

Training Guide – iSupplier

Supplier Updates Profiles



Professional - Respect - Integrity - Dynamic - Excellence

Supplier Updates Profiles

<u>Scope</u>

This procedure explains how supplier can update their profiles.

Create, updates and delete the following information.
 Prequalification information
 Address
 Contact
 Business classifications
 Product and services

Prior Activity

- Register supplier



1. Login to RHB Homepage

- 1.1 Login to RHB Apps.
 - •Enter User Name
 - •Enter Password
 - •Click Login

RH	3 🔶 🗾		
		*User Name TSC@ORACLE.COM (example: michael (ames.smith) *Password (example: 4.69v23) Login Cancel Login Assistance	
		Select a Language: English	
About this Page	Privacy Statement		Copyright (c) 2006, Oracle. All rights reserved.



2. Login to iSupplier Portal – Main tab

2.1 Click on Download iSupplier Portal System User Manual.

2.2 Click to download Supplier Updates Profiles User Manual.

RHB	tal	👖 Navinalor 💌	Favorites	Home Logout Preferences Help
Main Sourcing Admin				
Notifications Subject No results found.		2.1 Full List Date	Download Supplier	Portal System User Manual
	Main Sourcing Admin Ho	ome Logout Preferences Help		
Privacy Statement				Copyright (c) 2008, Oracle. All rights reserved.
Group Procurement			Jser Ipplier	
	Supplier Updates Profiles Supplier Responses to RFI/RFQ			

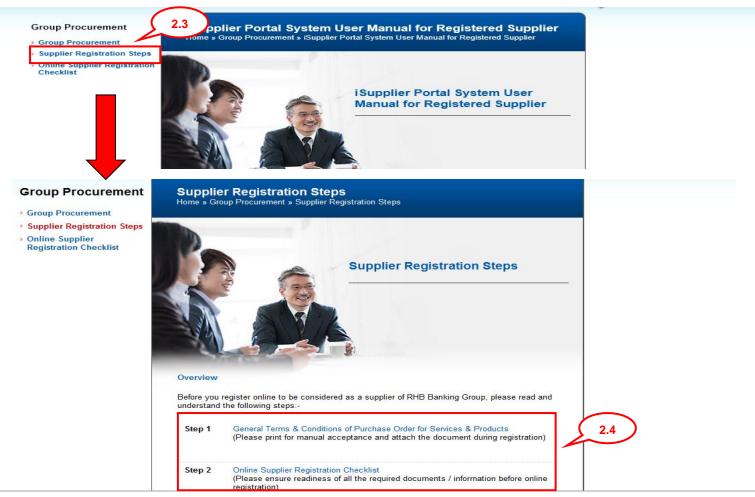


Private & Confidential

2. Login to iSupplier Portal – Main tab (Cont.)

2.3 Click on Supplier Registration Steps.

2.4 Please be guided by step 1&2 before start registration steps





Private & Confidential

2. Login to iSupplier Portal – Admin tab

2.5 Click on Admin tab.

	iSupplier Portal			
2.5		📅 Navigator 🎙	🖌 🐼 Favorites 🔻	Home Logout Preferences Help
Main Sourcing Admin				
Notifications			Download iSupplier	Portal System User Manual
-		Full List		
Subject		Date		
No results found.				
	Main Sourcing Admin	Home Logout Preferences Help		
Privacy Statement		Home Logour Preferences Theip		Copyright (c) 2006, Oracle. All rights reserved.



Update Company Name & Registration No.

- Where there is a change of company name, submit a softcopy of the Certified True Copy of Form 13 or similar document that certifies the change of company name, via email to RHB Group Procurement Helpdesk.
- Where there is a need to update the registration no., submit a softcopy of the Certified True Copy of Form 9 or similar document that certifies the company registration no. via email to RHB Group Procurement Helpdesk.
- Once the company name/ registration no. is updated, an email notification will be sent to supplier to notify of the change.



Add Attachment Documents

2.6 Click Add Attachment.

This is to attach documents i.e. CTC Form 9, Form 24, Form 49, Balance Sheet and Profit & Loss Statement, M&A, signed Terms & Conditions, Awards & ISO Quality Certification, Registration with any Government Bodies or Professional Bodies etc.

