment and trading income, insurance underwriting surplus, brokerage income and wealth management fees



# Operating expenses grew marginally by 0.4% Y-o-Y through disciplined cost management; Excluding net ML, CIR further improved to 45.3%

RM' mil	Q3 2019	Q2 2020	Q3 2020	Q-o-Q	Y-o-Y	9M 2019	9M 2020	Y-o-Y
Personnel Costs	494.3	508.1	529.9	4.3%	7.2%	1,498.0	1,541.7	2.9%
Establishment Costs	184.6	186.2	180.8	-2.8%	-2.0%	560.2	551.4	-1.6%
of which: IT Expenses	58.4	65.9	67.6	2.7%	15.8%	187.8	197.0	4.9%
Marketing Expenses	55.8	46.5	57.1	22.8%	2.3%	181.3	155.3	-14.3%
Administration & General Expenses	87.9	85.7	86.0	0.3%	-2.2%	247.9	249.0	0.4%
Total	822.6	826.4	853.7	3.3%	3.8%	2,487.3	2,497.3	0.4%
CIR (%)	47.5	53.0	46.6			47.6	48.8	





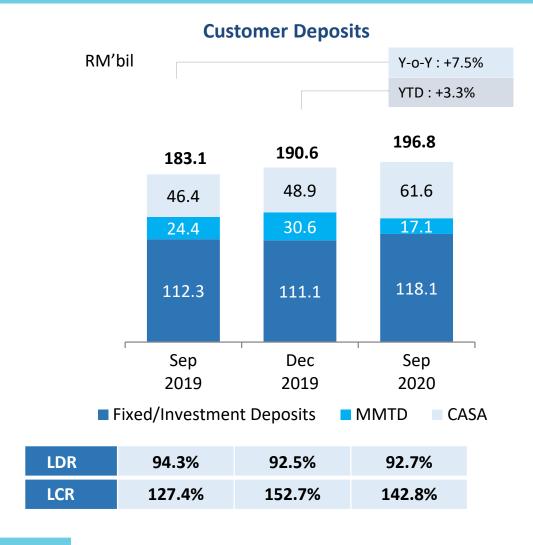
N1 Excluding Career Transition Scheme (CTS) expenses of RM308.8 million N2 Restated for continuing operations N3 Excluding net modification loss of RM392.4 million

## Loans up 5.6% Y-o-Y led mainly by mortgage, SME and Singapore; Corporate grew by 1.4% Y-o-Y

RM'mil	Sep 2019	Dec 2019	Sep 2020	YTD	Y-o-Y	Dec 2019 %	Sep 2020 %
GROUP RETAIL BANKING	88,892	90,079	93,512	3.8%	5.2%	51	51
Mortgage	57,463	58,585	61,993	5.8%	7.9%	33	34
Commercial Property Financing	4,824	4,769	4,719	-1.0%	-2.2%	3	3
Securities	8,067	8,115	7,983	-1.6%	-1.0%	5	4
Auto Finance	8,408	8,338	8,689	4.2%	3.3%	5	5
Unsecured Business	9,202	9,359	9,349	-0.1%	1.6%	5	5
Others	928	913	779	-14.7%	-16.1%	0	0
GROUP BUSINESS BANKING	26,015	25,884	28,088	8.5%	8.0%	15	15
SME	19,928	19,863	21,725	9.4%	9.0%	12	12
Commercial	6,087	6,021	6,363	5.7%	4.5%	3	3
GROUP WHOLESALE BANKING	41,036	42,960	41,621	-3.1%	1.4%	24	23
TOTAL RHB DOMESTIC	155,943	158,923	163,221	2.7%	4.7%	90	89
OVERSEAS OPERATIONS	16,814	17,252	19,200	11.3%	14.2%	10	11
Singapore	12,644	12,828	14,931	16.4%	18.1%	7	8
Others	4,170	4,424	4,269	-3.5%	2.4%	3	3
TOTAL RHB GROUP	172,757	176,175	182,421	3.5%	5.6%	100	100



