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RHB FIRST BANK TO ENABLE MERCHANTS TO ACCEPT DUITNOW PAY THROUGH RHB PAY

Businesses can accept both online and recurring payments through a single integration, simplifying the transition from FPX and Direct Debit to DuitNow Pay

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Kuala Lumpur – RHB Bank Berhad ("RHB" or the "Group") is the first bank in Malaysia to enable merchants to accept DuitNow Pay through its RHB PAY platform, providing businesses with a seamless way to adopt the nation's latest payment capabilities. RHB is also currently the only bank in Malaysia to offer both online and recurring payment acceptance through DuitNow Pay, strengthening its digital payment proposition for businesses.

Operated by Payments Network Malaysia Sdn Bhd ("PayNet"), Malaysia's national payments network provider, DuitNow Pay expands the range of payment options available to merchants through DuitNow Online Banking/Wallets (DOBW) for online payments and DuitNow AutoDebit (DNAD) for recurring collections.

Through RHB PAY, merchants can leverage these capabilities to streamline payment acceptance, including transitioning from existing FPX and DirectDebit arrangements to DuitNow Pay. All collections are credited directly into the merchants' RHB accounts, providing a more integrated payment collection experience.

For online purchases, customers can complete transactions using their preferred participating bank or e-wallet directly at checkout via DOBW. For recurring payments, DNAD enables customers to provide a one-time authorisation for arrangements such as subscriptions, membership fees and monthly bill payments, allowing merchants to collect future payments according to agreed terms. All collections are credited directly into the merchant's RHB account.

Datuk Nurjesmi Mohd Nashir, Managing Director, Group Wholesale Banking of RHB Bank Berhad, said, "Payment preferences and industry standards will continue to evolve, but businesses should not have to repeatedly overhaul their collection infrastructure to keep up. By supporting DuitNow Pay through RHB PAY, we are giving merchants a straightforward way to adopt new payment capabilities while leveraging the same platform they already use for their collections. This means businesses can respond more quickly to changing customer expectations, reduce integration complexity and be better positioned to take advantage of future enhancements within Malaysia's digital payments ecosystem."

Azrul Fakhzan B. Mainor, Chief Commercial Officer of PayNet, said, "Expanding DuitNow Pay acceptance through established banking platforms is an important step in accelerating the adoption of interoperable digital payments in Malaysia. By enabling both online and recurring payments through RHB PAY, we are making it easier for businesses to embrace new payment capabilities while giving consumers greater

choice and convenience. This collaboration reflects the value of industry partnerships in scaling shared payment infrastructure and strengthening Malaysia's digital payments ecosystem."

The milestone builds on the launch of RHB PAY in August 2026, RHB's bank-owned unified online payment gateway designed to support businesses' evolving collection needs. Through a single integration, merchants can accept card payments, FPX and DuitNow Pay, with funds settled directly into their RHB accounts in real time. Together with automated reconciliation capabilities, the platform helps businesses reduce administrative effort, improve accuracy and gain greater visibility over incoming payments and cash flows.

Beyond collections, RHB also supports invoice payments through DuitNow Request to Pay and is among the earliest banks to enable businesses to integrate the service directly into their billing systems. This allows businesses to send payment requests containing invoice details through participating banking applications, streamlining the payment process, reducing manual intervention and minimising the risk of payment errors.

As Malaysia's digital payments ecosystem continues to evolve, merchants connected to RHB PAY will be able to access additional payment capabilities through the same connection, allowing them to scale their payment infrastructure and respond to changing customer preferences with minimal disruption.

Businesses interested in RHB PAY may visit rhbgroup.com/rhbpay for more information.