Main Sourcing Ad	nin							
Profile Management								
General Company Profile	General Organization I	lame Audio Ho	ouse Malaysia Sdn	Company Registrati	on Number	6012	61012	34
 Organization Address Book Contact Directory 	Supplier Nu Parent Supplier I Parent Supplier Nu	Alias Iame		T Country of Tax F	axpayer ID Registration			
 Business Classifications 	Attachments							
 Product & Services 	Search							
	Note that the search is case Title		Go					
2.6	Add Attachment		Last Upd	ated Last				Publish to
	Title Type	Description Ca			Usage U	Ipdate (Delete	Catalog
	Supporting File Document.docx		om AUDIO_H upplier	OUSE 12-Aug-2013	One- Time	1	Î	₽ α



Add Attachment Documents (Cont.)

- 2.7 Enter Title and Description of the Attachment
- **2.8** Click Browse button to select the file.
- 2.9 Click Add Another (to add more documents) or Apply button if complete attachments.

Add Attachment	2.9
Add Addennient	Cance! Add Another Apply
Add Decision File/ Text/ UDL -	Cancel Add Another Apply
Add Desktop File/ Text/ URL 🔻	
Attachment Summary Informatio	2.7
Title	2.1
Description	
	v
Category From Supplie	
Define Attachment	
Denne Attachment	2.8
Type 💿 File	C:\Users\tcholsuw\Desktop\RHB T&C Sign off.docx Browse
© URL	
© Text	
	T



Review Attachment Documents (Cont.)

- Confirmation message appears.
- Review displayed Attachment documents.

Main Sourcing	Adm	nin									
Profile Manageme	ent										
 General Company Profi Organization 	n	Confirmation RHB T&C Sign off.doo	x attac	hment has b	een added su	ccessfully.					
 Address Boo Contact Directory Business Classifications Product & Services 	ok	2	er Num A plier Na	Bhd ber 11117 lias ame	House Mala	ysia Sdn	Company Registra Country of Tax	Taxpayer	ID	26101	234
		Attachments									
		Search Note that the search is ca Title		ensitive	Go						
		Add Attachment									
		Title	Туре	Description	Category	Last Update By	ed Last Updated	Usage	Update	Delete	Publish to Catalog
		Supporting Document.docx	File		From Supplier	AUDIO_HOUS	E 12-Aug-2013	One- Time	1	Î	Po c
		RHB T&C Sign off.docx	File		From Supplier	AUDIO_HOUS	E 12-Aug-2013	One- Time	1	Î	Pa pa



• 2.10 Click on Company Profile to update Company Profile.

RHB♦	iSupplier Portal		
	📅 Navigator 🔻 🏾 🍛 Favorites 👻	Personalize Home Logout Preferences Help Page Diagnost	tics
Main Sourcing Adr	nin		
Profile Management			
General Company Profile Organization Address Book Contact Directory	Org 2.10 Supplier Prequalification General Information		
 Business Classifications Product & Services 	* Nature of Business	Premier	
	* Date of Incorporation	01-Jan-2000 (example: 28-Jul-2013)	
	* Company Status	Non-Bumiputra	
	* Fiscal Year End	12 🔊 🔍	



- 2.11 Enter Company General Information , click <a> icon to select list of value.
- 2.12 Enter Capital and Shareholders Fund and related financial information. The last updated date is the company financial year end.

Supplier Prequalification	
General Information	
* Nature of Business	We offer an optimized and fully
	integrated stack of business hardware and software systems.
	and sortware systems.
* Date of Incorporation	01-Jun-1977
	(example: 15-May-2013) Foreign
FISCAL TEAL ETU	
Capital and Shareholders' Fund	
	rrency USD
* Authorized Capital (Am	
* Paid Up Capital (Am	nount) 1000000000
* Shareholders' Fund (Am	
* Annual Turnover (Am	
* Last Updated	
	(example: 15-May-2013)



• 2.13 Enter Company Director Information, click Add Another Row to enter another detail or Delete to delete the detail.

Company Director		
*Company Director	*NRIC / Passport Number	Delete
Mr. A	A12343434	Î
Add Another Row 2.13		

• Select the Registration with any Government Bodies or Professional Bodies Checkbox or specify for Other if any.

