



## ANNOUNCEMENT:

### Notice of RHB Insurance Covers Putra Heights Explosion Incident

11 April 2025

Dear Valued Customer,

We want to assure all eligible Motor, Personal Accident, Retail Fire, Homeowners, and Householders policyholders affected by the recent gas pipeline fire in Putra Heights that we will be providing coverage during this difficult time.

To make the claims process easier, we are waiving the requirement for both a police report and a driving license.

Additionally, we will retain the No Claim Discount (NCD) for all comprehensive and third party fire & theft motor policyholders.

Our hearts go out to everyone impacted by this incident, and we deeply appreciate the tireless efforts of the emergency teams working swiftly to control the situation. If you or your loved ones are affected, please prioritize your safety and follow the guidance of local authorities.

For assistance with your claims, you can reach our motor claims hotline at 1300 880 881 or our non-motor claims hotline at 03-7989 0310. Alternatively, feel free to WhatsApp us at [012-603 1978](https://wa.me/012-6031978).

Thank you for your patience and understanding as we navigate this challenging situation together.

Thank you.

Regards,

RHB Insurance Berhad (197801000983 (38000-U))

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