



## **ANNOUNCEMENT:**

## RHB Multi Currency Campaign 2025 - Update on Campaign Entry Records

Dear Valued Customers,

A technical issue was recently detected in relation to the Multi Currency Account Campaign 2025, which may have caused some customers to see an incorrect number of campaign entries.

We sincerely apologize for any confusion this may have caused. Please be assured that:

- The actual number of entries earned by each customer has been accurately recorded in our system.
- This issue does not affect your chances of winning or your eligibility for any campaign rewards.
- The issue has now been fully resolved, and all backend records remain correct, complete, and securely maintained.

No action is required on your part. Should you require further clarification, please contact us at **03-92068118** or email **customer.service@rhbgroup.com**.

We appreciate your understanding and continued trust in RHB.

Thank you.