



## **ANNOUNCEMENT:**

### **Delayed in Smart Account/-i Bonus Rate / Loyalty Points Payment (June 2026)**

Dear Valued Customer,

We would like to inform you that the monthly bonus rate / loyalty points payment for your Smart Account/-i, which is usually credited on the 7th of each month, may be delayed due to an ongoing system resolution effort.

Our team is working to resolve the issue as quickly as possible. Your bonus rate / loyalty points payment will be credited as soon as the resolution is complete. Please be assured that your full bonus rate / loyalty points entitlement will not be affected.

We sincerely apologise for any inconvenience caused and appreciate your patience, understanding, and continued support.

Thank you.