

TERMS AND CONDITIONS
Mastercard Priceless Special
(“these Terms and Conditions”)

PROMOTION ORGANISERS

1. The **Mastercard Priceless Special (“Promotion”)** is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, “**RHB**”) unless otherwise specified.
2. The vendor or supplier who has participated in the Promotion (“**the Merchant**”).
Merchant name : **Ben’s Independent Grocer (B.I.G.)**
Merchant contact : 03-6143 1366

PROMOTION PERIOD

3. The Promotion runs from **1 November 2025 to 28 February 2026 (“Promotion Period”)**, both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders RHB Mastercard Credit Card/-i only (“**the Customer**”).

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5. By participating in this Promotion the Customer agrees to the following:-
 - (a) Spend a **minimum of RM180** in a single receipt at any Village Grocer outlet and receive one (1) **RM30** cash voucher.
 - (b) Each RHB Mastercard credit cardholder is only entitled to receive one (1) Complimentary RM30 voucher per receipt. Voucher must be collected on the same day of purchase at Ben’s Independent Grocer (B.I.G.) customer service counter only.
 - (c) Total vouchers value is capped at three thousand five hundred (3,500) units of Complimentary Vouchers in Village Grocer, B.I.G., and BSC Fine Foods outlets for the in-store purchases.
 - (d) Vouchers are valid up to the stipulated expiry date on 31 October 2026 only, no extension of the stipulated expiry date and usage of the voucher after expiry.
 - (e) Vouchers can only be used on next in-store purchase.
 - (f) The voucher is not valid for redemption of the non-participating concessionaire’s items.
 - (g) Only original voucher will be accepted.
 - (h) This Promotion is based on first come first served basis during the Promotion Period.
 - (i) All promotions and offers are valid while stocks last. Promotion are subjected to availability are not valid in conjunction with other offers, discounts, promotions, e-vouchers, e-coupons, privileges or purchase of gift certificates, membership privileges, unless otherwise stated.
 - (j) Discounts, vouchers, and privileges, are non-transferrable and are not exchangeable for cash, credit, in full or in part.
6. By participating in the Promotion, the Customer agrees to the followings:-
 - (a) The Customer is bound by these Terms and Conditions;
 - (b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;
 - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;



For avoidance of doubt, RHB Islamic Bank only promotes and manages promotions in relation to RHB Islamic Bank products and its related propositions only.

- (d) Payment must be made using RHB Mastercard Credit Card/-i only ("RHB Cards");
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards;
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html;

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice;
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Ombudsman Scheme approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p; and
- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.



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