



## ANNOUNCEMENT: Transition to Electronic Statements or Advices

11 April 2025

Dear Valued Customer,

As part of RHB Bank Berhad/RHB Islamic Bank Berhad (“Bank”) commitment to sustainability and data security, the Bank will be transitioning from paper statements or advices to electronic statements or advices (“eStatements” or “eAdvices”). Beginning from 1<sup>st</sup> April 2025, the Bank will gradually discontinue mailing paper statements or advices in phases.

This transition to eStatements or eAdvices applies to the following account types:

- Savings Account/-i
- Current Account/-i
- Fixed Deposit/-i
- Multi-Currency Account/-i
- Credit Card/-i
- Auto Financing/-i
- Personal Financing/-i
- Home Financing/-i
- ASB (Financing)
- Unit Trust
- Direct Bond/Sukuk Investment

**You may access your eStatements and eAdvices via RHB Online Banking by following these steps:**

- **Step 1:** Log in to RHB Online Banking at <https://onlinebanking.rhbgroup.com/>
- **Step 2:** Click on ‘Accounts’ from the menu.
- **Step 3:** Select the relevant account type from the sidebar menu.
  - To view your statement, click on the ‘Statements’ tab and select the desired month.
  - To view your advice (only applicable for **Unit Trust** and **Direct Bond/Sukuk Investment**), click on the ‘Advices’ tab and select the relevant transaction.

**If you do not have RHB Online Banking**, you may register at <https://onlinebanking.rhbgroup.com/>.

If you prefer to receive your eStatements or eAdvices via email, please contact your Relationship Manager or visit any RHB branch. Alternatively, you may request a hardcopy of your statements and advices for the past 12 months at no charge at any RHB branch.

**Note:**

*Statements and advices are only available for customers who maintain balances in Unit Trust or Direct Bond/Sukuk accounts.*

Thank you.

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