



ANNOUNCEMENT: Revised Terms & Conditions for RHB Debit Card/-i

2nd August 2022

Dear Valued Customers,

Please be informed that the Terms and Conditions for RHB Debit Card/-i will be revised effective 23rd August 2022 onwards.

Please visit the following links 23rd August 2022 onwards:-

- [LINKC](#) (Conventional Debit Cards)
- [LINK ISL](#) (Islamic Debit Cards)

Thank you.

The summary of the changes are as follows:-

A. RHB Debit Card / Easy Smart Debit Card / RHB MyDebit Corporate Card Terms and Conditions (Conventional)

Terms & Conditions	Revised Clause	Revised Item								
RHB Debit Card Easy Smart Debit Card	Inclusion of additional clause under item 7.2 Inclusion of additional clause under item 8.2	The Cardmember will pay a fee of RM0.50 per transaction for each MyDebit Cash out transaction.								
RHB Debit Card Easy Smart Debit Card RHB MyDebit Corporate Card	Removal of certain under clause 13.10 Revision/removal of certain under clause 13.10 Revision/removal of certain under clause 12.10	13.10 If the Cardmember wishes to complaint on the products or services provided, he/she may contact RHB Customer Contact Centre: - <table border="1"><tr><td>Address</td><td>RHB Customer Contact Centre Level 4 Crystal Plaza No 4 Jalan 51A/223, Seksyen 51A 46100 Petaling Jaya Selangor</td></tr><tr><td>Telephone</td><td>03-92068118 (RHB Phone Banking)</td></tr><tr><td>Email</td><td>customer.service@rhbgroup.com</td></tr><tr><td>Website</td><td>www.rhbgroup.com</td></tr></table>	Address	RHB Customer Contact Centre Level 4 Crystal Plaza No 4 Jalan 51A/223, Seksyen 51A 46100 Petaling Jaya Selangor	Telephone	03-92068118 (RHB Phone Banking)	Email	customer.service@rhbgroup.com	Website	www.rhbgroup.com
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B. RHB Debit Card-i / Easy Debit Card-i / RHB Corporate MyDebit Card-i / RHB VISA WWF Debit Card-i Terms and Conditions (Islamic)

Terms & Conditions	Revised Clause	Revised Item								
RHB Debit Card-i	Inclusion of additional clause under item 7.2	<p>The Cardholder will pay a fee of RM0.50 per transaction for each MyDebit Cash out transaction.</p>								
Easy Debit Card-i	Inclusion of additional clause under item 7.3									
RHB VISA WWF Debit Card-i	Inclusion of additional clause under item 7.2									
RHB Debit Card-i	Revision/ removal of certain under clause 13.10	<p>If the Cardholder wishes to complaint on the products or services provided, he/she may contact RHB Customer Contact Centre: -</p> <table border="1"> <tr> <td>Address</td> <td>RHB Customer Contact Centre Level 4 Crystal Plaza No 4 Jalan 51A/223, Seksyen 51A 46100 Petaling Jaya</td> </tr> <tr> <td>Telephon</td> <td>03-92068118 (RHB Phone</td> </tr> <tr> <td>Email</td> <td>customer.service@rhbgroup.co</td> </tr> <tr> <td>Website</td> <td>www.rhbgroup.com</td> </tr> </table>	Address	RHB Customer Contact Centre Level 4 Crystal Plaza No 4 Jalan 51A/223, Seksyen 51A 46100 Petaling Jaya	Telephon	03-92068118 (RHB Phone	Email	customer.service@rhbgroup.co	Website	www.rhbgroup.com
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Email	customer.service@rhbgroup.co									
Website	www.rhbgroup.com									
Easy Debit Card-i	Revision/removal of certain under clause 12.11									
RHB Corporate MyDebit Card-i	Revision/removal of certain under clause 12.10									
RHB VISA WWF Debit Card-i	Revision/removal of certain under clause 13.10									