RHB CASA LUXURY CAR CAMPAIGN

15 November 2026 – 14 May 2027

Frequently Asked Questions (FAQ)

1. Who is eligible to participate in this campaign?

The Campaign is open to all existing and new RHB customers who:

- Hold or open an eligible RHB CASA/CASA-i account during the Campaign Period;
- Successfully register for the Campaign via the designated registration channel; and
- Fulfil the Campaign requirements, including maintaining incremental balances and/or meeting the qualifying criteria stipulated in the Campaign Terms and Conditions.

Eligible account types include:

- RHB Smart Account / Smart Account-i
- RHB Premier Current Account / Current Account-i
- RHB Savings Account / Savings Account-i

Any other CASA/CASA-i accounts specified by the Bank as eligible for the Campaign.

2. How do I participate in the campaign?

You need to:

1. Register for the campaign.
2. Deposit fresh funds into your eligible CASA/CASA-i account.
3. Grow and/or maintain your CASA balance to earn entries.

3. What are Fresh Funds?

Fresh Funds refer to new funds deposited into your CASA/CASA-i account that are above your account balance as at **31 October 2026**.

Your account balance as at **31 October 2026** will be used as the baseline balance, and only funds above this amount will qualify for campaign entries.

4. How do I earn entries?

You may earn entries through the following:

Activity	Entries Earned
Every RM2000 increase in CASA balance above baseline	5 entries

Activity	Entries Earned
Every RM2000 CASA Hold maintained for 3 months	10 Entries
Open a new RHB CASA account (New-to-Bank customers only)	20 Bonus Entries, one-off
Sign up for Joy@Work	10 Bonus Entries, one-off

5. Can I earn entries from both Incremental Balance Growth and CASA Hold?

Yes you can.

For example:

- RM2000 increase in CASA balance = 5 entries
- Every RM2000 CASA Hold maintained for 3 months = 10 Entries

Total entries earned = **15 Entries**.

6. What is CASA Hold?

CASA Hold refers to a portion of your CASA balance that you commit to maintain for a period of 3 consecutive months (90 days) under the Campaign.

The amount placed under CASA Hold will be earmarked and placed on hold, which means it cannot be withdrawn, transferred or utilised for other transactions during the hold period. Upon successful completion of the 3-month hold period (90 days), the held amount will be released and made available for your use, subject to the Campaign Terms and Conditions.

7. What is the minimum amount required for CASA Hold?

The minimum CASA Hold amount is RM2000.

8. How will I know how many entries I have earned?

Customers will receive campaign updates and notifications through campaign communication channels, including mobile notifications and other designated channels.

9. What is the Grand Prize?

Grand Prize

2 x Denza Z9GT

Two (2) winners will each receive one **Denza Z9GT**.

10. What is the Monthly Prize?

Monthly Prize

10g Paper Gold

Three (3) winners will be selected every month.

11. What is the Guaranteed Gift?

Guaranteed Gift is 5g Paper Gold.

Customers who successfully maintain RM1 million CASA balance for 3 consecutive months will receive the Guaranteed Gift, subject to:

- First-come, first-served basis
- Campaign cap limited to 400 units
- Fulfilment of all campaign requirements

12. Can I win more than one prize?

Yes. Customers who receive the Guaranteed Gift or Monthly Prize will remain eligible for the Grand Prize draw.

A customer may potentially receive:

- Monthly Prize
- Guaranteed Gift, limited to 3 per customer
- Grand Prize

subject to meeting the respective campaign requirements.

13. How are winners selected?

Monthly Prize and Grand Prize winners will be selected through a computerized draw based on the total number of entries accumulated during the campaign period. The more entries you earn, the higher your chances of winning.

14. How will Monthly Prize winners be notified?

Monthly Prize winners will be contacted by the Bank via official communication channels.

15. How will Grand Prize and Monthly Prize winners be notified?

Grand Prize and Monthly Prize winners will be contacted directly by the Bank via the mobile number registered in the Bank's records and will be required to complete the winner verification process before prize fulfilment. Customers are advised to ensure that their contact details, including their mobile number, are updated with the Bank at all times.

16. How will I receive my Monthly Prize or Guaranteed Gift(s)?

The Paper Gold prize will be awarded to eligible winners via Multi Currency Account after successful verification by the Bank. Further fulfilment details will be communicated to the winners.

17. What if I am a Grand Prize winner located in East Malaysia? How will I receive my Grand Prize?

BYD has dealers in East Malaysia. Arrangements can be made with dealers in East Malaysia to handle the delivery of the car. This includes servicing arrangements as well. However, the cost of such arrangements will not be borne by RHB.

18. How will I receive my Grand Prize?

The Bank will arrange the vehicle handover process after winner verification has been completed and all necessary documentation has been submitted.

19. Do I need to register before participating?

Yes. Customers must successfully register for the campaign before they can participate and earn campaign entries.

20. How will I receive the campaign registration link?

The campaign registration link may be shared through:

- RHB Mobile App
- Push Notifications
- Campaign Landing Page
- Relationship Manager referrals

21. When does the campaign run?

The campaign period runs from 15 November 2026 to 14 May 2027

22. What happens if I want to uplift my CASA Hold before the required holding period?

Customers who wish to perform an early upliftment of their CASA Hold amount will need to visit the branch for assistance. Please note that all entries earned under the CASA Hold mechanic will be forfeited upon early upliftment, regardless of the amount uplifted.

Example:

If you place RM4,000 under CASA Hold, you will earn 20 entries.

If you later choose to uplift RM1,000, all entries earned from the CASA Hold placement will be forfeited.

To retain your entries, the CASA Hold amount must be maintained for the full required holding period.

23. Where can I get more information?

For more information, please contact:

- Your Relationship Manager
- Any RHB Branch
- RHB Customer Contact Centre
- Submit your inquiry **here**

Terms and Conditions apply.