## Total deposits grew 7.5% Y-o-Y mainly attributed to growth in CASA and FD; CASA ratio improved further to 31.3%

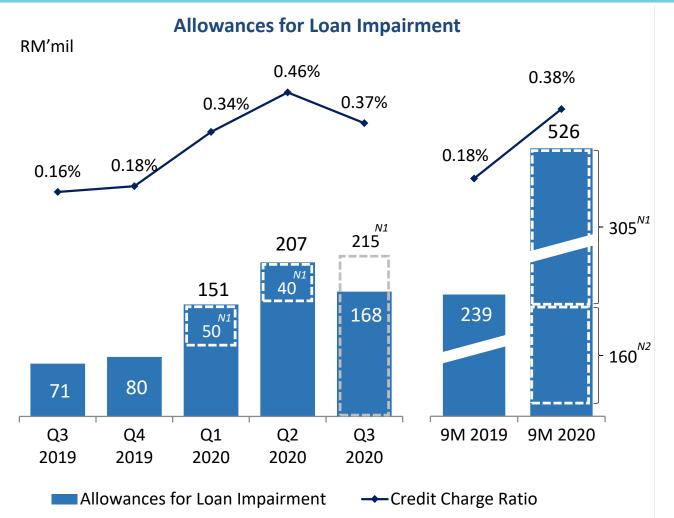


### **CASA by Segment**

RM'bil	Sep 2019	Dec 2019	Sep 2020	YTD	Y-o-Y
Retail Banking	16.9	16.9	20.3	20.4%	20.3%
Business Banking	13.7	14.2	16.4	15.4%	19.2%
Wholesale Banking	8.3	9.3	13.5	45.3%	62.6%
Total RHB Domestic	38.9	40.3	50.1	24.4%	28.9%
Overseas	7.6	8.6	11.4	32.7%	51.5%
Total RHB Group	46.4	48.9	61.6	25.9%	32.6%



## Credit charge ratio remained elevated in Q3 2020 on higher ECL allowances set aside for potential COVID-19 impact; YTD credit cost of 38 bps is within guidance; GIL ratio improved further

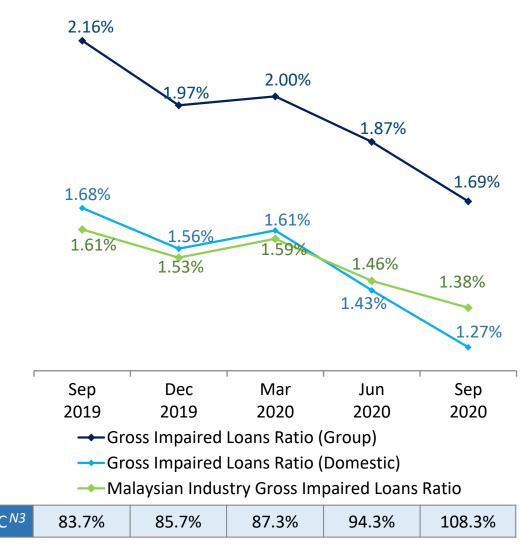


N1: An additional ECL set aside for COVID-19 effects

N2: Adjustments made for macroeconomic factors



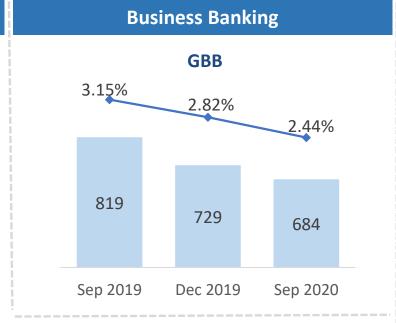
### **Gross Impaired Loans**



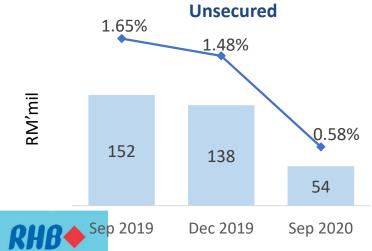
N3: Excluding 1.0% regulatory reserve

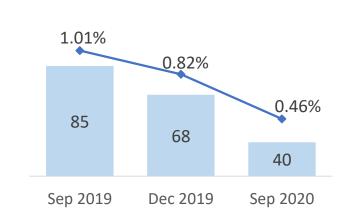
## GIL ratio in key segments continued to improve from intensive recovery efforts, as well as from moratorium effects



