



## IMPORTANT UPDATE:

### Important Update: Your billers are now registered with JomPAY!

Dear Valued Customers,


Starting November 2025, payments to the following billers will no longer be supported via your current method — specifically, billers saved under your “Favourites” list. However, the billers are now made available on JomPAY.

For a faster, safer, and more convenient experience, please login to RHB Mobile Banking App or [RHB Online Banking](#) now to remove your existing favourite payees for these billers and replace JomPAY as your payment setting. Simply enter the JomPAY Biller Code, REF1 and REF2 as per the table below to make your payment.

Thank you for choosing a smarter way to pay!

Biller Name	JomPAY Biller Code	JomPAY Biller Code Name	JomPAY REF1	JomPAY REF2
KL Gold & Country Club	Kindly make payment at their KLGCC app			
Majlis Bandaraya Petaling Jaya (MBPJ)	76737	MAJLIS BANDARAYA PETALING JAYA	Nombor Akaun Cukai Taksiran	Mobile Number
Majlis Bandaraya Shah Alam (MBSA)	7567	MBSA – CUKAI TAKSIRAN	Nombor Akaun Cukai Taksiran	Mobile Number
Syarikat Air Melaka Berhad (SAMB)	1800	SYARIKAT AI MELAKA BERHAD	Nombor Akaun	Mobile Number

How to remove favourite biller and make JomPAY payment?

Step	Step-by-step guide
1) Remove favourite biller	<a href="#">How to manage favourites</a> <ul style="list-style-type: none"><li>i. Login to the RHB Mobile Banking App and tap ‘Manage Favourites’.</li><li>ii. Under your Favourites listing, choose an account you would like to edit.</li><li>iii. To delete your favourite account, tap ‘’ and choose ‘Yes’.</li></ul>
2) Make JomPAY payment and save biller as favourite	<a href="#">How to perform JomPAY payment</a> <ul style="list-style-type: none"><li>i. Log in to the RHB Mobile Banking App and tap on ‘Pay Bills’ icon under ‘Services’ tab.</li><li>ii. Tap on ‘JomPAY’ to proceed.</li><li>iii. Fill in the requested details and select on ‘Schedule Transfer’ and set your recurring payment date range if you'd like to set up recurring payment. Tap ‘Next’ to proceed.</li><li>iv. Review the payment details and tap ‘Approve’ to authorise the transaction.</li><li>v. You will receive a notification once successful.</li></ul> <p>Note: You may tap ‘Add to Favourites’ to add your recipient to your Favourites.</p>



## **FAQ**

### **1. Tell me more about JomPAY**

JomPAY is Malaysia's national bill payment service that allows you to pay bills online anytime via RHB Online Banking or RHB Mobile Banking Application. It is fast, secure, and completely free. For more info, please visit <https://www.rhbgroup.com/others/faq/payments-and-transfer/jompay/index.html>

### **2. Can the Bank help to make the changes accordingly?**

No. For security reasons, the Bank cannot make changes on your behalf. However, you can easily update your payment setting yourself by following the step-by-step guide provided in the above.

### **3. What will happen if I do not take any action?**

Effective November 2025, payments to those billers will no longer be supported via your current method — specifically, billers saved under your “Favourites” list. This may result in missed payment deadlines or late payment charges imposed by the biller. You may also check with the biller for any alternative payment methods that may be more convenient for you.

Together We Progress

Regards,  
RHB Bank

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Not yet an RHB Mobile Banking App user? Register today to get started.

