



TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")

PROMOTION ORGANISERS

- 1. RHB Lifestyle Privileges ("Promotion") is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "RHB") unless otherwise specified.
2. The vendor or supplier who has participated in the Promotion ("the Merchant").
Merchant name: Sand & Sandals Desaru Beach Resort & Spa
Merchant contact: 07-822 2222

PROMOTION PERIOD

- 3. The Promotion runs from 1/6/2026 to 31/1/2027 ("Promotion Period"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders RHB Visa Credit Cards/-i or RHB Visa Debit Cards/- i (collectively, "the Customer").

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- 5. By participating in this Promotion the Customer agrees to the following:-
(a) Promotion: Exclusive 3 Days 2 Nights Golf Gateway Package;
(b) Customers are eligible to enjoy exclusive price as stated below:-

Table with 4 columns: Room Type, Category, Price, and a row for Weekday (Mon to Fri) and Weekend (Sat, Sun & Public Holiday) with sub-rows for Superior Twin Bedded, Deluxe Garden, and Deluxe Seaview.

- (c) The Promotion includes the following: -
- Accommodation in a well-appointed room of the Customer's choice
- Unlimited Wi-Fi access and daily buffet breakfast
- 10% OFF food and beverages spends within the Merchant's premise
- One (1) hour golf lesson with the Pro Paul Angell, British PGA Professional with over 15 years of international coaching experience
- Two (2) rounds of golf at The Els Club Desaru at Ocean and Valley
- 18 holes of golf with shared cart with a state-of-the art Visage GPS system
- Personalised golf tag
- Daily golf insurance
- Roundtrip shuttle service to and from The Els Club



- (d) The Promotion is valid for booking made directly with the Merchant, please email to [enquiry@sandandsandals.com](mailto:enquiry@sandandsandals.com) for reservation;
- (e) The Promotion is not applicable to any local taxes, service fees, and additional charges (where applicable) and the Merchant reserves the rights to revise the room rates quoted herein should there be a revision and/or imposition of new tax or levy by the government. Such tax or levy shall be borne by the Customer and collected upon check-in;
- (f) Tourism Tax of RM10 nett per room per night is applicable to non-Malaysians and foreign passport holders. The amount is to be collected upon check-in;
- (g) Full payment is required upon confirmation; and
- (h) Blackout dates may apply as per the Merchant's discretion

6. By participating in the Promotion, the Customer agrees to the followings:-

- (a) The Customer is bound by these Terms and Conditions;
- (b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;
- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;
- (d) Payment must be made using RHB Visa Credit Cards/-i or RHB Visa Debit Cards/-i only (excluding Corporate MyDebit Card/-i) ("RHB Cards");
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards;
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

**RHB Customer Contact Centre**

**Email** : [customer.service@rhbgroup.com](mailto:customer.service@rhbgroup.com)

**Telephone No.** : +603-9206 8118

**Form** : [rhbgroup.com/personal/banking-methods/contactus.html](http://rhbgroup.com/personal/banking-methods/contactus.html);

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice;
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to Financial Markets Ombudsman Service (FMOS) approved by Bank Negara Malaysia which the details can be found at [www.rhbgroup.com/s/p](http://www.rhbgroup.com/s/p); and
- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.