



#DoitNow Cash Back Campaign– Frequently Asked Questions

1. When is the campaign period for this Campaign?

8 January 2019 until 31 May 2019.

2. Who is eligible for this Campaign?

This Campaign is open to all RHB Current & Savings Account/-i (“CASA/-i”) holders with RHB Now Internet and/or Mobile Banking App (including RHB/RHB EASY) opened before and during the campaign period.

3. How to participate and win in this Campaign?

The campaign is divided into 3 categories as below.

Category 1: Early Birds Incentive

First 10,000 RHB Now users who sign up for DuitNow during the campaign period will be rewarded with RM10.00 cash back.

Category 2: Monthly Rewards

2,500 lucky RHB Now users who perform any of the following transaction during the campaign month will be rewarded with RM10 cash back.

What you need to do?	Number of entries
Sign up for DuitNow	5
Sign up for RHB Smart Account	5
Make DuitNow transaction (Minimum RM20 per transaction)	1

Category 3: Grand Prize Rewards

Participant with the highest entries during the campaign month will stand a chance to win RM10,000.00 cash back.

4. What is the meaning of campaign month?

Campaign month is tabulated as below.

Campaign Month	Date
Month 1	8 January 2019 – 12 February 2019
Month 2	13 February 2017 – 20 March 2019
Month 3	21 March 2019 – 25 April 2019
Month 4	26 April 2019 – 31 May 2019



5. What are the rewards that will be given out in this Campaign?

Category of Rewards	Cash Back	No of winners
Early Birds Incentive	RM10.00 / winner	10,000
Monthly Cash Back	RM10.00 / winner	10,000
Grand Prize Cash Back	RM10,000.00 / winner	4

6. I have won in the Early Birds Incentive Category of this Campaign. Can I win the Monthly and Grand Prize Cash Back as well?

Yes, each winner is eligible to win in either Early Bird Incentive, Monthly or Grand Prize Cash Back category throughout the campaign period. Repeated winner(s) from the same category of rewards are not allowed.

7. How would I know if I have won a rewards?

Winner(s) will receive a notification on the winning via secured message that will be sent to the winner(s) RHB Now Inbox Message or RHB Group website.

8. Once I have won a rewards, how and when will I receive my rewards?

Fulfilment of rewards will be completed within thirty (30) working days after the Winner's Announcement has been made.

9. How do I receive my prize?

Your cash back rewards will be credited into your active Current or Saving Account/-i within 4 to 8 weeks after the announcement of the winners via the winner(s) RHB Now Inbox Message or RHB Group website.