



## The Haven All Suite Resort Ipoh

***Enjoy 10% off on best available room rate***

### **Terms and Conditions**

1. RHB Bank Berhad (Registration No. 196501000373 (6171-M)) and RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) herein will be referred as “RHB”, unless otherwise specified.
2. Enjoy 10% off on best available room rate (“Promotion”).
3. The Promotion is valid for booking and stay from 1 April 2024 till 31 March 2025, both dates inclusive (“Promotion Period”).
4. Payment must be made using RHB Debit Card/-i or RHB Credit Card/-i only.
5. Prior reservation is required at least three (3) calendar days in advance and subject to the room availability, on a first come first served basis. Please call The Haven All Suite Ipoh at 05-540 0000 to make the reservation.
6. The Promotion is applicable to best available room rate for 1 Bedroom Lakeview Suite, 2+1 Bedroom Lakeview Suite and 3 Bedroom Lakeview Central Executive Suite only, excluding local taxes, service fees and additional charges.
7. The Promotion is not applicable on public holidays and eve of public holidays. Additional blackout dates may apply as per Hotel’s discretion.
8. The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
9. RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
10. RHB gives no representation or warranty with respect to any goods or services provided by The Haven All Suite Resort Ipoh. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their redeemability and suitability for any purpose. For any dispute concerning the quality of goods or services received from The Haven All Suite Resort Ipoh, customers are encouraged to call The Haven All Suite Resort Ipoh at 05- 540 0000 or call RHB Customer Contact Centre at 03-9206 8118. If customers are not satisfied with the resolution given by RHB, please refer to Ombudsman for Financial Services (OFS) at 03-2272 2811.

