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ANNOUNCEMENT:

Discontinuation of Safe Deposit Box Service at RHB Kuala Kedah Branch

28 August 2025

Dear Valued Customers,

We would like to inform you that we will be discontinuing the Safe Deposit Box service at our RHB Kuala Kedah branch with effect from 05 September 2025.

State	RHB Branch	Effective Date
Kedah	Kuala Kedah	Friday, 05 September 2025

In this respect, we would like to request that you close your Safe Deposit Box account and remove all the contents from your Safe Deposit Box before 04 September 2025.

You may do so by making an appointment before your visit to the RHB Kuala Kedah branch via the RHB Mobile Banking app to close your Safe Deposit Box account.

If you are unable to close your Safe Deposit Box account and empty its contents by 04 September 2025, the Bank will proceed to open your Safe Deposit Box and keep its contents in the Bank's vault until you collect it. The cost of such action will be charged to you.

We have prepared an [FAQ](#) to address any queries you may have.

Should you have any additional enquiries, please email us at customer.service@rhbgroup.com or call our Customer Contact Centre at 03-9206 8118.

We apologise for any inconvenience caused.



PENGUMUMAN:

Pemberhentian Perkhidmatan Peti Simpanan Selamat di Cawangan RHB Kuala Kedah

28 Ogos 2025

Pelanggan Yang Dihormati,

Kami ingin memaklumkan bahawa perkhidmatan Peti Simpanan Selamat di cawangan RHB Kuala Kedah akan dihentikan mulai 05 September 2025.

Negeri	Cawangan RHB	Tarikh Berkuat kuasa
Kedah	Kuala Kedah	Jumaat, 05 September 2025

Sehubungan itu, kami ingin meminta anda menutup akaun Peti Simpanan Selamat anda dan mengeluarkan semua kandungan daripada Peti Simpanan Selamat anda sebelum 04 September 2025.

Anda boleh berbuat demikian dengan membuat temu janji sebelum mengunjungi cawangan RHB Parit Buntar melalui aplikasi Perbankan Mudah Alih RHB untuk menutup akaun Peti Simpanan Selamat anda.

Jika anda tidak dapat menutup akaun Peti Simpanan Selamat anda dan mengosongkan kandungannya sebelum 04 September 2025, Bank akan membuka Peti Simpanan Selamat anda dan menyimpan kandungan tersebut di dalam peti besi Bank sehingga anda mengambilnya. Kos yang berkaitan akan dikenakan kepada anda.

Kami telah menyediakan [Soalan Lazim](#) untuk membantu menjawab sebarang pertanyaan anda.

Sekiranya anda mempunyai sebarang pertanyaan tambahan, sila hantarkan emel ke customer.service@rhbgroup.com atau hubungi Pusat Hubungan Pelanggan kami di 03-9206 8118.

Kami memohon maaf atas sebarang kesulitan yang dialami.