



ANNOUNCEMENT: Statement Enhancement

28 April 2023

Dear Valued Customers,

(i) **Statement Conversion for High Volume Current Account/-i Transactions**

We are converting high volume Current Account/-i statements (more than 10,000 transactions per month) from hardcopy statement format and email delivery to e-statement via RHB Reflex/RHB Online Banking effective on 31 July 2023.

We are doing our part to adopt a more eco-friendly approach and to provide convenience to our customers.

Please visit any RHB branches to sign up for RHB Reflex (for company) or RHB Online Banking (for individual).

(ii) **New Statement Format**

With recent announcement on the new statement format, please be informed that combined statements will no longer be available. You will receive one (1) statement per account.

RHB Customer Contact Centre: 03-9206 8118

RHB Email: customer.service@rhbgroup.com

Thank you