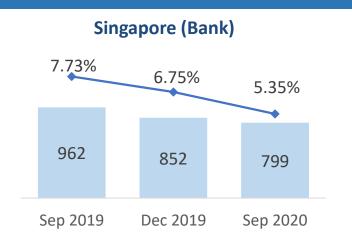




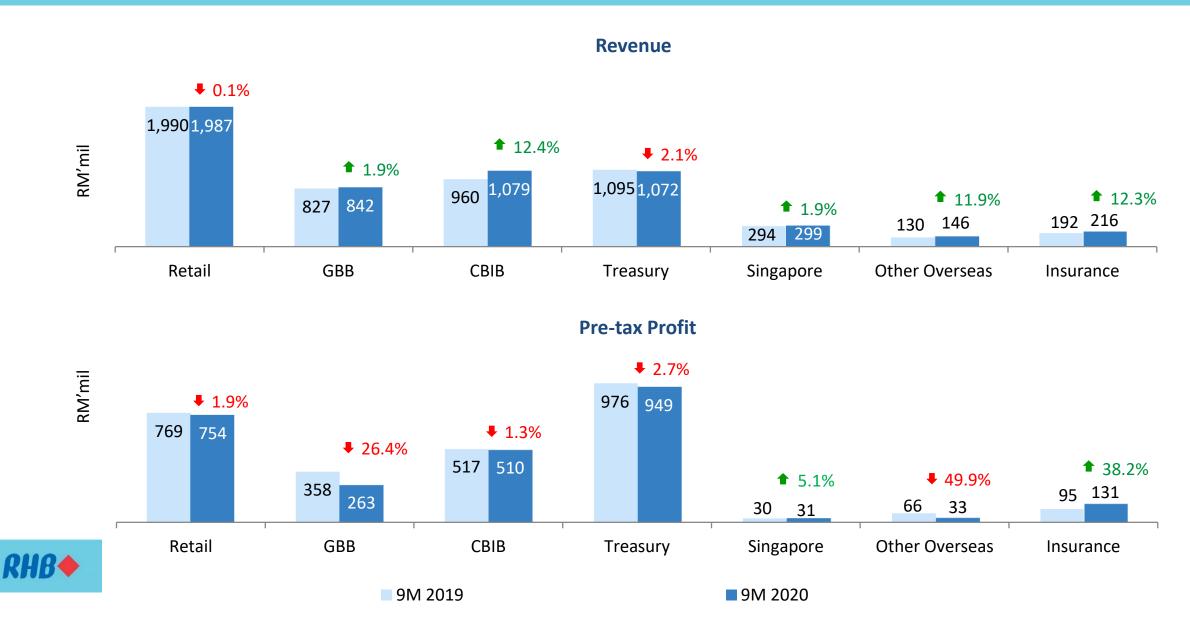




**Auto Finance** 



# Profit declined in most business segments - Retail, Business Banking & CBIB from higher ECL; Treasury affected by lower net fund based income

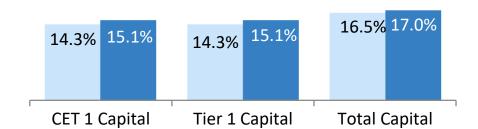


## Capital position remains strong for the Group and key banking subsidiaries

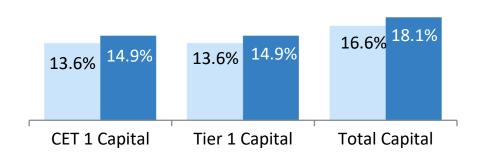


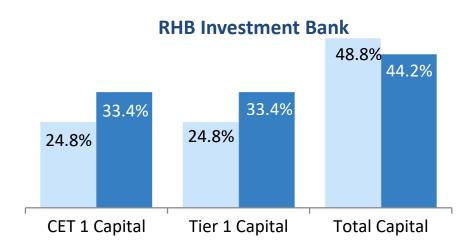


#### **RHB Bank**



#### **RHB Islamic Bank**







Dec 2019 Sep 2020



## FIT22 Key Highlights (1/2)

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S	
C	

Affluent

- Premier Banking customers increased to 76.5k (+9.6% from December 2019), of which 33.9% are SME owners
- Total AUM of Premier customers of RM38.3 bil (+14.7% from December 2019)

**SME** 

- Deposits increased to RM33.1 bil (+16.9% from December 2019)
- Business Banking loans grew 8.5% YTD to RM28.1 bil as of September 2020 despite the challenging environment

Large Cap

- 28.1% share of wallet in fee income of large cap companies as at Q3 2020 (up from 25.2% in December 2019)
- Achieved 84.6% penetration rate of large cap companies (up from 83.3% in December 2019)
- Maintained average product holding ratio of 7.5 as of September 2020

Mid Cap

- 52.7% share of wallet in fee income of mid-cap companies as of September 2020 (up from 20.6% in Q4 2019)
- Achieved 63.2% penetration rate of mid-cap companies (up from 61.9% in December 2019), both through lending and non-lending relationships

Retail Deposits

- RM64.6 bil in retail deposits as of Q3 2020 (+11.9% from December 2019), growth was ahead of industry (+5.8%)
- Retail CASA grew to RM20.3 bil as of September 2020 (+20.4% from December 2019)
- Retail LDR improved to 144.8% as of September 2020 from 156.0% in December 2019

