



## CORPORATE WEBSITE ANNOUNCEMENT:

### Issuance of Standalone e-Invoices for Transactions with Fees, Charges and Interest above RM10,000

**13 April 2026**

Dear Valued Customers,

In line with the Malaysian government's digitalisation agenda, the Inland Revenue Board of Malaysia (LHDN) has mandated that, effective **1 January 2026**, a **standalone e-Invoice** will be issued for **every transaction exceeding RM10,000 across all industries**, including financial services.

#### **What This Means For You:**

**Effective 23 April 2026**, RHB Banking Group will **automatically issue a standalone e-Invoice** for each **transaction with fees, charges and interest exceeding RM10,000 (inclusive of service tax)**, regardless of whether an e-Invoice is requested.

#### **Action Required From You:**

Please **update your latest particulars**, including your **Tax Identification Number (TIN)** and relevant details, through **RHB Online Banking** for individual customers, **RHB Reflex Mobile App** for business customers, or by completing the digital form [here](#).

#### **Importance of Completing the Update:**

Where a TIN is required but missing, or if TIN validation is unsuccessful, RHB Banking Group may — as part of its compliance obligations — use **LHDN's TIN retrieval function** to identify your TIN and proceed with submission.

Please ensure that the information provided is accurate and complete. We appreciate your cooperation and understanding as we implement these regulatory changes and remain committed to supporting you throughout this transition.

For more info, please refer to the FAQ [here](#).

Thank you.

RHB Banking Group