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ANNOUNCEMENT: **Transition to Electronic Statements and Advices**

11 March 2025

Dear Valued Customer,

Transition to Electronic Statements and Advices

As part of our commitment to sustainability and data security, we will be transitioning from paper statements and advices to electronic statement (eStatements). Starting from 1st April 2025, the bank will discontinue mailing paper statements and advices in phases.

This transition to electronic statements and advices applies to the following account types:

- Savings Account/-i
- Current Account/-i
- Fixed Deposit/-i
- Multi-Currency Account/-i
- Credit Card/-i
- Auto Financing/-i
- Personal Financing/-i
- Home Financing/-i
- ASB (Financing)
- Unit Trust
- Direct Bond/Sukuk Investment

You may access your eStatements and advices via RHB Online Banking by following these steps:

- **Step 1:** Log in to RHB Online Banking at <https://onlinebanking.rhbgroup.com/>
- **Step 2:** Click on 'Accounts' from the menu.
- **Step 3:** Select the relevant account type from the sidebar menu.
 - To view your statement, click on the 'Statements' tab and select the desired month.
 - To view your advice (only applicable for **Unit Trust** and **Direct Bond/Sukuk Investment**), click on the 'Advices' tab and select the relevant transaction.

If you do not have RHB Online Banking, you may register at <https://onlinebanking.rhbgroup.com/>.

If you prefer to receive your statements and advices via email, please contact your Relationship Manager or visit any RHB branch. Alternatively, you may request a hardcopy of your statements and advices for the past 13 months at any RHB branch.

For more information, you may visit <https://www.rhbgroup.com/estatement/index.html>



Pelanggan yang Dihormati,

Peralihan kepada Penyata Elektronik

Sebagai sebahagian daripada komitmen kami terhadap kelestarian dan keselamatan data, kami akan beralih daripada penyata kertas kepada penyata elektronik. Mulai 1 April 2025, bank akan menghentikan penghantaran penyata kertas secara berperingkat.

Peralihan kepada penyata elektronik ini terpakai kepada jenis akaun berikut:

- Savings Account/-i
- Current Account/-i
- Fixed Deposit/-i
- Multi-Currency Account/-i
- Credit Card/-i
- Auto Financing/-i
- Personal Financing/-i
- Home Financing/-i
- ASB (Financing)
- Unit Trust
- Direct Bond/Sukuk Investment

Anda boleh mengakses penyata elektronik anda melalui Perbankan Dalam Talian RHB dengan mengikuti langkah-langkah berikut:

1. Log masuk ke Perbankan Dalam Talian RHB di <https://onlinebanking.rhbgroup.com/>
2. Klik pada Accounts' dari menu.
3. Pilih jenis akaun yang berkaitan dari menu sisi.
 - Untuk melihat penyata anda, klik pada tab 'Statements' dan pilih bulan yang diinginkan.
 - Untuk melihat penyata transaksi anda (hanya terpakai untuk **Unit Trust** dan **Direct Bond/Sukuk Investment**), klik pada tab 'Advices' dan pilih transaksi yang berkaitan.

Jika anda belum mempunyai Perbankan Dalam Talian RHB, anda boleh mendaftar di <https://onlinebanking.rhbgroup.com/>.

Sekiranya anda memilih untuk menerima penyata anda melalui e-mel, sila hubungi Pengurus Perhubungan anda atau kunjungi mana-mana cawangan RHB. Anda juga boleh meminta salinan penyata kertas anda bagi 13 bulan yang lalu di mana-mana cawangan RHB.

Untuk maklumat lanjut, anda boleh melayari <https://www.rhbgroup.com/estatement/index.html>
