



ANNOUNCEMENT:

Change of Email Address for RHB Insurance Complaints Unit

13 Jan 2025

Dear Valued Customer,

We would like to inform you that, effective immediately, our email address for handling insurance related complaints has changed. Please direct all future correspondence regarding insurance complaints to our new email address at insurance_complaint@rhbgroup.com.

Please note that our previous email address, complaints_unit@rhbinsurance.com.my, will be deactivated on 1st May 2025.

We apologise for any inconvenience this may cause and appreciate your understanding as we work to enhance our customer service experience.

If you have any questions or need further assistance, please do not hesitate to contact our Customer Relationship Centre via WhatsApp at [012-6031978](tel:012-6031978) or email us at rhbi.general@rhbgroup.com.

Thank you for your cooperation and continued support.

Thank you.

Regards,

RHB Insurance Berhad (197801000983 (38000-U))
