



Bulk Account Opening – Frequently Asked Questions

1. What is Bulk Account Opening?

Bulk Account Opening is a digital solution for company to open payroll account for their employees, without the needs for them to be present at the bank. Company just need to submit completed standard excel template to RHB to process the application. Once the accounts have been created, RHB personnel will visit your premise to perform MyKad /MyPR/ Password verification and hand over the Debit Card/-I to your employees.

2. How can a company apply or know further on Bulk Account Opening service?

A company can apply for this service either by downloading the application form from [here](#) or you can visit the nearest branch for application or further into on Bulk Account Opening service.

3. Where can I get the Excel template for Bulk Account Opening?

You can request the Excel template from your respective Deposit Relationship Manager (DRM).

4. Can I use my own Excel template for Bulk Account Opening?

No. You can only use the standard Excel template provided by RHB.

5. Where should I send or submit the completed Excel template?

The completed Excel template should be sent to your respective DRM's RHB email address and cc the email to Joycare@rhbgroup.com.

6. Should I protect the Excel with password during submission to DRM?

Yes. Every excel template send to DRM MUST be protected with password. For security purpose, the excel template and password must be send in separate email. You are advice to create a password with combination of alphanumeric and symbol for example Company Q1!

7. What should I do after submission of the excel template to DRM?

After submission, DRM will later share with you the payroll account number of respective employees and make the arrangement to meet your employees for MyKad/ MyPR/ Passport verification and hand over the Debit Card/-i.