



ANNOUNCEMENT: Revision on Terms & Conditions for RHB Premier

20 June 2024

Dear Valued Customers,

We would like to inform that the Terms & Conditions for RHB Premier has been revised on the following:

General Terms & Conditions

Include the contact details of “Securities Industry Dispute Resolution Centre” (SIDREC), a dispute resolution body approved by Securities Commission (SC) to resolve disputes by investors in relation to any dealing or transaction involving capital market services and products.

3. Membership Fee

Termination & Cancellation

- b. The Termination of Membership granted to Customer(s) may also be brought about by the following:
 - If the AUM remained at zero balance for six (6) consecutive months as shown in RHB’s records; or
 - If all the Account(s) held with RHB are closed as shown in RHB’s records.

6. Authority and Instruction(s)

- a. The person(s) authorized to give instruction(s) to RHB shall be RHB Premier account holder(s) with the operating conditions of either one (1) to sign.

RHB may (but shall not be obliged to) act on instruction related to Customer’s account as fully authorised by and binding on the Customer via the below means of Telecommunication. (collectively known as “Telecommunication instructions”). Notwithstanding, such instructions received by RHB has to be followed by confirmation via telephone.

- By letter delivered by hand or sent by pre-paid post; or
 - By facsimile transmission; or
 - By e-mail from such e-mail addresses registered with RHB; or
 - By telephone (recorded); or
 - By Zoom, Skype, Microsoft Teams or such other virtual communication platform; or
 - By pre-filled document(s) by RHB staff, or e-mail from such e-mail addresses registered with RHB.
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- j. Notwithstanding herein, RHB shall not be obligated to accept and act upon the following instructions:
- Change of the conditions of the operating account(s);
 - Update of signature;
 - Change of Power of Attorney to another person/entity;
 - Closure of account(s) and transfer of remaining balance; or
 - Transfer of funds and/or effect any monetary transactions exceeding the maximum daily limit permitted.

11. Updated Anti-Money Laundering, Anti-Terrorism Financing and Proceeds of Unlawful Activities Act 2001 (ACT 613) ('AMLA')

Further to the above, we have made changes to Clause 6(j) where it shall be superceded with the following:

- **Transfer of funds and/or effect any monetary transactions exceeding the maximum limit permitted.**

All other Terms & Conditions remain unchanged.

The revised Terms & Conditions will take effect on 15 July 2024.

Please click [here](#) to view the revised Terms & Conditions.

Thank you.
