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RHB LAUNCHES SOUND BOX PLUS TO ADVANCE SECURE AND SEAMLESS DIGITAL PAYMENTS FOR BUSINESSES

Kuala Lumpur – As Malaysian businesses accelerate digital payment adoption, RHB Banking Group (“RHB” or the “Group”) has introduced Sound Box Plus, an integrated multi-payment acceptance device designed to help merchants simplify operations, strengthen payment assurance, and support business growth.

As businesses scale and transaction volumes increase, managing multiple payment channels efficiently becomes critical. Sound Box Plus supports DuitNow QR (DNQR) as well as debit and credit card payments within a single device. Equipped with Near Field Communication (NFC) technology, built-in SIM connectivity, and real-time voice payment alerts, the device enables fast, seamless, and secure payment acceptance while reducing operational complexity for merchants.

Building on the success of RHB’s earlier Sound Box innovations, including the Static and Dynamic DNQR Sound Box solutions, Sound Box Plus represents the next evolution in the Group’s efforts to support secure, efficient and cashless business operations. The solution also offers merchants a more cost-efficient alternative to conventional card terminals while maintaining broad payment acceptance capabilities.

Nurjesmi Mohd Nashir, Managing Director, Group Wholesale Banking, RHB Bank Berhad, said, “Businesses today require payment solutions that are not only efficient, but also secure and scalable as transaction volumes grow. Sound Box Plus reflects our continued commitment to helping merchants operate with greater confidence by simplifying payment acceptance across multiple channels while strengthening payment assurance and operational efficiency. As digital payment adoption continues to accelerate, we remain focused on delivering practical, accessible solutions that support business growth and strengthen Malaysia’s cashless ecosystem.”

Beyond operational efficiency, the Sound Box Plus enhances payment assurance through real-time voice alert notifications that provide immediate confirmation of successful transactions, helping merchants mitigate risks such as fraudulent payment claims. Supported by RHB’s robust security infrastructure, the device ensures transactions are processed securely and reliably.

The device also eliminates the need for printed receipts, supporting businesses in adopting more sustainable, digital-first operations while ensuring reliable payment acceptance during peak business hours. The Sound Box Plus is particularly suited for merchants with card transaction sizes below RM250, aligning with NFC tap payment limits, while DNQR transaction limits remain subject to individual online banking thresholds.

The introduction of Sound Box Plus reinforces RHB’s broader commitment to supporting SME digitalisation, operational resilience, and cybersecurity readiness, complementing initiatives such as RHB Cyber-Secure, the first bank-led cybersecurity self-assessment tool for SMEs.

For more information about the Sound Box Plus, please visit <https://www.rhbgroup.com/dnqrsoundboxplus/index.html>.