

**TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")**

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

LIFE CARE DIAGNOSTIC MEDICAL CENTRE

Customer Service Contact No.:

- Bangsar South: +6012 234 3610 (WhatsApp)
- Cheras South: +6011 2721 3620 (WhatsApp)

PROMOTION PERIOD

3. The Promotion runs from **15/11/2025 – 31/12/2026** ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders of RHB Credit Cards/- i or RHB Debit Cards/- i (collectively, "**the Customer**").

TERMS AND CONDITIONS

5. By participating in this Promotion the Customer agrees to the following:

- (a) Promotion mechanic:

Special Rates on Health & Liver Wellness Screening

Screening Types	Special Rates
	Male/Female
Health Screening	RM999.00 <i>Normal Rate: RM1,430 (Male); RM1,510 (Female)</i>
Liver Wellness Screening	RM1,099.00 <i>Normal Rate: RM1,730 (Male/Female)</i>

- (b) Special rates on Health & Liver Wellness Screening ("Promotion"). Refer to Appendix (A) for details.
- (c) The Promotion is valid at LifeCare Diagnostic Medical Centre, Bangsar South and Cheras South.
- (d) To purchase, click on the links below:

Heart Screening (Male)	https://lifecarediagnostic.com/product/rhb-heart-health-screening-male/
Heart Screening (Female)	https://lifecarediagnostic.com/product/rhb-heart-health-screening-female/
Liver Wellness Screening (Male)	https://lifecarediagnostic.com/product/rhb-liver-wellness-screening-male/
Liver Wellness Screening (Female)	https://lifecarediagnostic.com/product/rhb-liver-wellness-screening-female/

- (e) The Promotion redemption period is valid for 3 months from the date of purchase.
- (f) Prior reservation for the health screening is required and subject to availability.
- (g) Appointment with LifeCare must be made via LifeCare App.
- (h) Any enquiries, please WhatsApp +6012 234 3610 (Bangsar South) or +6011 2721 3620 (Cheras South).
- (i) Rescheduling of appointment must be made at least one (1) working day prior to the original appointment date.
- (j) LifeCare reserves the rights to amend the terms & conditions at its sole discretion without prior notice.

6. By participating in the Promotion, the Customer agrees to the followings:

- (a) The Customer is bound by these Terms and Conditions.
- (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
- (d) Payment must be made using RHB Visa Credit Cards/-i or RHB Visa Debit Cards/-i only (excluding Corporate MyDebit Card/-i) ("**RHB Cards**").
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, promo codes, discount cards or vouchers.
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.

- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to **Financial Markets Ombudsman Service (FMOS)** approved by Bank Negara Malaysia which the details can be found at <https://www.rhbgroup.com/s/p>.
- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.