Registration with any Government Bodies or Professional Bodies				
[🗖 Kementerian Kewangan Malaysia (MOF)			
	🖾 Board of Engineers Malaysia (BEM)			
[🔲 Pusat Khidmat Kontraktor (PKK)			
[🖾 Kementerian Dalam Negeri (KDN)			
[Construction Industry Development Board (CIDB)			
(🗖 Jabatan Bekalan Elektrik (JBE)			
[Board of Architect (BOA)			
[🗖 Suruhanjaya Tenaga (ST)			
Other (please specify)				



• Enter Company Past / Present Customer Reference, click Add Another Row to enter another detail or Delete to delete the detail.

Past / Present Customer Reference								
Company Name	Contact Person	Contact Number	Period of Service	Annual Contract Value (MYR)	Delete			
May Bank	Mr. A	012-3322333	2 Years	99999999	Î			
CIMB Bank	Mr. B	012-2323434	2 Years	99999999	Î			
Add Another Row								

• Enter Company Certifications, Awards & ISO Quality Certification and the Expiration Date if any, click Add Another Row to enter another detail or Delete to delete the detail.

Certifications, Awards & ISO Quality		
Certifications, Awards & ISO Quality	Expiration Date	Delete
		â
	(example: 15-May-2013)	
Add Another Row		



 Select the relevant Attached Document under the appropriate Document Checklist (either sole proprietor, private limited, public listed or foreign company). Use
 icon to search for the attached document name.

Documents Checklist for Foreign Company	
*Company Profile	e Company Profile 🔄 🔍
*Certified True Copy of Form B - Business Information & Current Owne	r 🛛 Certified True Copy of Form B 🔄 🔍
*Certified True Copy of Form A or Certificate of Registration	n Certified True Copy of Form A 🔄 🔍
*Certified True Copy of Memorandum and Articles of Association (M&A) Certified True Copy of Memorandur 🔍
*Certified True Copy of Latest Audited Annual Repor	t Certified True Copy of Latest Audit 🔍
Certified True Copy of Registration with any Government & Professional Bodie	s 🔄 🛁 🔍
Certified True Copy of Certifications, Awards & ISO Quality	y 🔄 🖌 🔍

• Answer the related Party Transactions Declaration questions.

Are any of your Company Directors and / or Major Shareholders:	
* Are also shareholders in any of the RHB Group of Companies?	© Yes
	No
If yes, please give details	
* Are related to the Directors and /or Major Shareholders in any of the RHB Group?	◎ Yes
	No
If yes, please give details	
* Are related to any employees of the RHB Group of Companies?	© Yes
	No
If yes, please give details	



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- Select the Attached document i.e. sign off RHB General Teams & Conditions. Use icon to search for the attached document name. The original sign off RHB General Teams & Conditions must be sent to RHB Vendor Management, Group Procurement Division.
- Click Save

Acceptance of RHB General Terms & Conditions		
* Sign off Document - General Terms & Condition	RHB T&C Sign off.docx 🗾 🔍	
		Cance <u>l</u> <u>S</u> ave



3. Update Address Book

- 3.1 Click Address Book.
- 3.2 Click Update icon.
- **3.3 Optionally, you can also Create new or Remove the existing address.**

RHB	iSupplier Po	ortal							
			f	Navigator 🔻	🚱 Favorites 🔻	Home	Logout Prefer	ences Help Pe	ersonalize Page
Home Orders Ship	ments Planning	Finance	Product	Admin					
Profile Management									
General Company Profile	Address Book Create	3.3)						
Organization	Address Name 🔺	e	Address	5 Details			Country	Update	Remove
Address Book Contact Directory Business	KUALA LUMPER		Mid Valle	The Gardens N y City, Lingkara UMPER, SELAN	n Syed Putra		Malaysia		
Classifications Product & Services	3.1						(3.2	3.3



3. Update Address Book (Cont.)

3.4 Once you click Update icon, make the necessary changes.

3.5 Click Save button.

te Address	nt Address Book >			
licates required field				Cancel Save
Supp	ORACLE CORPORATION lier Name MALAYSIA SDN BHD	Supplier Num	ber 10083	
* Address Name	KUALA LUMPER	Phone Area Code		(3.4)
Country	Malaysia	 Phone Number 	03-77733343	
* Address Line 1	Level 23 The Gardens Ni	Fax Area Code		
Address Line 2	Mid Valley City, Lingkara	Fax Number		
Address Line 3		Email Address		
Address Line 4			🕅 Duurbasina Addassa	
City/Town/Locality	KUALA LUMPER		Purchasing Address Payment Address	
County			RFQ Only Address	
State/Region	SELANGOR		in Q only riderood	
Province				
* Postal Code	59200			



