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ANNOUNCEMENT:

New Security Features now available in RHB Mobile Banking App

Dear Valued Customers,

RHB Mobile Banking App has been enhanced with a new security feature designed to detect potential threats—such as untrusted apps, malware, and risky permission settings on your device.

If a threat is detected, your access to mobile banking may be temporarily interrupted to protect your account. You'll be notified of the risk and will be required to review the apps highlighted are downloaded from genuine sources such as Google Play Store and remove them if the apps are unknown before logging in.

What You Can Expect:

- ◆ If any untrusted apps are detected when you launch the app, a pop-up alert will notify you.
- ◆ The alert will list apps that were downloaded from untrusted sources, allowing you to review and uninstall them directly from your device.
- ◆ You can choose to "Quit App" to exit the banking app if you prefer not to proceed.
- ◆ If you recognize the apps and are confident they are safe (even if not downloaded from official sources like the Google Play Store), you may choose to proceed with login after acknowledging the alert.

Note: These security enhancements apply to Android devices only, effective 1 July 2025.

This upgrade is part of our ongoing efforts to safeguard your personal data and ensure a secure banking environment.

To learn more, please visit [HERE](#).