Singapore

- SME loans grew by 82.9% YTD to SGD145.8 mil and Corporate loans grew by 19.2% YTD to SGD2,404.8 mil
- 69% of Corporate and 80% of Commercial loans are secured

Cambodia

• Recorded 11% YTD loans growth which now stands at US\$573.4 mil out of which US\$10 mil are new Commercial/SME loans



**Fund our** 

**Journey** 

## FIT22 Key Highlights (2/2)

**Analytics** Continued to drive business performance via analytics with RM91.2 mil of benefits realised as of September 2020 and Big Increased analytics use cases for 2020, targeting +RM43 mil of analytics benefits (use cases e.g. include identifying good customers for flexible lending offers and dormant customers identification and re-activation) Data **Invest to Win** Digital 579,999 customers on-boarded to the RHB Mobile Banking app as of September 2020 (+92% from December 2019) Grew SME connected customers (Reflex) to 113k (+13% from December 2019) Total eSolutions customers grew to 9,505 as of September 2020 (+78.4% from December 2019) RHB MyHome App gaining momentum with 4,655 loans accepted totaling RM2,093 mil. RHB MyHome **Ecosystems** acceptance against total Direct Sales Mortgage acceptance rate increased to 39% from 2019's 20%. Contribution of leads from the RHB Partners App increased from 25.0% (December 2019) to 64.2% (September 2020) SME Online Financing received a total of 3,010 applications as of September 2020, with 356 approvals (RM161.4) **Transform** mil SME loan value) and 216 disbursed (RM87.1 mil) the **Organisation** 2,837 staff working under Agile 515 FTE enhancement achieved to date (from the start of the programme), inclusive of Span of Control exercise **AGILE** jointly with Group Human Resource

Banking

100 MVPs released as of Sep 2020 (YTD) from both Group Retail Banking and Group Business and Transaction





## **Outlook for the rest of FY2020**

Income	<ul> <li>Net fund based income continued to be impacted by OPR cuts</li> <li>Net interest margin (NIM) is expected to recover slightly in Q4 but overall NIM for FY2020 is projected to be around 2.00% from 2.12% in FY2019</li> <li>Non-fund based income:</li> <li>Fixed income securities will continue to be monetised gradually and systematically to achieve the right balance between fund based income and non-fund based income</li> </ul>
Cost Management	<ul> <li>Cost discipline is key, focused on reducing discretionary spend</li> <li>CIR expected to remain &lt;50%, notwithstanding the net modification loss effects</li> </ul>
Asset Quality	<ul> <li>Difficult to ascertain the full impact of COVID-19 and repayment assistance as situation is still fluid</li> <li>Remain prudent, as demonstrated by additional management overlays for ECL allowances in Q3 2020 to account for potential COVID-19 impact</li> <li>Continue to focus on maintaining credit discipline</li> </ul>
Liquidity	<ul> <li>Continue to operate from position of strength from capital and liquidity perspective</li> <li>LCR as at end-September stood at 142.8%</li> <li>NSFR as at end-September at 106.5%</li> <li>Grow deposits, strong growth in CASA of 32.6% Y-o-Y seen as at end-September 2020</li> </ul>
Capital	<ul> <li>CET1 capital ratio of 16.4% as of September 2020, remain among the best capitalised banks in Malaysia</li> <li>Continue to strengthen our capital and balance sheet. Estimate economic stress from pandemic to impact capital ratios but will remain well above our internal targets and the minimum regulatory requirement</li> </ul>



### **Economic Outlook**

- Malaysia's real GDP growth contracted -2.7% Y-o-Y in Q3 2020 (Q2 2020: -17.1%) dragged by weak private consumption and investment
- GDP is projected to contract by 4.0% in 2020 and grow by up to 7.0% in 2021
- Support for economic recovery is expected to come from the recently announced fiscal stimulus measures under Budget 2021 and potential positive vaccine development
- Despite reinstatement of CMCO in October, most businesses continued as usual, lessening the potential adverse impact of the lockdown on economic activities
- Industry loans is expected to grow by 3.0% in 2020 and 3.5% in 2021



## **GMD's Concluding Remarks**

- Despite the challenging environment, our underlying performance remained resilient. We delivered commendable revenue growth, managed ongoing cost discipline and exercised robust risk management
- Committed in providing targeted repayment assistance to our customers in weathering the effects of economic challenges brought about by the COVID-19 pandemic
- Overall financial performance will be affected this year although we expect to be able to meet most if not all of our revised targets
- We will continue to invest for the future, e.g. accelerating digital transformation and IT infrastructure modernisation, developing and up-skilling our workforce, and implementing Agile@Scale



