



ANNOUNCEMENT

Update your personal details now via RHB Mobile/Online Banking or visit any RHB branch.

Dear Valued Customer,

Thank you for trusting RHB as your banking partner.

To continue providing you with a seamless and secure banking experience, we are updating our records to ensure we deliver uninterrupted access and keep you informed about important updates on your banking services.

You can update your personal details through the following channels:

Visit any of our RHB Branch

- Schedule an appointment via the RHB Mobile Banking app and bring along your original Identification document (Mykad/Passport) for verification.

RHB Mobile Banking App / RHB Online Banking

- Log in to your RHB Mobile Banking app and follow the steps below to update.

Step	Action
Step 1	Log in to the RHB Mobile Banking App and tap on 'Profile' at the top left corner.
Step 2	Tap on 'View and Edit Profile' and select 'My Details'.
Step 3	Under 'My Details', tap 'Edit' at the top right corner to edit your details.
Step 4	Update your personal details and tap 'Next'.
Step 5	Continue to update your residential details, career details, and company details, then tap 'Next'.
Step 6	Review your updated details and tap 'Submit' to proceed.
Step 7	Tap 'Approve' to authorize the request.
Step 8	Your details will be reflected after 1-hour cooling-off period, during which no further changes can be made.



- Log in to your RHB Online Banking and follow the steps below to update.

Step	Action
Step 1	Log in to the RHB Online Banking and tap on 'Setting' at the top right corner.
Step 2	Under 'Profile', click on 'My Details. 'Edit' at the top right corner to edit your details.
Step 3	Click 'Edit' at the top right corner to edit your details.
Step 4	Update your personal details, residential details, career details, and company details, then click 'Next'.
Step 6	Review your updated details and click 'Submit' to proceed.
Step 7	Tap 'Approve' from the Secure Plus Authorization of your RHB Mobile Banking app to authorize the request.
Step 8	Your details will be reflected after 1-hour cooling-off period, during which no further changes can be made.

Thank you.