3. Update Address Book (Cont.)

3.6 Confirmation message appears to confirm on the Create new, Update or Remove address.

RHB	iSupplier Po	ortal	-	The second second		- The second	
			📅 Navigator 🔫	🚱 Favorites 🔻	Home Logout	Preferences He	Ip Personalize Page
Home Orders Ship	ments Planning	Finance Prod	uct Admin				
Profile Management							
 General Company Profile Organization Address Book Contact Directory Business 	Confirmation Details for your Address Book	KUALA LUMPER a	ddress have been m	odified.			
Classifications	Address Name	Ad	dress Details		Countr	y Upda	te Remove
 Product & Services 	KUALA LUMPER	Mid	el 23 The Gardens N Valley City, Lingkarar NA LUMPER, SELANG	n Syed Putra	Malaysia	-	Û



4. Update Contact Directory

4.1 Click Contact Directory.

4.2 Optionally, you can Create new, Update or Remove the existing contact.

R	HB	•	iSup	oplier Po	ortal									
							f	Navigator 🔻	🙀 F	avorites 🔻	Home	Logout Pref	erences Persor	nalize Page
Home	Orders	Shipn	nents	Planning	Finance	Product	Admin	n						
Profile	Managem	ent												
	eneral Impany Prof	file	Contac Crea	t Directory	Active Cor 4.2	tacts						(4.2	
0	Organizatio	n	First N	lame La	st Name	Phone Nu	umber	Email		Status	User Accoun	t Remove	Addresses	Update
0	Address Bo	ok	Thatsa	iphin Ch	olsuwat	012-34343	333	tsc@oracle	e.com	Current	~	1		1
O Class	Contact ectory Business sifications Product & rices		+ Co	ontact Dire	ctory : Ina	ctive Conta	acts							



4. Update Contact Directory – New Contact

- 4.3 Once you click Create icon, enter the new contact details.
- 4.4 Should the new contact requires a user login id, enter the Note to Approver.
- 4.5 Click Save

An email notification with the new user login name and password will be sent to the new contact once approved by RHB.

4.5 Cancel
Cancel
mple : 603, 604, 082
2-3333333
mple : 92801234

4. Update Contact Directory – Update Contact

4.6 Once you click Update icon, make the necessary changes.

4.7 Click Save button.

RHB 	iSupplier Portal				
		📅 Navigator 🔻 🏾 🙀 Fav	orites 🔻 🛛 Ho	me Logout Preference	s Personalize Page
min: Profile Managemer	nt: Contact Directory >				(
date Contact					
Indicates required field					Cancel Save
		4.6			
Contact Title	Ms. 🔻	Phone Area Code			
First Name	Thatsaphin	Phone Number	012-3434333		
Middle Name		Phone Extension			
* Last Name	Cholsuwat	Alternate Phone Area Code		Phone Extension	
Alternate Name		Alternate Phone Number			
Alcentace Name					
Job Title	Sales Manager	Fax Area Code			
	Sales Manager Sales Department	Fax Area Code Fax Number			
Job Title					



4. Update Contact Directory (Cont.)

4.8 Confirmation message appears to confirm on the Create new, Update or Remove contacts.

R	HB		Su	pplier F	ortal						-		
							î	Navigator 🔻	🙀 Favorites 🔻	Home Log	out Prefere	nces Person	alize Page
Home	Orders	Ship	nents	Planning	Finance	Product	Admi	n					
Profile	Managem	ent											
• Co 0 0	eneral ompany Prof Organizatio Address Bo Contact ectory	n	Conta			aphin Cholsuv ontacts	vat have	been saved	4.8				
	Business		First	Name L	ast Name	Phone Nun	ıber	Email	Status	User Account	Remove	Addresses	Update
	sifications Product &		Thatsaphin Cholsuwat 012-3434333 tsc@oracle.com Change Pending					~	Î		1		
Serv	vices		± 0	ontact Di	ectory : In	active Conta	acts						



5. Update Business Classification

- 5.1 Click Business Classifications.
- 5.2 Click Applicable check box to select the classifications or uncheck the check box to deselect the classification. <u>Next 10</u> to find more Classifications.
- **5.3** Click Checkbox for the certification.