## THANK YOU

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#### **INVESTOR RELATIONS CONTACT**

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## **Key Financial Data**

Financial Data RM'mil	FY2016	FY2017	FY2018	FY2019	9M 2020
Income Statement					
Total Income	6,190	6,384	6,806	7,057	5,118
Pre-Provisioning Operating Profit	3,095	3,200	3,448	3,670	2,620
Profit Before Tax	2,232	2,558	3,119	3,394	2,070
Net Profit	1,682	1,950	2,305	2,482	1,594
Balance Sheet					
Total Assets	236,679	228,713	243,166	257,592	263,038
Gross Loans	154,469	160,026	168,879	176,175	182,421
Customer Deposits	165,636	166,865	178,856	190,555	196,773
Shareholders' Equity	21,745	21,667	23,358	25,775	27,295
Per Share					
Earnings (sen)	43.6	48.6	57.5	61.9	39.7
Net Assets (RM)	5.42	5.40	5.82	6.43	6.81
Dividend (RM)	0.120	0.150	0.205	0.310	-



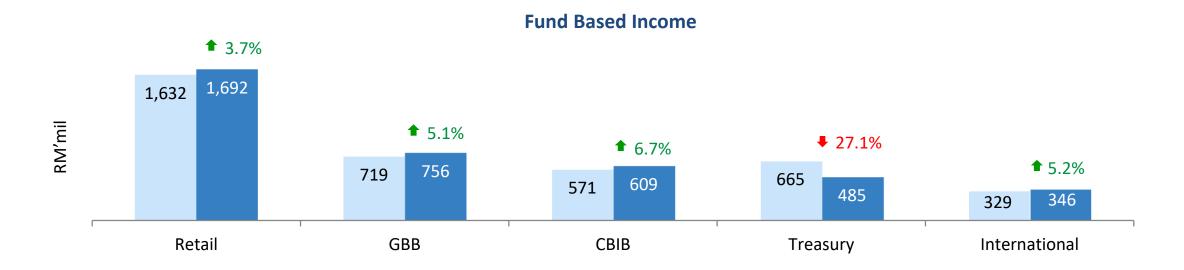
2019 income statement restated for continuing operations

## **Key Financial Ratios**

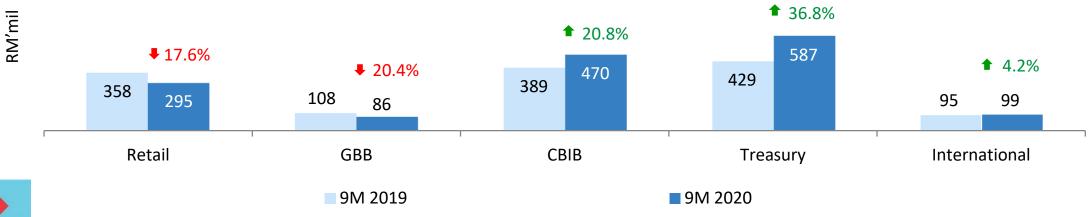
Financial Ratios	FY2016	FY2017	FY2018	FY2019	9M 2020
Profitability					
Return on Equity*	8.6%	9.1%	10.3%	10.3%	8.0%
Net Interest Margin	2.18%	2.18%	2.24%	2.12%	2.04%
Cost to Income Ratio	50.0%	49.9%	49.3%	48.0%	48.8%
Asset Quality					
Gross Impaired Loan Ratio	2.43%	2.23%	2.06%	1.97%	1.69%
Credit Cost	0.39%	0.27%	0.19%	0.18%	0.38%
Loan Loss Coverage Ratio (excl. Reg. Reserve)	56.9%	79.9%	93.3%	85.7%	108.3%
Loan Loss Coverage Ratio (incl. Reg. Reserve)	74.7%	102.8%	103.0%	107.9%	112.4%
Liquidity					
Loan to Deposit Ratio	93.3%	96.0%	94.4%	92.5%	92.7%
CASA Ratio	25.6%	30.2%	25.9%	25.7%	31.3%
Liquidity Coverage Ratio	107.5%	117.5%	143.0%	152.7%	142.8%
Capital Adequacy					
Common Equity Tier I Capital Ratio	13.1%	13.9%	15.5%	16.3%	16.4%
Tier I Capital Ratio	13.4%	14.2%	15.7%	16.3%	16.4%
Total Capital Ratio	17.2%	17.2%	18.8%	18.6%	18.2%



2019 income statement restated for continuing operations \*after proposed final dividend



