

ISMS Policy

We, RHB Bank Berhad Thailand office, are a multinational regional financial services provider that is committed to deliver complete solutions to our clients through differentiated segment offerings and an ecosystem that supports simple, fast and seamless customer experience, underpinned by cohesive and inspired workforce and relationship built with stakeholders.

We recognize the value and importance of information in our business activities and services. Information, whether in paper form or electronic form, and the means to create, process, distribute and store it, has been indispensable in the way we conduct and do our business. With the abundance of information present in our working areas, information is continually confronted by threats to its security. Information can be stolen, altered, leaked or even destroyed. Thus, we adopt this Information Security Management System Policy with the following aims and objectives:

- ✓ The required level of confidentiality for any information is always maintained
- ✓ The integrity of the information is always ensured
- ✓ The proper information is always available to the authorized users

This policy also seeks to guide users on the protection of intellectual property and effective information handling, and for them to respond to security incidents by conducting information security awareness, education, and training. It is the responsibility of the user to adhere to this policy.

We are committed to protect information by implementing an Information Security Management System (ISMS) which will enable us to identify, assess, mitigate, and manage our information security risk and ensure business continuity. The *ISMS Steering Committee* shall own this policy and shall be responsible for its maintenance, effectiveness, and applicability to the organization.

Detailed policies, procedure, standards, and guidelines shall also be developed to support this policy. Compliance to this policy will be verified through internal/external audits, violations shall be addressed, and corresponding disciplinary actions and sanctions must be in line and consistent with Regulations on Disciplinary Measures.

This policy is consistent with the organization Code of Conduct and shall be reviewed on a regular basis, primarily during Management Review Meeting or as needed.