5.4 Click Save button.

Home	Orders	Shipme	ents Planning	Finance	Product	Admin	1									
Profile M	lanagem	ent														
 Gene 	eral		Business Classif	cations												
	pany Prof	file												Cano	e <u>l</u> <u>S</u> a	ve
O Or	ganizatior	n														
○ Ad	ddress Boo	ok	Certification	5.3												
о Со	ontact Dire	ectory	-	<u> </u>												
	isiness		🔽] certify that	I have revie	wed the cla	ssification	below	and they are	e current	and acc	curate.					
	fications		Last Certified	14-May-2	2013 By	Thatsa	aphin C	holsuwat								
 Pro Service 	oduct &															
Service			✓TIP Date form	it example: 1	17-May-2013							0.0		6 - 0 - 0	N	- 0
			0									(S) PI	revious 1-1		<u>Next</u> :	50
			Classification										Applicabl	e (5.2	
			Agency Consultancy												<u> </u>	/
			Dealer											_		
			Direct Selling											_		
ĺ			Distributor											_		
ĺ			Exporter											_		
ĺ			Forwarding Agen	+												
ĺ			Importer	-												
			Main Contractor											_		
			Manufacturer											_		
			Principal											_		
			- mopu											_		



5. Update Business Classification (Cont.)

5.5 The Last Updated Date and Supplier User appears.

R	HB		iSu	pplier Po	rtal						
						A	Navigator 🔻	🚱 Favorites 🔻	Home Lo	ogout Preferences	Help Personalize Page
Home	Orders	Shipn	nents	Planning	Finance	Product	Admin				and the second
Profile	Managem	ent									
• Cor	neral mpany Prol Drganizatio		Busin	ess Classific	ations						Cancel Save
0 /	Address Bo Contact Dir	ok	Cert	tification							
Class	Business sifications Product &			certify that : .ast Certified			1246 23	w and they are currer	nt and accurate.		



6. Update Product & Services

- 6.1 Click Product & Services.
- 6.2 Click Add button to add new products/ services.

R	H B		°iSup	oplier Po	rtal		-					-	
						🔒 Nav	vigator 🔻	🙀 Favorites	-	Home Lo	gout Preferen	ces Help	Personalize Page
Home	Orders	Shipm	ients	Planning	Finance Pro	oduct Adn	nin						
Profile	Manageme	nt											
• Co	eneral Impany Profile Organization Address Bool		Ren	nove Ac	6.2)							
	Contact Dire	ctory	Select	Code		Products ar	nd Service	s				Approval Status	View Sub-Category
Class	Business sifications Product &			43.4321.43	2115.43211501	Telecommun	nications.Co	/ Broadcasting a mputer Equipm Computer serve	ent and		16-May-2013	Approved	
Sen	vices			43.4321.43	2115.43211502	Telecommun	nications.Co	/ Broadcasting a mputer Equipm High end comp	ent and		16-May-2013	Approved	



6. Update Product & Services (Cont.)

6.3 View Sub-categories, click 📅 icon.

Add Products and Services: : (ORACLE CORPORATION MALAYSIA SDN BHD) Browse All Products & Services Search for Specific Product & Service Code Products and Services Sub-Categories Applicable 0 Default 6.3 Paper Materials and Products 14 Information Technology Broadcasting and Telecommunications 43 44

	Office Equipment and Accessories and Supplies	索	Applicable
i	Furniture and Furnishings	촒	Applicable
	Building and Facility Construction and Maintenance Services	2	Applicable

Admin: Profile Management: Product & Services

Add Products and Services: 4321 Information Technology Broadcasting and Telecommunications.Computer Equipment and Accessories (ORACLE CORPORATION MALAYSIA SDN BHD)

		Cancel	A <u>p</u> ply
Code	Products and Services	View Sub-Categories	Applicable
432115	Computers 6.3	-	Applicable
432116	Computer accessories	æ	Applicable

Return to Parent Category



56

72

Cancel

View

÷.

