

TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

BAAGUS

(Redeemable Exclusively at Selected Signature Showrooms)

Customer Service Contact Number: +6012-3221787

PROMOTION PERIOD

3. The Promotion runs from **9/7/2026 – 30/6/2027** ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders of RHB Credit Cards/-i or RHB Debit Cards/- i (collectively, "**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:

(a) Promotion mechanic:

Receive two (2) complimentary BAAGUS pillows with a minimum spend of RM800 in a single receipt on BAAGUS products

(b) The minimum spend requirement of RM800 must be achieved in a single receipt and cannot be accumulated across multiple receipts or transactions.

(c) The Promotion is valid exclusively at Signature Malaysia Flagship Store Kota Damansara, Kajang, Bandar Kinrara and Damansara Uptown at:

No	Company Name	Signature Outlet	Address
1	Centrid Hub Sdn Bhd	Signature Malaysia - Flagship Store	Lot 24, Jalan Teknologi Taman Sains Selangor 1, PJU 5 Kota Damansara, 47810 Petaling Jaya, Selangor
2	Zestos Living Sdn Bhd	Kajang	8, Jalan Vista Valley 1, Semenyih Vista Valley, Semenyih, 43500 Selangor
3	Tristar Ocean Sdn Bhd	Bandar Kinrara	9, Jalan TPK 2/8,

			Taman Perindustrian Kinrara, 47180 Puchong, Selangor.
4	Synergy Hub Sdn Bhd	Damansara Uptown	No.28, Jalan SS21/1, Damansara Utama, 47400 Petaling Jaya, Selangor

- (d) The Promotion is valid for one (1) single transaction only and is not applicable to transactions that are split into multiple payments or invoices.
- (e) Limited to one (1) redemption per qualifying receipt.
- (f) The complimentary BAAGUS pillows will be delivered upon the installation of the purchased curtains and/or blinds. Delivery of the complimentary gift is subject to product availability and installation scheduling.
- (g) Complimentary BAAGUS pillows are available on a first-come, first-served basis and while stocks last.
- (h) The Promotion cannot be used to offset any previous purchases made before the Promotion Period.
- (i) Cancelled, refunded or voided purchases will not be entitled to the Promotion. If the Promotion benefit has been issued or redeemed before cancellation, refund or voiding of the purchase, SIGNATURE reserves the right to recover the value of the campaign benefit from the customer.
- (j) The Promotion is subject to product availability, stock availability, showroom participation, service coverage, installation schedule and SIGNATURE's standard sales terms and conditions
- (k) SIGNATURE reserves the right to determine the eligibility of customers, qualifying purchases, applicable Promotion benefits and participating outlets at its sole discretion.
6. By participating in the Promotion, the Customer agrees to the followings:
- (a) The Customer is bound by these Terms and Conditions.
- (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
- (d) Payment must be made using RHB Credit Cards/-i or RHB Debit Cards/-i only (excluding Corporate MyDebit Card/-i) ("**RHB Cards**").
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.

- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, promo codes, discount cards or vouchers.
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to **Financial Markets Ombudsman Service (FMOS)** approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p.
- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.