



Announcement:

Retail Loan/Financing-i account electronic statements

21 November 2025

Dear Customers,

As part of our commitment to sustainability and data security, we will be transitioning your Retail Loan/Financing-i account statements from paper to electronic statements (eStatements).

Effective 31 DEC 2025, we will no longer be sending paper statements to you. You can download your statements via RHB Online Banking by following the steps below:

- Step 1: Log in to RHB Online Banking at <https://onlinebanking.rhbgroup.com/>
- Step 2: Click on 'Accounts' from the menu.
- Step 3: Select the relevant account type from the sidebar menu.
 - To view your statement, click on the 'Statements' tab and select the desired month.

This transition applies to the following Retail Loan/Financing-i account types:

- Personal Financing/-i
- Auto Financing/-i
- Home Financing/-i
- ASB Financing

Should you have any queries, please [click here](#) to contact us.

Thank you.
