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Announcement: View Your Letters and Notices On the Go

1 April 2026

Dear Valued Customer,

As part of our commitment to going paperless and supporting a greener environment, the Bank now delivers all formal letters and notices securely via email. This allows you to conveniently access your important documents anytime, anywhere — right from your smartphone or laptop.

Stay informed and help us reduce paper waste by managing your communications digitally.

These documents will be sent as password-protected, encrypted attachments to ensure your information remains safe and secure.

Take a moment today to verify or update your email address to stay connected and never miss an important notification from us! You can update your email anytime through our RHB Online Banking website by following these simple steps:

1. **Log in** to your **Username** via RHB Online Banking website and go to **Setting**.
2. Click on **My Details** and **Edit**
3. **Add or amend** your email address, then proceed to click **Next** and **Submit**.
4. You will receive a **secure plus notification** on your phone, which you'll need to approve.
5. Your email address is now **updated!**

If you have any questions or need assistance, please don't hesitate to contact us [HERE](#) :

Thanks and regards,

RHB Bank
