

NEWS RELEASE
FOR IMMEDIATE RELEASE
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RHB EXTENDS FLOOD RELIEF ASSISTANCE TO AFFECTED CUSTOMERS IN SABAH

Kuala Lumpur - RHB Banking Group ("RHB" or the "Group") is committed to supporting its customers impacted by the recent floods in Sabah, Malaysia. Through its Flood Relief Assistance Programme, available from now until 31 October 2025, RHB is offering short term financial relief to individuals and Small and Medium Enterprises ("SME") affected by the floods.

Comprehensive Financial Assistance for Affected Customers

For Individuals:

Eligible individual customers can apply for the following relief options:

- **Payment Deferment:** Up to six months (October 2025 - March 2026) for Mortgages, Amanah Saham Bumiputera ("ASB") Loan/Term Financing-i, Personal Loan/Financing-i, and Hire Purchase/-i facilities.
- **Fee Waivers:** Waiver of up to six months (October 2025 - March 2026) on late payment charges and interest/actual management fees on affected Credit Cards/-i, up to a total of RM500. Fees for replacement of ATM, Debit Cards/-i, and Credit Cards/-i will also be waived.

For SME customers:

Eligible SME customers may apply for:

- **Payment Deferment:** Up to six months (October 2025 - March 2026) for various financing facilities, including:
 - Hire Purchase and Term Loan / Financing
 - Accrued interest / profit for Overdraft/-i
 - Multi Trade Line/-i bills under Trade Facilities

Dato' Mohd Rashid Mohamad, RHB Banking Group Managing Director / Group Chief Executive Officer said, "Our thoughts are with the people of Sabah who have been severely affected by the recent floods. Through this Programme, we hope to help ease their financial burden so they can focus on recovery and rebuilding their lives and their businesses. Beyond financial relief, we are also extending post-flood assistance in collaboration with the Malaysian Red Crescent Society, ensuring that affected communities receive the support they need to get back on their feet."

How to Apply

Individual customers can contact RHB's Customer Contact Centre at 03-9206 8118 or visit RHB's nearest branch for assistance. SME customers can engage their relationship managers for personalised support. For more information, please refer to the Frequently Asked Questions (FAQ) on RHB's Flood Relief Assistance Programme at <https://www.rhbgroup.com/-/media/pdf/flood-relief-assistance-2025-faqs.pdf>