



IMPORTANT NOTICE:

Latest Security Measures: RHB Secure Plus Activation at RHB ATMs

Dear Valued Customers,

As part of our efforts to safeguard and ensure the security of your RHB accounts, all new RHB Mobile Banking App users or new device activation must activate their Secure Plus via any RHB ATM, effective **September 2024**.

If you currently an existing RHB Mobile Banking App user and have already activated your RHB Secure Plus before September 2024, you are not required to re-do the activation, until the point where you switch to a new device.

Below are the steps to perform RHB Secure Plus activation:

Part 1

1. Download and register for RHB Mobile Banking App and link your authorised device.
2. You will be given 30 days to activate your Secure Plus.

Part 2

1. Walk in to your nearest RHB Branch or ATM, insert your debit or credit card and input your 6 digits PIN
2. On the Main Menu, select "Activate Secure Plus" and follow the on-screen instructions
3. Once you've completed the Secure Plus activation successfully, you will need to serve a 12-hour cooling-off period.
4. You can start approving transactions via the RHB Mobile Banking App upon completing the 12-hour cooling-off period.

Regards,

RHB Bank