### **Non Fund Based Income**

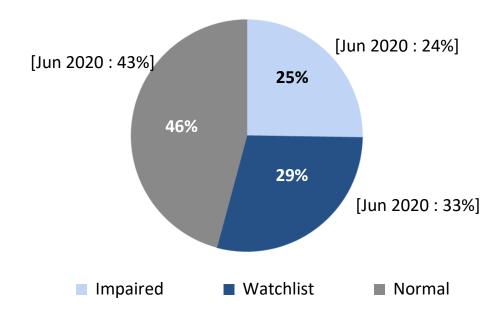


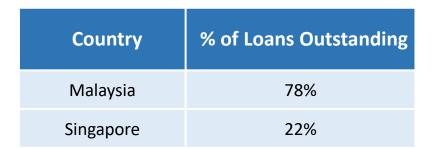


## **O&G Exposure (Loans + Bonds)**

Loans + Bonds Outstanding	Oil and Gas Related Industry					
	% to Gross		Downstream % to Gross		Total % to Gross	
	RM'bil	Loans RM'bil	Loans	RM'bil Loans	Loans	
Sep 2020	2.9	1.6%	1.0	0.5%	3.9	2.1%
Dec 2019	2.5	1.4%	1.6	1.0%	4.2	2.4%
Dec 2018	3.3	1.9%	1.5	0.9%	4.8	2.8%
Dec 2017	3.4	2.1%	1.7	1.1%	5.1	3.2%

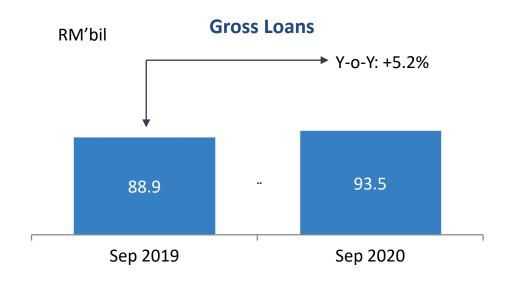


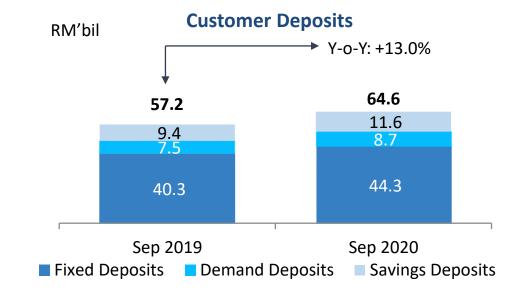


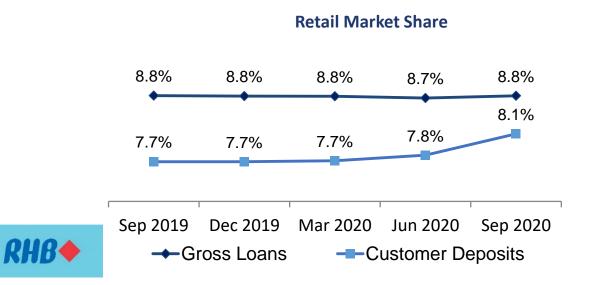


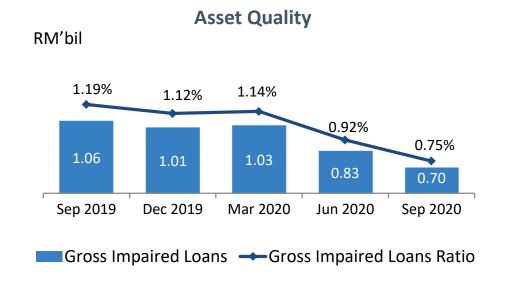


## **Retail Banking**

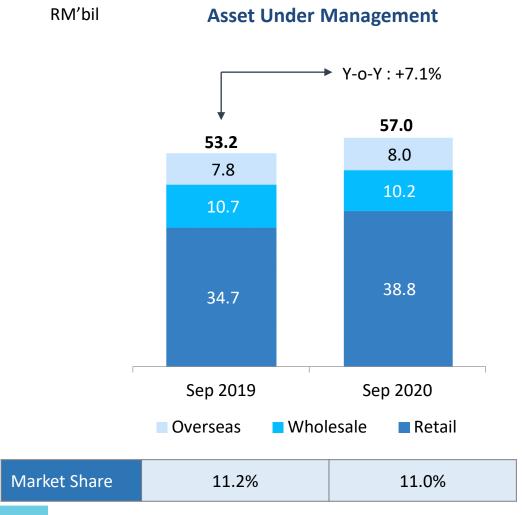








## **Asset Under Management and Market Positions**



YTD Sep 2020	Market Share	Ranking
Equities Broking: - By value - By volume	8.0% 10.9%	5 <sup>th</sup> 3 <sup>rd</sup>
Debt Capital Markets: - MYR sukuk - Total MYR bonds (Conventional & Islamic bonds)	19.5% 17.6%	3 <sup>rd</sup>
*Mergers & Acquisitions: - by value - by deal count	15.6% 5 deals	3 <sup>rd</sup> 2 <sup>nd</sup>
Equity Capital Markets	14.5%	3 <sup>rd</sup>



