



MERCHANT APPLICATION FORM

PART A: MERCHANT INFORMATION

FACILITIES AND DOCUMENTS REQUIRED (Please tick where applicable)

	Terminal	Tap on Phone	eCommerce
Visa/ MasterCard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MyDebit	<input type="checkbox"/>	<input type="checkbox"/>	
E-wallet (please enclose FIUU form)	<input type="checkbox"/>		<input type="checkbox"/>
China Union Pay (CUP) (please enclose FIUU form)	<input type="checkbox"/>		<input type="checkbox"/>
DuitNow QR (DNQR)	<input type="checkbox"/>		
Merchant ID : _____			
Outlet ID : _____			
Cashier ID : _____			

- Complete SSM Certificate (Sdn Bhd) / Sole Prop/Partnership); (Printed date must be within 1 month of submission date)
- Bank Statement (latest 1 month)
- Photocopy of IC or Passport for all Directors / Partners/ Shareholders
- Professional License / Minutes Meeting / Govt Certificate for special business (Example: Lawyer firm / JMB)
- PCIDSS Form (E-Commerce application only)
- Process Flow & Fraud Mitigation Form (for ecom only)
- Non-Individual KYC Form (for non-RHB CASA)
- Recommendation Form (for Master Merchant only)
- RHB CA Temporary Waiver Form (for non-RHB CASA)
- Customer Application Form (Non-Individual) (for non-RHB CASA)
- Shell Company (for non-RHB CASA)

EPP (Installment Plan)

	6 Months	12 Months	18 Months	24 Months	36 Months	48 Months
Visa / MasterCard (POS)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Visa / MasterCard (e-Commerce)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

BNPL (Installment Plan) (Applicable to Merchant Service Provider Only)

	3 Months	6 Months	9 Months	12 Months
Visa / MasterCard (Existing Merchant)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Visa / MasterCard (New Merchant)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

TERMINAL INFORMATION (Please tick where applicable)

Terminal Type Wireless: ___unit(s) Wired: ___unit(s) Tap On Phone: ___unit(s)

Terminal Routing MyDebit Scheme (Visa & Mastercard)

Mobile/ HP User ID: _____
Name : _____
Contact No : _____
Email Address : _____

MERCHANT / BUSINESS INFORMATION

Business Registered Name

Trading Name

Business Registered No. Years in Business

Type of Business Hotel Restaurant / F&B Insurance Dept Store / Supermarket

Government Pub/Lounge/Karaoke Telecommunication Automobile / Workshop

Fuel / Petrol Travel Agency Transportation Professional

Education Medical Utilities Retail / Others: _____

Contact Person Telephone No.

 Office/Outlet -

 Mobile* -

Correspondences / Registered Address

Trading / Merchant's Principal Business Address

Email Address (E-statement)

Anticipated Sales (Annually) & Application Information

Average Ticket Size (RM) _____

Projected Annual Sales Volume (RM) _____

Projected Annual Card Sales Volume (RM) _____

Current Acquirer _____

Purpose of Application _____

METHOD OF PAYMENT (Please tick where applicable)

RHB Current Account No.:

Interbank Giro (IBG) Bank Name: _____

Current Account No:

TERMINAL RENTAL (Please tick accordingly)

We authorise RHB Bank Berhad to debit our company's current account number for Wired/ Wireless terminal rental RM _____ monthly

E-COMMERCE (Please complete if applicable and tick accordingly)

Website URL: _____ Integration Provider: IN-HOUSE PF/TPA _____ Others _____

- We authorise RHB Bank Berhad to debit our company's current account number for RM990 one time of set-up fee
- We authorise RHB Bank Berhad to debit our company's current account number for RM250 monthly fee