Appendix (A) : Special Rates on Health & Liver Wellness Screening

HEALTH SCREENING PACKAGE FOR RHBC BANK CARDHOLDERS					
TEST	DESCRIPTION	HEART HEALTH SCREENING		LIVER WELLNESS SCREENING	
		MALE	FEMALE	MALE	FEMALE
BLOOD TEST					
Arthritis Screening - Rheumatoid Factor	To measure the level of rheumatoid factor that can cause rheumatoid arthritis	✓	✓	✓	✓
Blood Grouping - ABO	To determine your blood type	✓	✓	✓	✓
Diabetes Screening - HbA1c	To measure the glycated form of haemoglobin for the three-month average of blood sugar	✓	✓		
Diabetes Screening - Fasting Glucose	To measure blood sugar level in fasting state	✓	✓	✓	✓
Full Blood Exam	To evaluate the blood cells that are circulating in our blood that signify your overall health - Haemoglobin (Hb), RBC count, WBC count, Differential counts, RDW, Platelet count, PCV (HCT), MCV, MCH, MCHC, Blood film comment, ESR	✓	✓	✓	✓
Hepatitis A Antibody	Screening for Hepatitis A virus antibody			✓	✓
Hepatitis B Antigen & Antibody	Screening for Hepatitis B infection and immunity			✓	✓
Kidney Function	To measure the function of both kidneys - sodium, potassium, chloride, urea, creatinine, calcium, phosphate, uric acid	✓	✓	✓	✓
Lipid Profile	To measure cholesterol level in the blood - Total cholesterol, HDL cholesterol, LDL cholesterol, Triglycerides, Total Chol/HDL ratio	✓	✓	✓	✓
Liver Function Test	To measure the function of the liver organ - Total protein, albumin, globulin, A/G ratio, total bilirubin, ALP, AST (SGOT), ALT (SGPT), GGT	✓	✓	✓	✓
Syphilis Screening - RPR	Sexual transmitted disease screening (syphilis screening)	✓	✓	✓	✓
Thyroid Screening - Free T4	Thyroid function test	✓	✓	✓	✓
URINE TEST					
Full Urine Exam	To determine appearance, colour, pH, specific gravity of urine; and to detect presence of leukocytes, nitrite, protein, glucose, ketone, bilirubin, urobilinogen and blood in urine	✓	✓	✓	✓
Urine Microscopy	Microscopic examination of urine, including RBC, WBC, epithelial cell, cast, crystal, bacteria and mucus	✓	✓	✓	✓
Urine Microalbumin	To detect early signs of kidney damage	✓	✓	✓	✓
CANCER MARKER					
Liver Cancer - AFP	Liver cancer screening	✓	✓	✓	✓

Colon Cancer – CEA	Colon cancer screening	✓	✓		
Pancreas / Stomach Cancer – CA 19-9	Pancreas / Stomach Cancer Screening	✓	✓		
Breast Cancer – CA 15-3 (Female)	Breast cancer screening		✓		
Ovarian Cancer – CA 125 (Female)	Ovarian cancer screening		✓		
Prostate Cancer – PSA (Male)	Prostate cancer screening	✓			
IMAGING & SCREENING TEST					
Basic Eye Assessment	Basic eye screening to check on glaucoma, cataract, etc.	✓	✓	✓	✓
Chest X-Ray	Produce images of heart, lungs, blood vessels, airways, and the bones of chest and spine	✓	✓		
Electrocardiography (ECG)	To detect heart problems by measuring the electrical activity generated by the heart	✓	✓		
Exercise Stress Test	To determine the function of the heart while during times when it's working its hardest	✓	✓		
Abdominal & Pelvic Ultrasound	To visualize organs located in the abdomen and pelvis - liver, kidney, spleen, gallbladder, prostate, pancreas, bladder, ovary, uterus, abdominal aorta			✓	✓
Mammography (for ≥40 years old ONLY) & Breast Ultrasound (Female)	Breast cancer screening				✓
Ear, Nose & Throat Assessment	Nose & throat cancer screening, sleep apnea scoring			✓	
Fatty Liver & Liver Fibrosis Test	To measures fibrosis (scarring) and steatosis (fatty change) in your liver			✓	✓
Uroflowmetry	To measure the volume and the speed of urine released; and the duration of urination			✓	
CONSULTATION & COMPLIMENTARY					
Dietitian Consultation	Nutritional, dietary food habit advice & body composition analysis consultation	✓	✓	✓	✓
Physical Examination & Doctor Consultation	To measure height, weight, blood pressure, pulse, etc. Medical report interpretation and consultation by screening doctor	✓	✓	✓	✓
Body Composition Analysis	A test to assess the proportion of protein, mineral & body fat mass. In addition, it includes muscle-fat analysis, obesity diagnosis, nutritional evaluation, weight management, weight control, segmental lean, segmental fat, and recommended exercise planner	✓	✓	✓	✓
Refreshment	Complimentary	✓	✓	✓	✓
TOTAL PACKAGE PRICE		RM 1,430	RM 1,510	RM 1730	RM 1,730
PRICE OFFER TO RHB BANK CARDHOLDERS		RM 999	RM 999	RM 1,099	RM 1,099
DISCOUNT		30%	34%	36%	36%