## **Investment Banking – Notable Deals**

M&A



#### **RHB Securities Singapore Pte. Ltd.**

SGD108.0 mil
Disposal by RHB Investment Bank Berhad of its entire equity interest in RHB Securities Singapore Pte. Ltd. to
Phillip Securities Pte Ltd.

Principal Adviser



#### **TH Plantations Berhad**

RM69.0 mil
Disposal by TH Plantations Berhad of its 70% equity interest in THP-YT Plantation Sdn Bhd to TDM Berhad

Transaction Adviser



RM306.3 mil

Acquisition of ordinary shares and warrants in PLS Plantations
Berhad and the resultant mandatory general offer to acquire all
the remaining ordinary shares and warrants in PLS not already
held by Ekovest Berhad after the acquisitions

Principal Adviser

#### DCM



#### PETRONAS

#### Pengerang LNG (TWO) Sdn Bhd

First issuance of RM1.7 bil via its RM3.0 bil Sukuk Murabahah Programme Joint Lead Manager and Joint Bookrunner



#### Pelabuhan Tanjung Pelepas Sdn Bhd

Issuance of RM995.0 million via its RM1.9 bil Sukuk Murabahah Programme Sole Principal Adviser, Lead Arranger, Lead Manager, Bookrunner & Facility Agent





#### Mr D.I.Y. Group (M) Berhad

RM1.5 bil IPO

Listing on the Main Market of Bursa Malaysia Securities Berhad Joint Global Coordinator, Joint Bookrunner, Joint Managing Underwriter and Joint Underwriter



#### **Sunway REIT**

RM710.0 mil Private Placement Sole Principal Advisor and Joint Placement Agent



#### Gamuda Land (T12) Sdn Bhd's

Maiden Issuance of RM600.0 mil via its RM2.0 bil Sukuk Murabahah Programme Joint Principal Adviser, Joint Lead Arranger, Joint Lead Manager and Joint Bookrunner

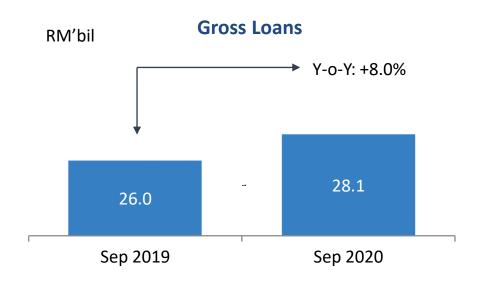


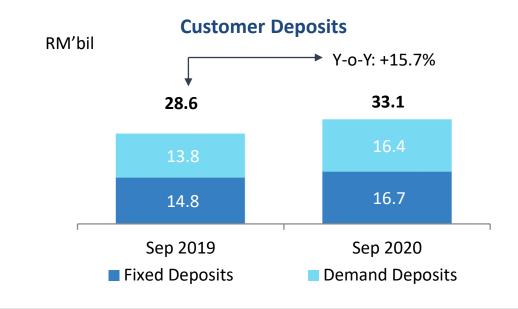
#### **TCS Group Holdings Berhad**

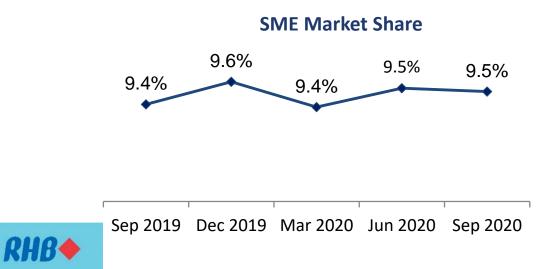
RM24.8 mil IPO

Listing on the ACE Market of Bursa Malaysia Securities Berhad Principal Adviser, Sponsor, Underwriter and Sole Placement Agent

