



ANNOUNCEMENT:

Secure Plus will soon replace SMS OTP for transactions made using your RHB Cards/-i.

Dear Valued Customers,

Important Notice!

SMS One-Time Password (OTP) will soon be replaced by RHB Secure Plus when authorising your RHB Debit and Credit Cards/-i ("RHB Cards") online purchases. This is an enhanced security feature protecting your online and e-Commerce purchases against fraud.

To activate RHB Secure Plus, you are required to link your device through RHB Mobile Banking App. Download RHB Mobile Banking App today using the links below:

- ◆ Google Play: <https://play.google.com/store/apps/details?id=com.rhbgroup.rhbmobilebanking>
- ◆ App Store: <https://apps.apple.com/my/app/rhb-mobile-banking/id1440953606>

Note: You are only allowed to **link ONE authorised device** to approve your transactions using RHB Mobile Banking App. Once you have successfully linked your authorised device, there will be a **12-hour post registration intermission (cooling-off period)** during which you **will not** be able to perform transactions on RHB Online and Mobile Banking. Be sure to **enable Push Notifications** for the RHB Mobile Banking App on your phone settings to receive the notifications. You are advised to use RHB Mobile Banking App on devices with **Android 9.0 & above and iOS 15.0 & above** operating system (OS).

For more info on our RHB Online and Mobile Banking, you may visit <https://www.rhbgroup.com/DigitalServices/index.html>.

Thank you.
