



**TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")**

Version 2.0

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

MALAYSIA AIRLINES BERHAD (MAB)

Email Address : mhexplorersupport@malaysiaairlines.com

PROMOTION PERIOD

3. The Promotion runs from 20/2/2025 to 19/2/2026 ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible cardholders of RHB MySiswa Debit Card-i aged from 18 years old to 26 years old (collectively, "**the Customer**").

TERMS AND CONDITIONS

5. By participating in this Promotion the Customer agrees to the following:
 - (a) Promotion mechanic:
Additional 5% OFF discount on top of the MHEXplorer discount (up to 30%)
 - (b) The Customer may sign up via <https://www.malaysiaairlines.com/my/en/cug/mhexplorer-rhb-mysiswa.html>
 - (c) The Customer must provide proof of student status (e.g.; a valid student ID or study offer letter) at the sign-up page.
 - (d) Free baggage allowance up to 45kg.
 - (e) To book flight tickets, the Customer must enter the promo code: **MHEXRHBKPS25** on the MHEXplorer webpage.
 - (f) Booking and Travel Period: 20/2/2025 to 19/2/2026
 - (g) The Customer purchasing the ticket must be the one travelling.
 - (h) Destination includes domestic and international destination operated by MAB and within MAB's network.
 - (i) Only RHB MySiswa Debit Card-i card are entitled to the additional 5% discount. Payment using another bank card will not qualify for the additional 5% discount.
 - (j) The Customer must provide proof of student status (e.g; a valid student ID or study offer letter) at the time of check-in.
6. By participating in the Promotion, the Customer agrees to the followings:



- (a) The Customer is bound by these Terms and Conditions.
- (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
- (d) Payment must be made using RHB MySiswa Debit Card-i only ("**RHB Cards**").
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) Bookings made under this Promotion shall be subject to MAB's prevailing policies, fare rules and regulations which shall include the General Conditions of Carriage, a copy which can be found on www.malaysiaairlines.com
- (l) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Ombudsman Scheme approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p.
- (m) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.