



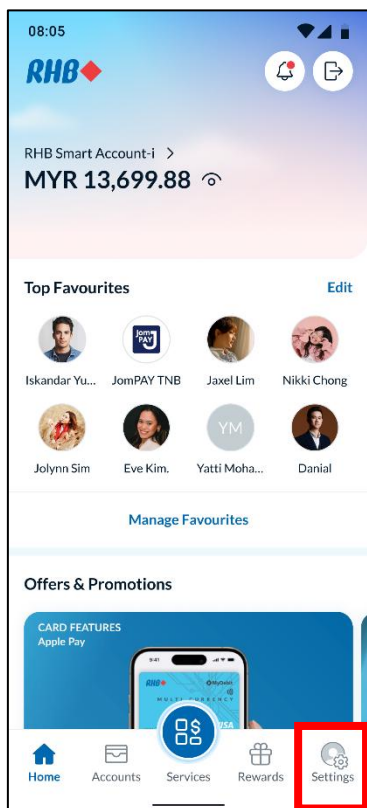
# ANNOUNCEMENT: Enhanced security with Biometric Authentication for Online Transactions

Dear Valued Customers,

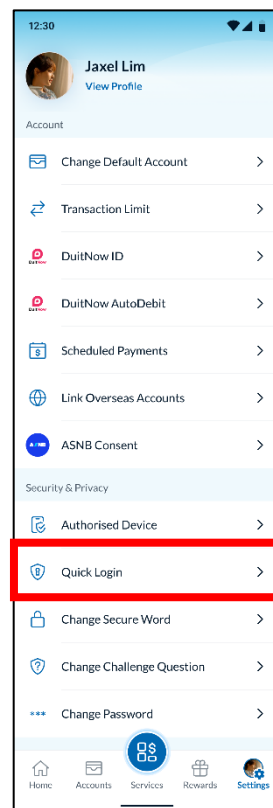
Effective June 2026, RHB Mobile Banking App will be enhanced with added security – **biometric authentication** such as Fingerprint / Face ID when performing online transactions to better safeguard your banking experience from fraudsters and scammers.

Here's how you can set up your biometric: -

**Step 1:** Log in to the RHB Mobile Banking app and tap “Settings” at the bottom right corner.

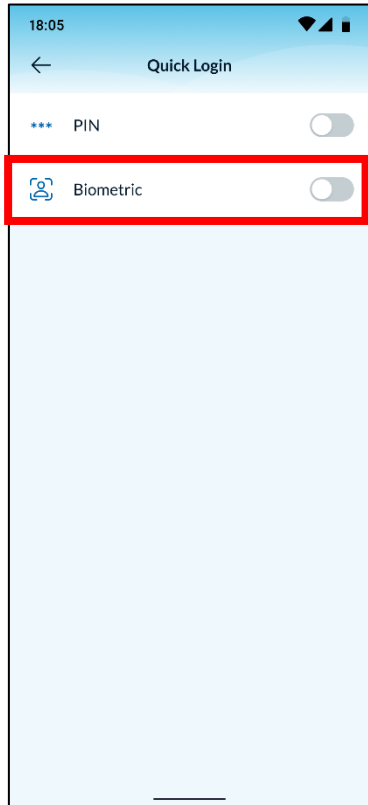


**Step 2:** Under “Security & Privacy”, tap “Quick Login” to set up your biometric.

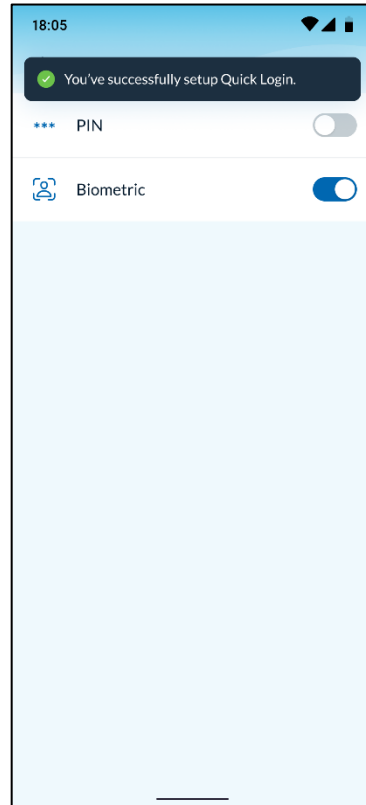




**Step 3:** Toggle on the button under Biometric and proceed to set up your biometric.



**Step 4:** You will then receive a notification once the set up is successful.



For more info on our RHB Online and Mobile Banking, you may visit <https://www.rhbgroup.com/DigitalServices/index.html>.

Thank you for your continuous support!