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÷.

Apply

Applicable

Applicable

Applicable

6. Update Product & Services (Cont.)

- 6.4 Select Applicable Checkbox for the relevant Product & Services lines
- 6.5 Click Apply button

Admin: Pro	file Management: Product & Services >							
Add Products and Services: 432115 :Information Technology Broadcasting and Telecommunications.Computer Equipment and Accessories.Computers (ORACLE CORPORATION MALAYSIA SDN BHD)								
		Cance <u>l</u>	A <u>p</u> ply					
	© Prev	vious 1-10 🔻	<u>Next 10</u> ③					
Code	Products and Services	View Sub-Categories	sApplicable					
43211501	Computer servers		Applicable					
43211502	High end computer servers	6.4	Applicable					
43211503	Notebook computers		Applicable					
43211504	or organizers		Applicable					
43211505	Point of sale POS terminal		Applicable					



6. Update Product & Services (Cont.)

6.6 Confirmation message appears.

6.7 Click Return to Product and Services

RHE	iSupplier	Portal					
			🔒 Navigator 🔻	🙀 Favorites 🔻	Home Logout	Preferences Help	Personalize Page
📴 Confirma	tion						
	Product and Service cat						
 Information 	1 Technology Broadcasti	ng and Telecommu	nications.Computer I	Equipment and Acces	sories.Computers.Hie	ah end computer :	servers
Return to Produ	ucts and Services						
		Hom	e Logout Preference	s Help Personalize F	'age		
About this Page	Privacy Statement					Copyright (c) 2006, C	Dracle. All rights reserved.

Products and Services

	Remove Add Select All Select None										
Select	Code	Products and Services	Date Added	Approval Status	View Sub-Category						
	43.4321.432115.43211501	Information Technology Broadcasting and Telecommunications.Computer Equipment and Accessories.Computers.Computer servers	16-May-2013	Approved							
	43.4321.432115.43211502	Information Technology Broadcasting and Telecommunications.Computer Equipment and Accessories.Computers.High end computer servers	17-May-2013	Pending Approval							



7. Remove Product & Services

7.1 Click Product & Services

7.2 Select Checkbox against the lines that you want to remove

7.3 Click Remove button

RHB	iSupplier Portal			
	🙃 Navigator 🔻 🌏 Favorites 👻 🛛 Home	Logout Preferer	nces Help	Personalize Page
Home Orders Shipm	ents Planning Finance Product Admin			
Profile Management	\sim			
General	Products and 7.3			
Company Profile	Remove			
 Organization 				
 Address Book 	Select All Select None			
 Contact Directory Business 	Select 7.2 Products and Services	Date Added	Approval Status	View Sub-Category
 Business Classifications 	43.4321.432115.43211501 Information Technology Broadcasting and	16-May-2013	Approved	
• Product &	Telecommunications.Computer Equipment and Accessories.Computers.Computer servers			
Services	43.4321.432115.43211502 Information Technology Broadcasting and	17-May-2013	-	
	Telecommunications.Computer Equipment and Accessories.Computers.High end computer servers		Approval	



7. Remove Product & Services (Cont.)

7.4 Confirmation message appears.

7.5 Click Return to Product and Services

RHB	iSupp	olier Portal		The second second		17736		
7.4			🏦 Navigator 🔻	🧙 Favorites 🔻	Home Logo	ut Preferenc	es Help Po	ersonalize Page
Confirmation								
The following Product an	nd Servi	ce categories have been re	emoved from your p	rofile.				
 Information Technology 	gy Broa	dcasting and Telecommuni	cations.Computer E	quipment and Accessori	es.Computers.	Computer s	ervers	
Return to Products and Ser	rvices	7.5						
Profile Management								
General	Produc	ts and Services						
Company Profile	Dam							
 Organization 		nove Add						
 Address Book 	Select	All Select None						
 Contact Directory 	Select	Codo	Products and Servic	06		Date Added	Approval Status	View Sub-Category
O Business		43.4321.432115.432115021				17-May-2013		Sub-category
Classifications				omputer Equipment and		17 1107 2010	Approval	
• Product &			Accessories.Computer	s.High end computer serve	rs			
Services								



Thank you

