



IMPORTANT NOTICE:

The Financial Process Exchange (“FPX”) application in RHB Now Internet Banking will be terminated on 25 January 2023

Dear Valued Customers,

We wish to inform that we will be terminating the FPX application in the classic RHB Now Internet Banking platform on 25 January 2023. As such, you will no longer be able to perform your e-Term Deposit transactions via FPX using our classic RHB Now platform at <https://logon.rhb.com.my/default.htm>. You will be directed to our new RHB Online Banking platform by clicking the “Experience it Now” button.

To ensure a smooth transition to our new RHB Online Banking platform, we strongly encourage you to immediately migrate your recurring transactions and favourite accounts in RHB Now by performing the following steps:

1. Login to the new RHB Online Banking platform at <https://onlinebanking.rhbgroup.com/my/login> using your existing RHB Now username and password.
2. Perform a one-time setup of your recurring transactions by enabling the “Enable Recurring” function on the Payment/Recipient Details page.
3. You can also add your payee as your favorite by enabling the “Add to Favourite” feature. Alternatively, this can also be done via Account Settings.

Important Note: We strongly advise you to remove all your recurring transactions from the classic RHB Now platform to ensure your transactions on the new platforms are smooth and seamless.

With these simple steps, you will be able to enjoy fast and seamless banking, complete with the latest online banking features and security enhancements that will protect your transactions anywhere, anytime.

Start using the new RHB Online Banking and RHB Mobile Banking today!

To find out more, visit www.rhbgroup.com or follow us on RHB Group Facebook page.

Regards
RHB Bank