## **Business Banking**

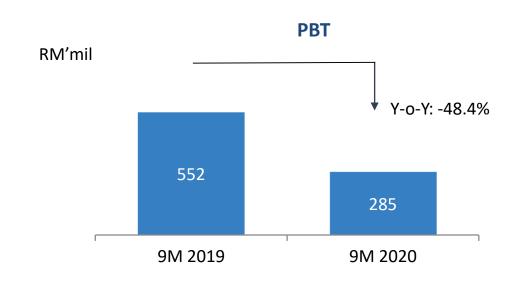


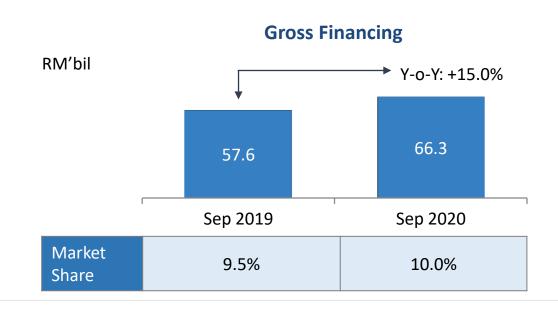




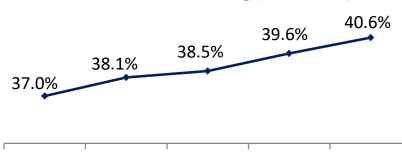


## **Islamic Banking**

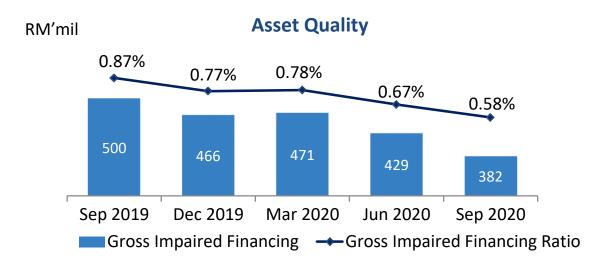




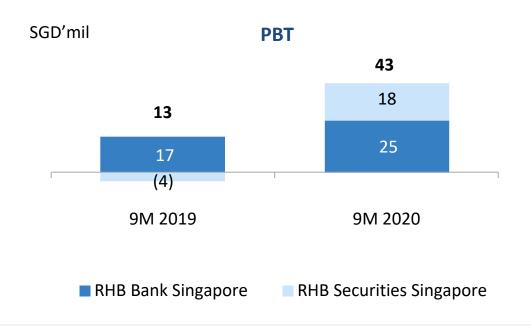
## Gross Financing/ Total Gross Financing (Domestic)

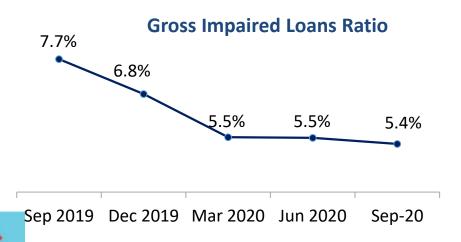


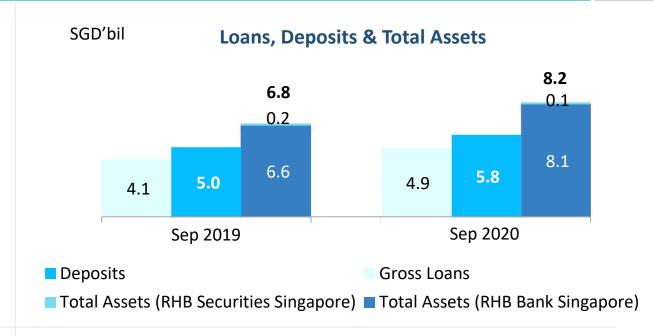




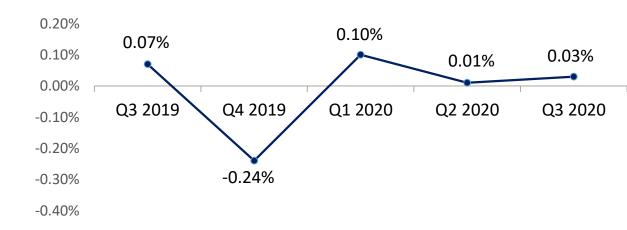
## **RHB Singapore**











## **Overseas Loans**

RM'mil	Sep 2019	Dec 2019	Sep 2020	YTD	Y-o-Y
Overseas Operations	16,814	17,252	19,200	11.3%	14.2%
Singapore	12,644	12,828	14,931	16.4%	18.1%
Others	4,170	4,424	4,269	-3.5%	2.4%
Cambodia	2,001	2,113	2,383	12.8%	19.1%
Thailand	1,653	1,829	1,438	-21.4%	-13.0%
Laos	206	198	182	-8.1%	-11.7%
Brunei	166	168	170	1.2%	2.4%
Indonesia	101	89	96	7.9%	-5.0%
Hong Kong	43	27	-	-	-