PART B: PA-DSS DECLARATION FORM

- | | YES | NO | NA | Details |
|---|--------------------------|--------------------------|--------------------------|---------|
| i. I/We has read and understood and agrees to comply with all PCI DSS and PA-DSS requirements imposed by Visa and/or MasterCard. Please refer to the following links for reference: <ul style="list-style-type: none"> • AIS — https://www.visa.com.my/partner-with-us/pci-dss-compliance-information.html • SDP — https://www.mastercard.us/en-us/business/overview/safety-and-security/security-recommendations/site-data-protection-PCI/merchants-need-to-know.html • PCI Security Council— https://www.pcisecuritystandards.org/ | <input type="checkbox"/> | <input type="checkbox"/> | | |
| ii. I/We only uses PA-DSS compliant payment applications. | <input type="checkbox"/> | <input type="checkbox"/> | | |
| iii. I/We will not perform double swiping. Double Swiping is act of a second swipe of a payment card at a _____ POS terminal after the first swipe to obtain initial authorization from the bank.
*If the answer is 'No', please: <ul style="list-style-type: none"> • indicate the purpose of double swiping under 'Details', and _____ • proceed to answer (iv). | <input type="checkbox"/> | <input type="checkbox"/> | | |
| iv. I/We confirms that the POS system where double swiping is performed is PADSS certified.
*Indicate NA if answer in (iii) is 'Yes'. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |

Merchant confirms that all the information given in this Form is accurate, true and complete. Merchant agrees and undertakes to indemnify RHB Bank against all claims or penalty suffered by RHB Bank arising from false declaration in this Form and violation of PCI DSS and/or PA-DSS requirements as imposed by Visa and/or MasterCard. Merchant hereby agreed to inform RHB Bank in writing of any changes in the information disclosed in this Form.

PART C: ACCEPTANCE OF THE TERMS AND CONDITIONS

All services to be provided by RHB Bank Berhad under this Merchant Application Form ("Form") shall be subject to the General Terms and Conditions for Merchants ("Terms and Conditions") attached to this Form. If there is any conflict or inconsistency between the terms of this Form and the Terms and Conditions, the Terms and Conditions will prevail.

PART D: DECLARATION & CONSENT BY APPLICANT(S)

- i. I/We hereby confirm and declare that all the information provided by me/us is complete, true and correct and I/We authorise the Bank to verify any information provided and/or conduct any checks and/or obtain from any source including Inland Revenue Board as and when requested and for such party(s) to process and disclose my/our information to the Bank to consider this application. I/We agree to provide any additional documents requested by the Bank for the processing of my/our application. Any documents submitted by me/us to the Bank are non-returnable.
- ii. I/We hereby confirm that I/We have received or downloaded, briefed, read, informed and understood the following applicable documents governing the operation of the relevant account(s) and/or product(s):-
 - a. The Bank's Terms and Conditions: <https://www.rhbgroup.com/pdf/tnc-merchants.pdf>
 - b. The Bank's Privacy Notice: <https://www.rhbgroup.com/files/others/personal-data/privacy-notice.pdf>.
- iii. I/We agree to be bound by the above stated documents and/or such other terms and conditions of which the Bank may modify or amend or update from time to time with 21 calendar days' prior written notice to me/us and my / our use of the product(s) signifies my / our unconditional acceptance of the Terms and Conditions. I/We am/are aware the above stated documents of the product(s) that I/We applied for is/are available in RHB Website www.rhbgroup.com.
- iv. I/We consent to and authorizes the RHB Bank Berhad 196501000373 (6171-M) / RHB Islamic Bank Berhad 200501003283 (680329-V) to disclose my/our application status to my/our referrer in the event that I/we was/were referred by any referrer authorized by the Bank.
- v. Consent for cross selling, marketing, promote products and services of strategic partners. Please v where applicable
 - I/We consent and authorize the Bank to process and disclose any information that I/we have provided for the purposes of cross selling, marketing, promotions (including administering offers and competitions), and conducting surveys (to improve the quality of products/services) to RHB Banking Group (which shall include the holding company(s), its subsidiary(s), any associated company(s) and/or any company/branch as a result of any restructuring, merger, sale or acquisition, whether in or outside Malaysia), strategic partners, service providers and its agent, servant and/or such persons or third parties, if applicable.

Director / Authorised Signatory Name: Position: Date:	Witness Name: Position: Date:	Company Stamp
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PART E: FOR OFFICE USE ONLY

I hereby conducted verification for the business and is able to ascertain unascertained the veracity of the customer's business.

DBA Name (Please indicate as per merchant's signboard name): _____
Please do not exceed 25 characters

Nature of Business (To refer to merchant's product): _____
 Ownership / Business Structure: Sole Proprietor Partnership Limited Company Others: _____

Conducted by:

Concurred by:

 Name:
 Date:
 Staff ID:
 Branch Stamp:

 Name:
 Date:
 Staff ID: