

TERMS AND CONDITIONS
Mastercard Priceless Special
("these Terms and Conditions")

PROMOTION ORGANISERS

1. The **Mastercard Priceless Special ("Promotion")** is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who has participated in the Promotion ("**the Merchant**").
Merchant name : **Grand Millennium Hotel @ Kuala Lumpur**
Merchant contact : Mastercard Customer Service 1-800-804594

PROMOTION PERIOD

3. The Promotion runs from **29 June 2026 to 31 December 2026 ("Promotion Period")**, both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders RHB Mastercard Credit Card/-i only ("**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:-
 - (a) Enjoy 3 nights for the price of 2 nights or 4 nights for the price of 3 nights at participating Grand Millennium Hotel.
 - (b) The Promotion is valid for new reservations with book window & stay window from 29 June 2026 to 31 December 2026 (both dates inclusive).
 - (c) The reservation must be made online at <https://www.millenniumhotels.com/en/Campaigns/Global/MHR-x-Mastercard>
 - (d) Cardholders are required to provide their eligible Mastercard details when making a room reservation and at the point of check-in.
 - (e) If guest makes continuous multiple bookings, the hotels reserve the right to amend and charge the full rate to the guest.
 - (f) Cancellation or changes are not allowed upon confirmation of reservation.
 - (g) Full pre-payment for the entire stay will be charged to the RHB Mastercard Credit Card/-i within 24 hours of the reservation confirmation.
 - (h) Complimentary night will be of the lowest night rate.
 - (i) This Promotion is based on first come first served basis during the Promotion Period.
6. By participating in the Promotion, the Customer agrees to the followings:-
 - (a) The Customer is bound by these Terms and Conditions;
 - (b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;
 - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;
 - (d) Payment must be made using RHB Mastercard Credit Card/-i only ("RHB Cards");
 - (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards;

- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html;

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice;
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Markets Ombudsman Service (FMOS) approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p; and
- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.