



ANNOUNCEMENT:

RHB Mobile Banking App fresh new look is here!

Dear Valued Customers,

The RHB Mobile Banking App is auto-updated with a new fresh look.

We've reimagined our mobile banking App, just for you.

A **fresh** new look. A **better** way to bank.

Start to experience the new way to bank.

For guides and support, visit [here](#).

FAQ

1. Do I need to uninstall & reinstall the RHB Mobile Banking App?

No, you do not need to install a separate app as simply updating to the latest app version will grant you access to the refreshed RHB Mobile Banking app experience.

2. I have yet to see my RHB Mobile Banking App updated to the fresh new look.

This might be due to your device settings being set to manual updates. You can visit the Google Play Store or the App Store to manually initiate the update.

3. What is the minimum Operating System (OS) version required to use the fresh new look of the RHB Mobile Banking App?

Phone type	Minimum Operating System (OS) version
iOS	15 and above
Android	10 and above. You are strongly encouraged to update to Android 12 or newer OS, as these newer OS receive the latest security updates from Google.



4. Will all my earlier settings/ scheduled payments remain unchanged?

Yes. All login credentials, authentication methods, account information, saved preferences and schedule payments will remain unchanged.

5. I noticed that some features in the refreshed RHB Mobile Banking App display a message saying “You’re now leaving RHB Mobile Banking”. What does that mean?

When you see the message “You are now leaving RHB Mobile Banking,” it means that the feature you are trying to access is available on the RHB Internet Banking platform. You will need to log in to the RHB Internet Banking to use this feature.

Together We Progress

Regards,
RHB Bank

Not yet an RHB Mobile Banking App user? Register today to get started.

