



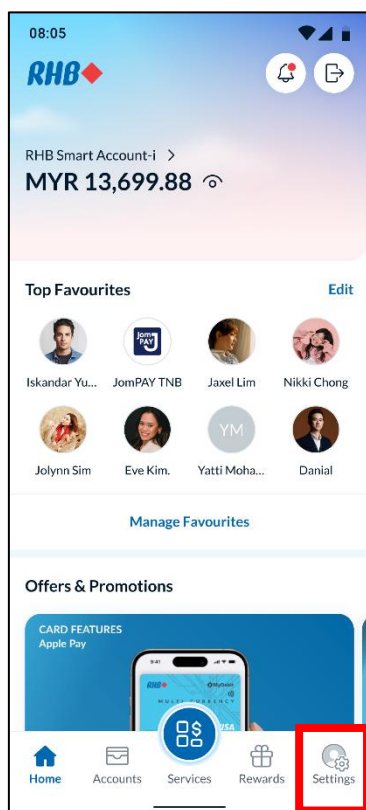
ANNOUNCEMENT: Enhanced security with Biometric Authentication for Online Transactions

Dear Valued Customers,

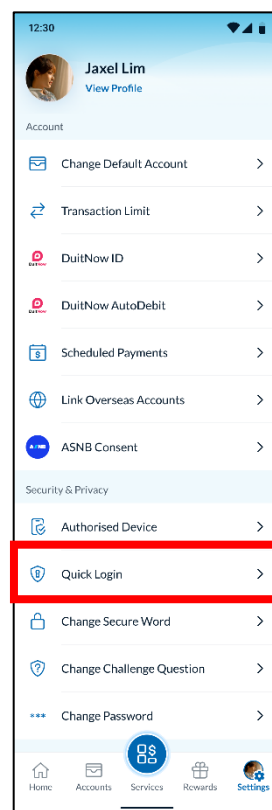
Effective June 2026, RHB Mobile Banking App is now enhanced with added security – **biometric authentication** such as Fingerprint / Face ID when performing online transactions to better safeguard your banking experience from fraudsters and scammers.

If you have yet to set up your biometric, you will be prompted to do so as per below steps: -

Step 1: Launch the RHB Mobile Banking app and perform log in.

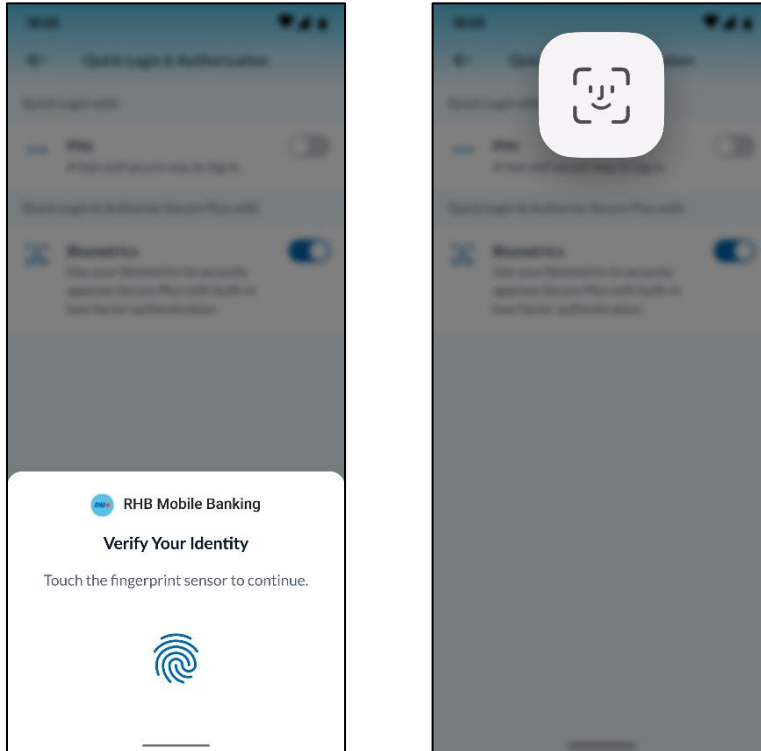


Step 2: You will then be prompted to set up your biometric for additional authentication to your online transactions, if it has not yet been set up. Tap “Set Up Now” to proceed.

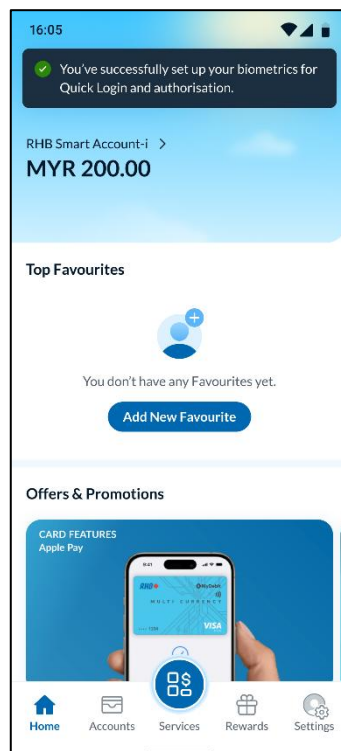




Step 3: Follow the steps to set up your biometric such as Fingerprint / Face ID for Quick Login and Secure Plus Authorisation.



Step 4: You will then receive a notification once the set up is successful.





For more info on our RHB Online and Mobile Banking, you may visit <https://www.rhbgroup.com/DigitalServices/index.html>.

Thank you for your continuous support!
