



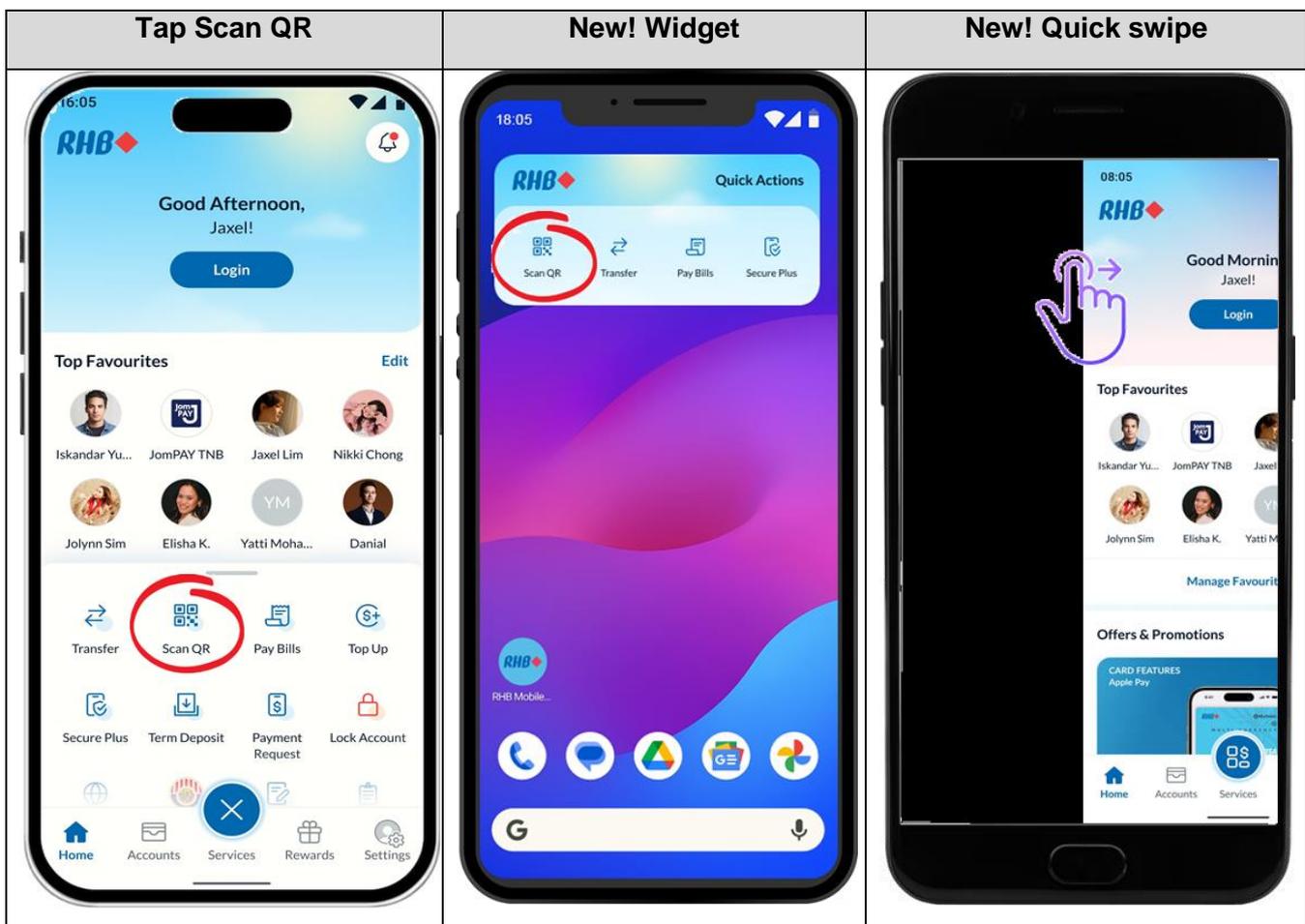
ANNOUNCEMENT:

DuitNow Cross-Border QR

Dear Valued Customers,

You can now pay with ease in Singapore, Thailand, Indonesia and Cambodia with RHB Mobile Banking App. Just tap on Scan QR and you're ready to pay.

So many ways to pay!



FAQ

1. Why DuitNow Cross-Border QR?

You can conveniently scan the respective QR Code in Singapore, Thailand, Indonesia and Cambodia with RHB Mobile Banking App to allow instant, secure and seamless payments without worrying about bulky wallet and loose change.



2. Do I need to register for DuitNow Cross-Border QR payments?

No registration is required.

3. Would I be charged for using DuitNow Cross-Border QR payments?

It's absolutely free for customers.

4. How quickly do DuitNow Cross-Border QR payments occurs?

You will be able to make payment instantly.

5. What type of account that can be used for DuitNow Cross-Border QR payments?

You can use your active RHB current or savings account/-i in MYR for payment. Multi-Currency Account is not allowed.

6. Will I be notified once payment has been made?

Yes. You will receive push notification from the RHB Mobile Banking App.

7. What is the daily transaction limit?

Daily transaction limit is up to MYR50,000 and the limit is subject to MYR3,000 per transaction or up to your account available balance in MYR, whichever is lower.

8. What would be the exchange rate? How would the foreign exchange rate be determined?

The exchange rate will be quoted by RHB Bank and displayed to you before confirming the payment.

9. Which currency deduction will be shown for DuitNow Cross-Border QR payments?

The amount deducted from your bank account will be in MYR.

10. How to identify merchants that accepts DuitNow Cross-Border QR payments?

You can scan QR code to make payments for the stores showing the logos and displayed on Glass Door, Table and Standee Top as shared and constantly updated by PayNet [here](#).



For more FAQ on DuitNow QR, please click [here](#).

Together We Progress

Regards,
RHB Bank

Not yet an RHB Mobile Banking App user? Register today to get started.

