

NEWS RELEASE
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RHB Extends Branch Operating Hours to Serve Customers Better

Kuala Lumpur – RHB Banking Group (“RHB” or “the Group”) will extend the operating hours for all RHB Branches and RHB Premier in Malaysia, effective 1 January 2026, giving customers more time and flexibility to manage their banking needs.

Updated Operating Hours for RHB Branches and RHB Premier:

All States (except Kelantan & Terengganu)	Current Hours	1 January 2026 onwards
Monday - Thursday	9.15 a.m. - 4.15 p.m.	9.15 a.m. - 5.00 p.m.
Friday		9.15 a.m. - 4.15 p.m.

Kelantan & Terengganu	Current Hours	1 January 2026 onwards
Sunday - Wednesday	9.15 a.m. - 4.15 p.m.	9.15 a.m. - 5.00 p.m.
Thursday		9.15 a.m. - 4.15 p.m.

Operating hours for branches located in shopping malls remain unchanged and will continue to follow the respective mall requirements.

“This enhancement reflects our ongoing commitment to make banking more convenient and accessible for our customers. By extending our operating hours, we are giving customers greater flexibility and supporting their financial needs at times that work best for them. We look forward to welcoming customers and continuing to deliver the service they expect from us,” said Jeffrey Ng Eow Oo, Managing Director, Group Community Banking, RHB Banking Group.