

**TERMS AND CONDITIONS  
RHB LIFESTYLE PRIVILEGES  
("these Terms and Conditions")**

**PROMOTION ORGANISERS**

1. The **Shopee VIP Membership ("Promotion")** is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who has participated in the Promotion ("**the Merchant**").  
Merchant name : **Shopee Malaysia**  
Merchant contact : 03-2777 9222

**PROMOTION PERIOD**

3. The Promotion runs from **1 July 2026 to 30 September 2026 ("Promotion Period")**, both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders RHB Credit Card/-i & RHB Debit Card/-i only ("**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:-
  - (a) The complimentary two (2) months Shopee VIP + complimentary three (3) months Spotify Premium and ChatGPT Go is applicable to all new and existing RHB Cards (for the first time users of Shopee VIP).
  - (b) Each RHB Cards is entitled to a two (2)-month Shopee VIP complimentary subscription, limited to one (1) redemption per card.
  - (c) Upon expiration of the two (2) months complimentary subscription, it will be auto renewed. The Customer are required to cancel the subscription should you wish to discontinue the subscription.
  - (d) The RHB Cards must remain valid/active throughout the Promotion Period.
  - (e) The Shopee VIP benefits subscription plan may vary depending on the Promotion Period.
  - (f) Promotion cannot be exchanged for cash in conjunction with other promotions/offers, coupons/vouchers and loyalty/privilege cards unless otherwise stated.
  - (g) Shopee reserves the right to reject or withhold rewards from the users suspected of fraud or high-risk.
6. By participating in the Promotion, the Customer agrees to the followings:-
  - (a) The Customer is bound by these Terms and Conditions;
  - (b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;
  - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;
  - (d) Registration must be made using RHB Credit Card/-i & RHB Debit Card/-i only ("RHB Cards");
  - (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards;

- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

**RHB Customer Contact Centre**

**Email** : [customer.service@rhbgroup.com](mailto:customer.service@rhbgroup.com)

**Telephone No.** : +603-9206 8118

**Form** : [rhbgroup.com/personal/banking-methods/contactus.html](http://rhbgroup.com/personal/banking-methods/contactus.html);

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at anytime with sufficient prior notice;
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Markets Ombudsman Service (FMOS) approved by Bank Negara Malaysia which the details can be found at [www.rhbgroup.com/s/p](http://www.rhbgroup.com/s/p); and
- (l) These Terms and Conditions are to be read together with the terms and conditions of Shopee Malaysia which can be found at <http://shopee.com.my/legaldoc/policies>; and
- (m) These Terms and Conditions are also to be read together with the Terms and Conditions for RHB Lifestyle and Privileges. In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.