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ANNOUNCEMENT:

Fixed Deposit/Commodity Murabahah Deposit-i Welcome Email System Issue

13 July 2026

Dear Valued Customers,

Please be informed that we are currently experiencing a system issue affecting the Fixed Deposit (FD)/Commodity Murabahah Deposit-i (CMD-i) Welcome Email.

Kindly note that this issue is only related to the welcome email. We have verified that the promotional rate reflected in the system remains correct, and customers' FD/CMD-i placements are not impacted.

The rectification is currently in progress. We will provide a further update once the issue has been resolved.

Thank you for your understanding.
