

## **Enjoy 5% Discount Plus 10% Tax Exemption**

## **Terms and Conditions**

- 1. RHB Bank Berhad (Registration No. 196501000373 (6171-M)) and RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) herein will be referred collectively as "RHB", unless otherwise specified.
- 2. Get 5% discount plus 10% tax exemption when purchasing tax-exempted products for 5,264 yen (excluding tax) only ("Promotion").
- 3. The Promotion is valid from 1<sup>st</sup> December 2023 until 31<sup>st</sup> December 2024 only, (herein referred to "Promotion Period").
- 4. The payment must be made using RHB Visa Credit Card/-i or RHB Visa Debit Card/-i (excluding RHB Corporate MyDebit Card) ("RHB Visa Card/-i").
- 5. The Promotion is not valid on Apple products, Rolex, game consoles, PlayStation VR, software / genuine accessories, drugs including medicine, cosmetics, and daily necessities, liquor, select Panasonic products, outlet products, daily limited products, bargain items, floor samples, used products, direct sales PCs, smartphones, products that require a contract with a mobile phone company for mobile phones and SIM cards, prepaid cards, repaired products, work fees, shipping charges and etc.
- 6. The Promotion is only available to those who bring their passport and meet the tax exemption conditions.
- 7. The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
- 8. The Promotion is non-transferable, not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
- 9. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the customer, shall be solely borne by the customer.



## **TOGETHER WE PROGRESS**



- 10. RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- 11. RHB gives no representation or warranty with respect to any goods or services provided by the merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability for any purpose. For any dispute concerning the quality of goods or services received from the merchant, customers are encouraged to contact Visa Customer Service 1800 80 2997 or RHB Customer Contact Centre at 03-9206 8118. If customers are not satisfied with the resolution given by RHB, please refer to Ombudsman for Financial Services (OFS) at 03-2272 2811.

