



ANNOUNCEMENT:

Notice on CERMAT MADANI Programme

12 June 2026

Dear Valued Customer,

We refer to the recent announcement by the Malaysian government on the introduction of the **CERMAT MADANI Programme**, and we welcome initiatives that support consumers.

We wish to clarify that, at this time, RHB Insurance Berhad is not participating in the **CERMAT MADANI Programme**. However, we are currently reviewing its framework to assess alignment with our operational capabilities, regulatory requirements, and our commitment to delivering customer-centric solutions.

We will continue to monitor developments and evaluate the potential benefits of the programme for our customers.

Thank you for your continued trust and support.

If you have any questions or require further assistance, please do not hesitate to contact our Customer Relationship Centre via the following method:

- Hotline: 1300 220 007 *
- WhatsApp: [012-6031978](https://wa.me/60126031978) *
- Email: rhbi.general@rhbgroup.com

* Monday to Thursday (8:45am – 5:45pm) and Friday (8:45am – 4:45pm)

Thank you.

Regards,

RHB Insurance Berhad (197801000983 (38000-U))
